

2025 Prior Authorization Annual Report

Company Name	Total # of PA Requested	Total # of PA Request Denied	Total # of Appeals Received	Total # of PA Adverse Determination Reversed on Appeals	Out of Total # of PA Requests, the # of PA Requests NOT Submitted Electronically	Total # of PA Claims for Health Care Services POST Service Utilization Review Process	Total Number of PA Claims for Health Care Services denied POST Service Utilization Review Process	Total % of PA Claims for Health Care Services denied POST Service Utilization Review
Centene Inc. - LOB Medicaid	97,889	18,938	1032	515	34,966	707	414	58.56%
Centene Inc. - LOB Marketplace/Ambetter	171,711	39,316	2,886	1,475	43,529	739	426	57.65%
AETNA Life Insurance Company	1,955	358	22	5	526	12	0	0%
Division of Medicaid-Fee for Service	63,828	9,816	1,138	623	7,330	0	0	0%
Blue Cross & Blue Shield of Mississippi	8,799	2,350	494	149	10	11,861	1,903	16.04%
UMR, Inc.	926	92	7	5	0	218	17	5.80%
AXIS Insurance Company	0	0	0	0	0	0	0	0%
Primewell Health Services of Mississippi	3,285	164	59	25	2,611	0	0	0%
Principal Life Insurance Co	0	0	0	0	0	2,020	346	17.13%
UnitedHealthcare of Mississippi, Inc.	45,576	3,308	211	6, & 7 Partial	3,730	62	22	35.48%
Molina Healthcare of MS, Inc.	25,794	1,293	65	13	17,300	1,660	882	53.1%
Molina Clinical Services LLC	426,389	1,504	13	2	10,161	129	106	82.2%
MDFA - Office of Insurance	57,033	14,762	2,108	884	7,318	10,086	1,979	19.62%
Shared Health H3015 and H9946	7,582	286	260	17	2,623	335	59	17.61%
United Healthcare Insurance Co	4,515	1,953	117	57	555	759	161	21%
United Healthcare of Mississippi	80	36	3	2	10	54	1	100%
The North River Insurance Co	0	0	0	0	0	0	0	0%
United States Fire Insurance Co	0	0	0	0	0	0	0	0%
CIGNA Health and Life Insurance Co	42,442	9,255	259	151	12,738	0	0	0%
Humana Medical Plan	0	0	0	0	0	0	0	0%
Humana Health Plan	0	0	0	0	0	0	0	0%
Humana Insurance Co	12	1	0	0	5	2	1	50%
Bankers Fidelity Life Insurance Co	0	0	0	0	0	0	0	0%
Atlantic Capital Life Assurance Co	0	0	0	0	0	0	0	0%
Bankers Fidelity Assurance Co	0	0	0	0	0	0	0	0%
MedImpact Healthcare Systems, Inc.	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
American Specialty Health Insurance Co	0	0	0	0	0	0	0	0%
United Behavioral Health	1,132	26	3	1	885	35	1	2.86%

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Company Name	Centene Inc. - LOB Medicaid				
	Ten Health Care Services that were most frequently denied through Prior Authorization:				
	1. Genetic Testing & Counseling				
	2. DME				
	3. Outpatient Surgery				
	4. Community Based Services				
	5. Semaglutide				
	6. Tirzepatide				
	7. Therapy - PT/ST/OT				
	8. MRI-Lumbar/Cervical/Brain				
	9. CT- Abdomen and Pelvis/Brain				
	10. Myocardial Perfusion Imaging				
	Ten Reason for Prior Authorizations Requests were most frequently Denied:				
	1. Denied by Medical Services				
	2. Admin Denial				
	3. Denial Upheld on Appeal				
	4. Denial Upheld on Reconsideration				
	5. Medical Necessity				
	6. Benefit-Other Coverage				
	7. Benefit - Coverage Terminated				
	8. Clinical Information				
	9. Service not Covered				
	10. Maximum Benefit				
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:				
	1. Medical Necessity				
	2. Services Not Covered				
	3. No Authorization				
	4. Billing Provision Inactive/ Not Registered With State on Date of Service				
	5. Maximum Benefit				
	6. Diagnose Not Covered				
	7. Provider Must Be HCPC For Correct Pricing				
	8. Admin Denial				
	9				
	10				
	Are there any Prior Authorizations Requirements that have been Removed?				
	C9089,E0616,L8600,L8609,L8610,L8612,L8631,L8659,L8670,L8690,L8699,Q4114,Q4130,Q4137,Q4139 - will NOT require authorization for all providers.				
	63650 and 63685- will NOT require authorization for all providers.				
	A2022,A2023,A2024,A2025,A9156,A9268,A9269,E0490,E0491,K1036,V2526- should not require auth for any				
	0480,91318,91319,91320,91321,91322 - should not require auth for any provider.				

Company Name	Centene Inc. - LOB Marketplace/Ambetter					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 DME					
	2 Sleep Study					
	3 Therapy-PT					
	4 MRI-Lumbar Spine/Cervical Spine					
	5 Transthoracic Echocardiogram					
	6 Abdomen and Pelvis CT					
	7 Myocardial Perfusion Imaging					
	8 Tirzepatide					
	9 Semaglutide (Weight Management)					
	10 Pregabalin					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Medical Necessity					
	2 Denied by Medical Services					
	3 Admin-Denied Excluded					
	4 Clinical Information					
	5 Denial Upheld on Appeal					
	6 Admin Denial					
	7 Admin-Denied Step Therapy					
	8 Admin-Denied Alternatives					
	9 Benefit-Coverage Terminated					
	10 Denial Upheld on Reconsideration					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 Medical Necessity					
	2 No Authorization on File					
	3 Exceeded Authorization Count					
	4 Ace Item Denial					
	5 Insufficient Information					
	6 Duplicate Claim					
	7 Invalid Billing					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	LACTATION CONSULTANT AND H0048 SPECIMEN HANDLING					

