

MISSISSIPPI INSURANCE DEPARTMENT

MIKE CHANEY Commissioner of Insurance State Fire Marshal

DAVID BROWNING
Deputy Commissioner of Insurance

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June 27, 2024

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Peter Andrew Rendall, President Direct General Insurance Company of Mississippi 5630 University Parkway Winston-Salem, NC 27105

RE: Report of Examination as of December 31, 2022

Dear Mr. Rendall:

In accordance with <u>Miss. Code Ann.</u> § 83-5-201 et seq. (Rev. 2011), an examination of your Company has been completed. Enclosed herewith is the Order adopting the report and a copy of the final report as adopted.

Pursuant to Miss. Code Ann. § 83-5-209(6)