AETNA Life Insurance Company						
Ten Health Care Services that were most frequently denied through Prior Authorization:						
1 Radiology						
2 Musculoskeletal Management						
3 Sleep Management						
4 Cardiology						
5 Spinal Stenosis, Cervical region						
6 Wegovy						
7 Testosterone Cypionate Injection						
8 Unilateral primary osteoarthritis, left knee						
9 Zepbound						
10 Mounjaro						
Ten Reason for Prior Authorizations Requests were most frequently Denied:						
1 Clinical history and indications submitted fail to meet medical necessity criteria						
2 Room & board ward general classification						
3 Not a Covered Benefit Under Members Plan						
4 Drug Subject to Quantity Limits						
5 Cervical laminectomy/Infusion						
6 Primary Total Knee Arthroplasty						
7 Drug is not Covered Under Plan Formulary						
8 Clinical and Site Declined						
9 TMS Criteria not met						
10 Drug Required Step Therapy						
Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:						
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Are there any Prior Authorizations Requirements that have been Removed?						
Versacloz, Clovique, Depen Titratap, Dipentum, Exelon, Lyvispah, MemantineHCL Titration Park, Memantine, Hydrochloride, Memantine Hydrochloride ER, Namenda,Namenda Titration Pak, Namzaric, Penicillamine, Pretomanid, Rivastigmine Tartrate, Transdermal System, Situro, Trientine Hydrochloride						

Company Name	Division of Medicaid - Fee for Service							
	Ten Health Care Services that were most frequently denied through Prior Authorization:							
	1 Dental Services							
	2 Durable Medical Equipment							
	3 Therapy Services							
	4 Hospice							
	5 Inpatient Hospital							
	6 Non-Emergency Outpatient Advanced Imaging							
	7 Physician-Administered Medications							
	8 Community Mental Health Services							
	9 Inpatient Psychiatric Admissions							
	10 Outpatient Services							
	Ten Reason for Prior Authorizations Requests were most frequently Denied:							
	1 Missing Required Information							
	2 Service Limit was Exceeded							
	3 Beneficiary did not have Medicaid Eligibility							
	4 Clinical Denial – Did not meet medical necessity							
	5 Untimely Submission							
	6 Beneficiary was covered by a CCO							
	7 Duplicate Request							
	8 Prior Authorization was not required							
	9 Service was not covered							
	10 Incorrect Procedure Code							
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:							
	1 N/A							
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	Are there any Prior Authorizations Requirements that have been Removed?							
	N/A							

Company Name	Blue Cross & Blue Shield of Mississippi						
	Ten Health Care Services that were most frequently denied through Prior Authorization:						
	1 Glucagon-like peptide-1 (GLP-1) Agonist Drugs						
	2 Biologic Immunomodular Drugs						
	3 Antipsychotic Drugs						
	4 Calcitonin gene-related peptide (CGRP) Drugs						
	5 Sodium-glucose cotransporter 2 (SGLT2) Drugs Inhibitor Drugs						
	6 Attention -deficit/hyperactivity disorder (ADHD) Stimulant Drugs						
	7 Proprotein conmvertase subtilisin/kexin type 9 (PCSK9) Inhibitor Drugs						
	8 Botox Injections						
	9 Vascualr endothelial growth factor (VEGF) Antagonists Drugs						
	10 Opioid Drugs						
	Ten Reason for Prior Authorizations Requests were most frequently Denied:						
	1 Not Medically Necessary Pursuant to Medical Policy - GLP - 1 Agonist						
	2 Drug Not FDA Approved for Diagnosis - Not Covered by Benefit Plan						
	3 Not Medically Necessary Pursuant to Medical Policy - Monoclonal Antibody Therapies for Migraine Prevention						
	4 Not Medically Necessary Pursuant to Medical Policy - Vraylar (Cariprazine						
	5 Not Medically Necessary Pursuant to Medical Policy - Chronic Plaque Psoriasis						
	6 Not Medically Necessary Pursuant to Medical Policy - Vyvanse (lisdexamfetamine dimesylate)						
	7 Not Medically Necessary Pursuant to Medical Policy - PCSK9 Inhibitors						
	8 Not Medically Necessary Pursuant to Medical Policy - Dupixent (dupilumab)						
	9 Not Medically Necessary Pursuant to Medical Policy - Botulinum Toxin						
	10 Not Medically Necessary Pursuant to Medical Policy - Intravitreal Angiogenesis Inhibitors						
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:						
	1 Weight loss/Obesity Treatment						
	2 Continuous Glucose Monitoring						
	3 Serologic Diagnosis of Celiac Disease						
	4 Testosterone Replacement Home Visit						
	5 Evaluation and Management Home Visit						
	6 Sleep Disorders						
	7 Dental Care/Treatment						
	8 Cardiac Applications of PET Scanning						
	9 Cardiac Applications of PET Scanning						
	10 Hyperbaric Oxygen Therapy						
	Are there any Prior Authorizations Requirements that have been Removed?						
	Applied Behavioral Analysis (ABA)						

Company Name	UMR, Inc.			
	Ten Health Care Services that were most frequently denied through Prior Authorization:			
	1 Polysomnography; age 6 years or older, sleep staging with 4 or more additional parameters of sleep; attended by a technologist			
	2 Negative pressure wound therapy electrical pump, stationary or portable			
	3 Injection, ferric cardoxymaltose, tmg.			
	4 JAK2 (James Kinase 2) (eg. Myeloproliferative disorder) generic analysis, p. Val617Phe (V617F) variant			
	5 Unlisted dialysis procedure, inpatient or outpatient			
	6 Home infusion/specialty drug administration, per visit (up to 2 hours			
	7 Injection, eptinezumab-jjmr, 1 mg			
	8 Allograft for spine surgery only, morselized			
	9 Durable medical equipment, miscellaneous			
	10 Injection, infliximab, excludes biosimilar, 10 mg			
	Ten Reason for Prior Authorizations Requests were most frequently Denied:			
	1 Lack of Medical Necessity			
	2 IP Level Of Care (LOC) Not Medically Necessity-Inpatient Care Management MD Physician			
	3 Services provided are not for then purpose of preventing, diagnosing, or treating a sickness, injury			
	4 Treatment is not consistent with published clinical evidence			
	5 IP Length of Stay (LOS) Not Medically Necessary-ICM MS Physician			
	6 Experimental/Investigational/cosmetic			
	7 Additional clinical documentation needed			
	8 IP Level of Care (LOC) Not a Covered Benefit-ICM MS Physician Reviewed			
	9 IP Level of Care (LOC) Not a Medically Necessary -CCR MD Physician Reviewed			
	10 Medical Equipment which cannot withstand repeated use OR disposable, OR is not used to serve a medical condition is not covered			
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:			
	1 36415 - Collection of venous blood venipuncture			
	2 75574 - Computed tomographic, angiography, heart, coronary arteries and bypass grafts (when present), with contrast materials,			
	3 76805 - Ultrasound, pregnant uterus, real time with image documentation, fetal and maternal evaluation, after first trimester			
	4 76816 - Ultrasound, pregnant uterus, real time with image documentation, follow-up			
	5 76819 - Fetal biophysical profile, without non-stress testing			
	6 82565 - Creeatinine; blood			
	7 85025 Blood count; complete (CBC), automated (HGh, Hct, RBC, WBC and platelet count)			
	8 J2405 - Injection, ondansetron HCl, per 1 mg			
	9 J3010 - Injection, fentayl citrate, 0.1 mg			
	10 Q9967 - Low osmolar contrast material, 300-399 mg/ml iodine concentration, per ml			
	Are there any Prior Authorizations Requirements that have been Removed?			
	UMR, Inc. is a Thrird-Party Administrator (TPA) with self-funded customers who identify prior authorization requirements specific to their employer plan.			

Company Name	AXIS Insurance Company					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
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	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
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	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
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	Are there any Prior Authorizations Requirements that have been Removed?					
	AXIS Insurance Company does not market any policies that require prior authorization.					

Company Name	Primewell Health Services of Mississippi, Inc.					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 Mounjaro					
	2 Ozempic					
	3 Tadalafil					
	4 Dupixent Pen					
	5 Descovy					
	6 Qulipta					
	7 Rinvoq					
	8 Repatha Sureclick					
	9 Acute Inpatient					
	10 Freestyle Libre 3 Plus Sensor					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Medication considered investigational					
	2 Medication is not considered medically necessary					
	3 Medical service is not considered medically necessary					
	4 Medication is not a covered benefit due to contract exclusion					
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	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
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	Are there any Prior Authorizations Requirements that have been Removed?					
	None					

Company Name	Principal Life Insurance Co					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 Not applicable. Principal does not require prior authorization for dental services.					
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	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Not applicable. Principal does not require prior authorization for dental services.					
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	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 D4341					
	2 D2950					
	3 D2740					
	4 D4342					
	5 D2391					
	6 D2332					
	7 D2330					
	8 D2335					
	9 D2392					
	10 D6740					
	Are there any Prior Authorizations Requirements that have been Removed?					
	Not applicable. Principal does not require prior authorization for dental services.					

Company Name	United Healthcare of MS, Inc.					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 92507 - TX SPEECH LANG VOICE COMMJand/AUD PROC DO INDIV					
	2 E1399 - DURABLE MEDICAL EQUIPMENT MISCELLANEOUS					
	3 K0108 - OTHER ACCESSORIES					
	4 S9123 - NURSING CARE THE HOME; REGISTERED NURSE PER HOUR					
	5 E0466 - HOME VENTILATOR ANY TYPE USED W/NON-INVASV INTF					
	6 0345U - PSYC GENOMIC ALYS PANEL VARIANT ALYS 15 GENES					
	7 J1439 - INJECTION FERRIC CARBOXYMALTOSE 1 MG					
	8 81479 - UNLISTED MOLECULAR PATHOLOGY PROCEDURE					
	9 E1028 - WHEELCHAIR ACC MAN SAWY RET/REM MTG HW OTHER					
	10 99221 - 1ST HOSPITAL IP/OBS CARE SF/LOW MDM 40 MINUTES					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Treatment is not consistent with published clinical evidence.					
	2 Lack of Medical Necessity					
	3 Services are not covered due to specific exclusions or limitations in member's benefit document					
	4 Lack of Information					
	5 Services provided are not for the purpose of preventing, diagnosing, or treating a sickness, injury, substance abuse or their symptoms					
	6 Level of care					
	7 Not a Covered Benefit					
	8 Inappropriate Level of Care					
	9 Non-network - services are available/accessible in network -(No OON Benefits)					
	10 Lack of Prior Authorization					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 37225 - REVSC OPN/PRQ FEM/POP W/ATHRC/ANGIOP SM VSL					
	2 19120 - EXC CYST/ABERRANT BREAST TISSUE OPEN 1/ LESION					
	3 31624 - BRNCHSC W/BRNCL ALVEOLAR LAVAGE					
	4 37221 - REVSC OPN/PRQ ILIAC ART W/STNT PLMT and ANGIOPLSTY					
	5 37229 - REVSC OPN/PRQ TIB/PERO W/ATHRC/ANGIOP SM VSL					
	6 42830 - ADENOIDECTOMY PRIMARY AGE 12					
	7 43239 - EGD TRANSORAL BIOPSY SINGLE/MULTIPLE					
	8 43249 - EGD BALLOON DILATION ESOPHAGUS 30 MM DIAM					
	9 45381 - COLSC FLX WITH DIRECTED SUBMUCOSAL NJX ANY SBST					
	10 45385 - COLSC FLX W/RMVL OF TUMOR POLYP LESION SNARE TQ					
	Are there any Prior Authorizations Requirements that have been Removed?					
	Yes					

Company Name	Molina Healthcare of Mississippi, Inc.					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 97530 - THERAPEUT ACTIVITY DIRECT PT CONTACT EACH 15 MIN					
	2 92507 -TX SPEECH LANG VOICE COMMJ and /AUDITORY PROC IND					
	3 97110 - THERAPEUTIC PX 1 OR GT AREAS EACH 15 MIN EXERCISES					
	4 97112 - THER PX 1 OR GT AREAS EACH 15 MIN NEUROMUSC REEDUCA					
	5 97140 - MANUAL THERAPY TQS 1 OR GT REGIONS EACH 15 MINUTES					
	6 97116 - THER PX 1 OR GT AREAS EA 15 MIN GAIT TRAING W/STAIR					
	7 97014 - APPL MODALITY 1 OR GT AREAS ELEC STIMJ UNATTENDED					
	8 81420 - FETAL CHROMOSOMAL ANEUPLOIDY GENOMIC SEQ ANALYS					
	9 97010 - APPLICATION MODALITY 1 OR GT AREAS HOT/COLD PACKS					
	10 81220 - CFTR GENE ANALYSIS COMMON VARIANTS					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Medical necessity criteria not met					
	2 Medical Necessity Criteria Not Met & Non Covered Benefit					
	3 Medical Necessity Criteria Not Met & Insufficient Clinical					
	4 Medical Necessity Criteria Not Met & Out of Network Provider					
	5 Non Covered Benefit & Medical Necessity Criteria Not Met					
	6 Out of Network Provider & Medical Necessity Criteria Not Met					
	7 Medical Necessity Criteria Not Met & Lack of Clinical					
	8 Medical Necessity Criteria Not Met & Retro Auth					
	9 Medical Necessity Criteria Met					
	10 Medical Necessity Criteria Met & Medical Necessity Criteria Not Met					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 81420 - FETAL CHROMOSOMAL ANEUPLOIDY GENOMIC SEQ ANALYS					
	2 81329 - SMN1 GENE ANALYSIS DOSAGE/DELET ALYS W/SMN2 ALYS					
	3 81220 - CFTR GENE ANALYSIS COMMON VARIANTS					
	4 81361 - HBB COMMON VARIANTS					
	5 81257 - HBA1/HBA2 GENE ANALYSIS COMMON DELETIONS/VARIANT					
	6 C10093698 C10217830 C10217833 - HOSPITAL ADM					
	7 81400 - MOLECULAR PATHOLOGY PROCEDURE LEVEL 1					
	8 81408 - MOLECULAR PATHOLOGY PROCEDURE LEVEL 9					
	9 81162 - BRCA1 BRCA2 GENE ALYS FULL SEQ FULL DUP/DEL ALYS					
	10 L4361 - WALKING BOOT PNEUMATIC AND OR VACUUM PREFAB					
	Are there any Prior Authorizations Requirements that have been Removed?					
	Refer to Pages 3-4 - Prior Authorization codes removed by quarter in 2024					

Quarter 1 2024 J9098, J2797, A9542, J0205, J0220, J1562, J2503, J2504, J3355, J7309, J7310, J7316, J9160, J9219, J2770, J0457, J0637, J0691, J1324, J1445, J1571, J2247, J2248, J2062, 93294, 93296, 93295, 93298, G2066, 01999, 15769, 15771, 15773, 15999, 20999, 21499, 21899, 22534, 22585, 22614, 22632, 22634, 22858, 23120, 23125, 23130, 23405, 23700, 24999, 25447, 25999, 26499, 27122, 27425, 27599, 27899, 28005, 28008, 28010, 28011, 28100, 28102, 28103, 28106, 28107, 28114, 28116, 28126, 28130, 28140, 28160, 28171, 28173, 28175, 28220, 28222, 28225, 28226, 28230, 28232, 28234, 28238, 28240, 28250, 28260, 28261, 28262, 28264, 28272, 28280, 28302, 28340, 28341, 28360, 28899, 30540, 31299, 31599, 31899, 32994, 32999, 33999, 36299, 36460, 36514, 38573, 40899, 42699, 42999, 43289, 43653, 44238, 44799, 44899, 44979, 45499, 45999, 46999, 47379, 47380, 47381, 47382, 47399, 47605, 47620, 48999, 49329, 49659, 50549, 50949, 51999, 53899, 57465, 58275, 58280, 58548, 58579, 58700, 58943, 58950, 58951, 58952, 58953, 58954, 58956, 58957, 58958, 59070, 59074, 59076, 59897, 59898, 59899, 60659, 63035, 63043, 63044, 63082, 63085, 63101, 63102, 63662, 64487, 64583, 64595, 64629, 66999, 67399, 67599, 67999, 68399, 68841, 69399, 69717, 69719, 69726, 69727, 69799, 69949, 69979, 70336, 70480, 70481, 70482, 70486, 70487, 70488, 71250, 71260, 71270, 73200, 73201, 73202, 73206, 73700, 73701, 73702, 73706, 74712, 76380, 76496, 76499, 76999, 77089, 77090, 77091, 77092, 78099, 78199, 78299, 78399, 78599, 78699, 78799, 78999, 79999, 80299, 80305, 80306, 80320, 80321, 80322, 80324, 80325, 80326, 80327, 80328, 80346, 80347, 80348, 80353, 80354, 80356, 80358, 80359, 80361, 80362, 80363, 80364, 80365, 80367, 80368, 80369, 80372, 80373, 80374, 80375, 80376, 80377, 81099, 81176, 81177, 81185, 81186, 81188, 81189, 81190, 81191, 81193, 81203, 81205, 81210, 81216, 81217, 81218, 81219, 81222, 81223, 81233, 81234, 81235, 81238, 81243, 81244, 81246, 81247, 81248, 81258, 81259, 81265, 81266, 81269, 81272, 81273, 81274, 81278, 81284, 81285, 81286, 81289, 81291, 81294, 81297, 81300, 81308, 81311, 81312, 81313, 81319, 81320, 81323, 81324, 81325, 81328, 81329, 81334, 81335, 81336, 81337, 81343, 81345, 81346, 81347, 81348, 81349, 81352, 81353, 81355, 81357, 81360, 81361, 81362, 81363, 81364, 81401, 81402, 81403, 81442, 83987, 83992, 85999, 86486, 86849, 86999, 87999, 88099, 88199, 88261, 88749, 89240, 89398, 90399, 90749, 90899, 91299, 92499, 92700, 94799, 95199, 95249, 95718, 95719, 95720, 96112, 96113, 96116, 96121, 96130, 96131, 96132, 96133, 96136, 96137, 96138, 96139, 96146, 96203, 96379, 96931, 96934, 96935, 96936, 96999, 98975, 98976, 98977, 98978, 99199, 99202, 99203, 99204, 99205, 99211, 99212, 99213,					
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	Quarter 2 2024 J1190, J9120, J9245, J9261, J9330 Quarter 3 2024 81420, 81507 Quarter 4 2024 No codes removed					

Company Name	Molina Clinical					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 97110 - THERAPEUTIC PX 1 OR GT AREAS EACH 15 MIN EXERCISES					
	2 97530 - THERAPEUT ACTVITY DIRECT PT CONTACT EACH 15 MIN					
	3 97140 - MANUAL THERAPY TQS 1 OR GT REGIONS EACH 15 MINUTES					
	4 97112 - THER PX 1 OR GT AREAS EACH 15 MIN NEUROMUSC REEDUCA					
	5 72148 - MRI SPINAL CANAL LUMBAR W/O CONTRAST MATERIAL					
	6 72141 - MRI SPINAL CANAL CERVICAL W/O CONTRAST MATRL					
	7 97116 - THER PX 1 OR GT AREAS EA 15 MIN GAIT TRAING W/STAIR					
	8 97014 - APPL MODALITY 1 OR GT AREAS ELEC STIMJ UNATTENDED					
	9 95810 - POLYSOM 6 OR GT YRS SLEEP 4 OR GT ADDL PARAM ATTND					
	10 97010 - APPLICATION MODALITY 1 OR GT AREAS HOT/COLD PACKS					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Medical necessity criteria not met					
	2 Medical necessity criteria not met and Out of Network Provider					
	3 Medical necessity criteria not met & Benefits Exhausted					
	4 Medical necessity criteria not met & Experimental services or procedure					
	5 Medical necessity criteria not met & Insufficient clinical					
	6 Medical necessity criteria not met & Non-covered benefit					
	7 Medical necessity criteria not met & Services inconsistent with diagnosis					
	8 Medical necessity criteria not met & Level of Care not appropriate					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 81420 - FETAL CHROMOSOMAL ANEUPLOIDY GENOMIC SEQ ANALYS					
	2 81329 - SMN1 GENE ANALYSIS DOSAGE/DELET ALYS W/SMN2 ALYS					
	3 81229 - CYTOG ALYS CHRMOML ABNOR CPY NUMBER and SNP VRNT CGH					
	4 81162 - BRCA1 BRCA2 GENE ALYS FULL SEQ FULL DUP/DEL ALYS					
	5 81400 - MOLECULAR PATHOLOGY PROCEDURE LEVEL 1					
	6 81200 - ASPA GENE ANALYSIS COMMON VARIANTS					
	7 81251 - GBA GLUCOSIDASE/BETA/ACID ANAL COMM VARIANTS					
	8 81220 - CFTR GENE ANALYSIS COMMON VARIANTS					
	9 81401 - MOLECULAR PATHOLOGY PROCEDURE LEVEL 2					
	10 81546 - ONC THYR MRNA 10,196 GENES FINE NDL ASPIRATE ALG					
	Are there any Prior Authorizations Requirements that have been Removed?					
	Refer to pages 3-4 - Molina Marketplace Prior Authorization codes removed by quarter in 2024					

	Quarter 1 2024 01999, 15999, 20999, 21499, 21899, 22534, 22585, 22614, 22632, 22634, 22858, 23120, 23125, 23130, 23405, 23460, 24999, 25999, 26499, 27122, 27425, 27599, 27899, 28008, 28010, 28011, 28100, 28102, 28103, 28106, 28107, 28114, 28116, 28126, 28130, 28140, 28160, 28171, 28173, 28175, 28220, 28222, 28225, 28226, 28230, 28232, 28238, 28240, 28250, 28260, 28261, 28262, 28264, 28272, 28280, 28302, 28305, 28340, 28341, 28360, 28899, 30540, 30545, 31299, 31599, 31899, 32994, 32999, 33999, 36299, 36460, 36514, 38129, 38573, 38589, 40899, 42699, 42999, 43289, 43653, 44238, 44799, 44899, 44979, 45499, 45999, 46999, 47380, 47381, 47382, 47399, 47579, 47605, 47620, 48999, 49329, 49659, 50549, 50949, 51999, 53899, 57465, 58275, 58280, 58548, 58579, 58700, 58943, 58950, 58951, 58952, 58953, 58954, 58956, 58957, 58958, 59070, 59074, 59076, 59897, 59898, 59899, 60659, 63035, 63043, 63044, 63082, 63085, 63101, 63102, 63662, 64487, 64583, 64595, 64629, 66999, 67399, 67599, 67999, 68399, 68841, 69399, 69717, 69719, 69726, 69727, 69799, 69949, 69979, 70480, 70481, 70482, 70486, 70487, 70488, 71250, 71260, 71270, 73200, 73201, 73202, 73206, 73700, 73701, 73702, 73706, 74712, 76380, 76496, 76499, 76999, 77089, 77090, 77091, 77092, 78099, 78199, 78299, 78399, 78599, 78699, 78799, 78999, 79999, 80299, 80305, 80306, 80320, 80321, 80322, 80324, 80325, 80326, 80327, 80328, 80346, 80347, 80348, 80353, 80354, 80356, 80358, 80359, 80361, 80362, 80363, 80364, 80365, 80367, 80368, 80369, 80372, 80373, 80374, 80375, 80376, 80377, 81099, 81105, 81106, 81107, 81108, 81109, 81110, 81111, 81112, 81176, 81177, 81178, 81179, 81180, 81181, 81183, 81185, 81186, 81188, 81189, 81190, 81192, 81193, 81205, 81210, 81216, 81217, 81218, 81219, 81221, 81222, 81223, 81234, 81238, 81243, 81244, 81247, 81248, 81258, 81259, 81265, 81266, 81269, 81273, 81274, 81278, 81284, 81285, 81286, 81289, 81291, 81294, 81297, 81312, 81313, 81319, 81320, 81324, 81325, 81328, 81329, 81334, 81335, 81336, 81337, 81343, 81344, 81346, 81347, 81348, 81349, 81352, 81353, 81355, 81357, 81360, 81361, 81362, 81363, 81364, 81401, 81402, 81442, 83992, 84999, 85999, 86486, 86849, 86999, 87999, 88099, 88199, 88261, 88399, 88749, 89240, 89398, 90399, 90749, 90899, 91299, 92499, 92700, 94799, 95199, 95249, 95718, 95719, 95720, 95957, 96112, 96113, 96116, 96121, 96146, 96203, 96379, 96931, 96934, 96935, 96936, 96999, 98975, 98976, 98977, 98978, 99199, 99221, 99222, 99223, 99231, 99232, 99233, 99234, 99235, 99236, 99238, 99239, 99252, 99253, 99254, 99255, 99281, 99282, 99283, 99284, 99285, 99288, 99291, 99292, 99418, 99429, 0004M, 0008U, 0010U, 0011U, 0014M, 0015M, 0016M, 0016U, 0017M, 0017U, 0026U, 0027U, 0029U, 0030U, 0031U, 0032U, 0033U, 0034U, 0042T,					
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	C2698, C2699, C8900, C8901, C8902, C8903, C8905, C8906, C8908, C8911, C8912, C8913, C8914, C8918, C8919, C8920, C8931, C8932, C8933, C8934, C8935, C8936, C8937, C9734, C9738, C9739, C9751, C9758, C9762, C9763, C9764, C9782, C9783, E0256, E0650, E0670, E0673, E1014, E1020, E1028, E1029, E1035, E1036, E1225, E1226, E1227, E1296, E1298, E1699, E1700, E2201, E2202, E2203, E2204, E2227, E2291, E2292, E2293, E2294, E2326, E2361, E2366, E2367, E2368, E2374, E2378, E2397, E2605, E2606, E2607, E2608, E2611, E2612, E2613, E2614, E2615, E2616, E2620, E2621, E2622, E2623, E2624, E2625, G0161, G0235, G0460, G0465, G0501, G9012, G9143, J0153, J0280, J1245, J1250, J8560, K1022, L0452, L0622, L0999, L1110, L1640, L1700, L1710, L1720, L1755, L1904, L1907, L1920, L1940, L1960, L1980, L1990, L2050, L2060, L2080, L3761, L7700, L8625, L8694, L8698, P9099, P9603, P9604, Q0177, Q0507, Q0509, Q2039, Q4050, Q4051, Q4102, Q4103, Q4104, Q4105, Q4107, Q4108, Q4110, Q4111, Q4112, Q4113, Q4114, Q4115, Q4116, Q4117, Q4118, Q4122, Q4123, Q4124, Q4127, Q4132, Q4134, Q4135, Q4136, Q4137, Q4138, Q4139, Q4140, Q4141, Q4142, Q4143, Q4145, Q4146, Q4147, Q4148, Q4149, Q4151, Q4152, Q4153, Q4154, Q4155, Q4161, Q4164, Q4165, Q4166, Q4167, Q4168, Q4169, Q4170, Q4171, Q4173, Q4174, Q4175, Q4176, Q4177, Q4180, Q4183, Q4184, Q4185, Q4188, Q4189, Q4190, Q4191, Q4192, Q4193, Q4194, Q4195, Q4198, Q4199, Q4200, Q4201, Q4202, Q4204, Q4206, Q4208, Q4209, Q4210, Q4211, Q4212, Q4213, Q4214, Q4216, Q4217, Q4220, Q4222, Q4224, Q4225, Q4226,					
	Quarter 2 2024 0420U, 0421U, 0422U, 0424U, 0428U, 0433U, 0435U, 0436U, 81457, 81458, 81459, J0570, Q9991, Q9992, 81420, 81507 Quarter 3 2024 17004, Q5105 Quarter 4 2024 No codes removed					

Company Name	MDFA - Office of Insurance					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 Cardiac and Pulmonary Rehabilitation					
	2 Wearable Cardioverter Defibrillators (LifeVest)					
	3 Pharmacy Medication - i.e., MOUNJARO, OZEMPIC, UBRELVY, DUPIXENT, JARDIANCE, FARXIGA, QULIPTA, RESTASIS					
	4 Encounter for full-term uncomplicated delivery					
	5 Morbid (severe) obesity due to excess calories					
	6 Sepsis, unspecified organism					
	7 Pneumonia, unspecified organism					
	8 Cerebral infarction, unspecified					
	9 Alcohol dependence, uncomplicated					
	10 Acute kidney failure, unspecified					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Not Medically Necessary Pursuant to Medical Policy - Cardiac Rehabilitation in the Outpatient Setting					
	2 Not Medically Necessary Pursuant to Medical Policy - Wearable Cardioverter Defibrillators (LifeVest)					
	3 Did not meet Medical Necessity Criteria					
	4 Drug is not Covered Under Plan Formulary					
	5 Drug Subject to Quantity Limit					
	6 Drug Requires Step Therapy					
	7 Concurrent/Duplicate Therapy					
	8 Not a Covered Benefit Under Members Plan					
	9 Lack of Response from Provider					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 Speech Therapy					
	2 Botulinum Toxin					
	3 Durable Medical Equipment					
	4 Continuous Glucose Monitoring					
	5 Ambulance and Medical Transport Services					
	6 Weight loss/Obesity Treatment					
	7 Serologic Diagnosis of Celia Disease					
	8 Germline Genetic Testing for Hereditary Breast/Ovarian Cancer Syndrome and Other High-Risk Cancers (BRCA1, BRCA2, PALB2)					
	9 Neuromuscular Electrical Stimulation (NMES)					
	10 Cognitive Rehabilitation					
	Are there any Prior Authorizations Requirements that have been Removed?					
	Applied Behavioral Analysis (ABA)					
	Pharmacy Medication - Consensi, Gentamycin Ophthalmic, Gentamycin Topical, Verkazia, Methergine					

Company Name	Shared Health H3015 and H9946					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 HH Skilled Nurse Visits					
	2 OON (including OV/labs)					
	3 OP Surgery/ Procedure					
	4 DME					
	5 Transportation					
	6 HiTech Imaging					
	7 PT/OT/ST (Outpatient)					
	8 SPRX Provider Administered					
	9 Inpatient Admit					
	10 Home Health PT/OT/ST					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Deny - OON when PAR available					
	2 Deny - Not Medically Necessary					
	3 Deny Non-Covered Service					
	4 Vendor Decision					
	5 Deny- Lack of information					
	6 Deny - Non Compliant					
	7 Deny- No eligibility					
	8 Deny - more appropriate for a different level of care					
	9 Deny- benefits exhausted					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 Transportation					
	2 OON (including OV/labs)					
	3 Retro					
	4 DME					
	5 PT/OT/ST (Outpatient)					
	6 Inpatient Admit					
	7 HH Skilled Nurse Visits					
	8 Ambulance					
	9 Orthotics/ Prosthetics					
	10 BH Psych Partial Hospitalization					
	Are there any Prior Authorizations Requirements that have been Removed?					
	No					

Company Name	United Healthcare Insurance Co					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 WEGOVY INJ 0.25MG					
	2 95810					
	3 OZEMPIC INJ 2MG/3ML					
	4 ZEPBOUND INJ 2.5MG					
	5 NURTEC TAB 75MG ODT					
	6 95811					
	7 MOUNJARO INJ 5MG/0.5					
	8 WEGOVY INJ 0.5MG					
	9 FARXIGA TAB 10MG					
	10 58571					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Lack of Medical Necessity					
	2 UHC PLANEXCL					
	3 PA DENIAL					
	4 Services provided are not for the purpose of preventing, diagnosing, or treating a sickness, injury, substance abuse or their symptoms					
	5 Treatment is not consistent with published clinical evidence					
	6 LACKOFINFO					
	7 NONFORM					
	8 UHC BENEFITMAX					
	9 QTYLIMIT					
	10 Services are not being provided for the primary purpose of improving or restoring physiologic function					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 0340U					
	2 77014					
	3 92526					
	4 81479					
	5 26340					
	6 C1713					
	7 19303					
	8 0598T					
	9 11042					
	10 14040					
	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	United Healthcare of MS					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 95810					
	2 95811					
	3 58571					
	4 E1399					
	5 81479					
	6 27096					
	7 62323					
	8 E0747					
	9 G0260					
	10 NURTEC TAB 75MG ODT					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Lack of Medical Necessity					
	2 UHC PLANEXCL					
	3 Services are not covered due to specific exclusions or limitations in member's benefit document					
	4 PA DENIAL					
	5 Treatment is not consistent with published clinical evidence					
	6 Lack of Information					
	7 QTYLIMIT					
	8 UHC BENEFITMAX					
	9 MBM-REGIMENDENIAL					
	10 NONFORM					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 0340U					
	2 J3380					
	3 27599					
	4 64447					
	5 64999					
	6 70450					
	7 80076					
	8 80280					
	9 90686					
	10 C1776					
	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	The North River Insurance Co					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	The United States Fire Insurance Co					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	CIGNA Health & Life Ins Co					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 SOCCPT					
	2 MRI Lumbar Spine, (spinal canal and contents); without contrast material					
	3 CT ABDOMEN and PELVIS; with contrast					
	4 esophagogastroduodenoscopy, flexible, transoral; diagnostic, including collection of specimen(s) by brushing or washing, when performed (separate procedure)					
	5 Myocardial perfusion imaging (SPECT); multiple studies					
	6 MRI Lower Extremity, any joint; without contrast material(s)					
	7 MRI Cervical Spine, (spinal canal and contents); without contrast material					
	8 HHS/HOSPICE OF RN EA 15 MIN					
	9 CT CHEST; with contrast					
	10 MRI Upper Extremity, any joint; without contrast material(s)					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Services are not medically necessary					
	2 Services can be provided by in-network provider					
	3 Services are experimental/investigational					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	Please see Master_Precertification_Removals List_for_providers_2024.pdf attached.					

Company Name	Humana Medical Plan					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	Humana Health Plan					
	Ten Health Care Services that were most frequently denied through Prior Authorization::					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	Humana Insurance Co					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 Diagnostic Testing					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Experimental					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 Inpt Post ER tx					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	No					

Company Name	Bankers Fidelity Life Insurance Co					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	No					

Company Name	Atlantic Capital Life Assurance Co					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	Bankers Fidelity Assurance Co					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	MedImpact Healthcare Systems, Inc.					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 Not Applicable. No clients in scope for reporting period of 2024.					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Not Applicable. No clients in scope for reporting period of 2024.					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 Not Applicable. No clients in scope for reporting period of 2024.					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	Not Applicable. No clients in scope for reporting period of 2024.					

Company Name	American Specialty Health Insurance Co					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	American Specialty Health Insurance Company does not issue direct policies.					

Company Name	United Behavioral Health					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 Psychological Testing					
	2 IBT - Intensive Behavioral Therapies					
	3 Residential					
	4 Intensive Outpatient					
	5 Outpatient Treatment					
	6 Residential Detox					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Excluded Service					
	2 Medically Necessity Criteria Not Met					
	3 Not a Covered Benefit					
	4 No Out of Network Benefits					
	5 Supplemental Clinical Criteria					
	6 Exhausted Benefits					
	7 Lack of Precertification					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 Intensive Outpatient					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	Code 761, Treatment room					

Company Name	OptumRx, Inc.					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 Pharmaceutical					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Plan Exclusion					
	2 PA Denial					
	3 Non-Formulary					
	4 Quantity Limit					
	5 Benefit Maximum					
	6 Lack of Information					
	7 Non-State Mandated Form					
	8 Medical Necessity					
	9 Non FDA					
	10 Administrative Denial					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 Pharmaceutical Services					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	Not applicable to OptumRx as a private review agent. OptumRx performs utilization review, as defined by Miss. Code Ann. 41-83-1, which does not extend to making formulary decisions on the addition or removal of prior authorization requirements on pharmacy services.					

Company Name	Freedom Life Insurance Company of American					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
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	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	OrthoNet, LLC					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 29826					
	2 20930					
	3 27447					
	4 22551					
	5 22552					
	6 22612					
	7 22633					
	8 29848					
	9 29891					
	10 63650					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Lack of Medical Necessity					
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	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A - OrthoNet is not delegated to perform Post Servcie Claims Reviews or Appeals					
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	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A - OrthoNet is not delegated to perform Post Service Claims Reviews or Appeals					

Company Name	United HealthCare Services, Inc.					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 7218- 144					
	2 D2740-141					
	3 99199 - Unknown /Not Given- 19					
	4 95810-107					
	5 72141-88					
	6 73221-70					
	7 D2950- 60					
	8 95811 - 49					
	9 784542 - 38					
	10 72148- 37					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Lack of Medical Necessity 1090					
	2 Services provided are not for the purpose of preventing, diagnosing, otr treating a sickness, injury substance					
	3 Treatment is not consistent with published clinical evidence 41					
	4 Services are not covered due to specific exclusions or limitations in member's benefit document 23					
	5 Services are not being provided for the primary purpose of improving or restoring physiologic					
	6 Lack of Information - 4					
	7 Site of Service - Level of Care - 4					
	8 Medical equipment which cannot withsatnd repeated use OR is disposable, OR is not used to service a medical					
	9					
	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 Not Medically Necessary (696)					
	2 0340U (24)					
	3 77014 (20)					
	4 92526 (12)					
	5 81479 (8)					
	6 26340 (6)					
	7 C1713 (6)					
	8 0340U (5)					
	9 19303 (4)					
	10 0598T, 11042, 14040, 73721, D7210, E0745, E2402, J0185, J2250, D3370 (all with 3)					
	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	OptumHealth Care Solutions, LLC - Complex Medical Conditions					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 J1439					
	2 J1437					
	3 J1745					
	4 Q5111					
	5 43775					
	6 89255					
	7 89253					
	8 89280					
	9 G6015					
	10 J3032					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Lack of Medical Necessity					
	2 Services provided are not for the purpose of preventing, diagnosing, otr treating a sickness, injury substance					
	3 Treatment is not consistent with published clinical evidence					
	4 Services are not covered due to specific exclusions or limitations in member's benefit document					
	5. Inappropriate Infusion Site of Care					
	6					
	7					
	8					
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	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
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	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	OptumHealth Care Solutions, LLC -OHUM					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
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	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
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	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
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	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	OptumHealth Care Solutions, LLC - Physical Health					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
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	5					
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	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
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	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
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	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	The Prudential Insurance Company of America					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A - We do not conduct prior authorization. Only retrospectivew claim review (the review of service/supplies after such servces/supplies have been provided to a covered person and that person submits a cliam for reimbursement) is conducted.					
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	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
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	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A - There was no untilization review of claims during 2024.					
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	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	American National Insurance Co					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
	2					
	3					
	4					
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	7					
	8					
	9					
	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
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	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
	2					
	3					
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	10					
	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	American National Insurance Company of TX					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
	2					
	3					
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	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
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	10					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
	2					
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	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					

Company Name	Benecard Services, Inc					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 Proactive No Response					
	2 Missing Information					
	3 No Response					
	4 Clinically Severe Obesity					
	5 Non FDA					
	6 Plan Design- Drug Category					
	7 Criteria					
	8 Not on Formulary					
	9 Step Therapy					
	10 Step Therapy-2 Step					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 Proactive No Response					
	2 Missing Information					
	3 No Response					
	4 Clinically Severe Obesity					
	5 Non FDA					
	6 Plan Design- Drug Category					
	7 Cosmetic					
	8 Step Therapy					
	9 Wrong Provider					
	10 Client Terminated					
	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 No Response					
	2 Missing Information					
	3 Non FDA					
	4 Criteria					
	5 Proactive No Response					
	6 Clinically Severe Obesity					
	7 Plan Design- Drug Category					
	8 Step Therapy-2 Step					
	9 Client Terminated					
	10 --- N/A --- There are only 9 to report. ---					
	Are there any Prior Authorizations Requirements that have been Removed?					
	No, there are not.					

Company Name	Slate Rx, LLC					
	Ten Health Care Services that were most frequently denied through Prior Authorization:					
	1 N/A					
	2					
	3					
	4					
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	10					
	Ten Reason for Prior Authorizations Requests were most frequently Denied:					
	1 N/A					
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	Ten Health Care Services that were MOST Frequently Denied as a POST Service Utilization Review:					
	1 N/A					
	2					
	3					
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	10 -					
	Are there any Prior Authorizations Requirements that have been Removed?					
	N/A					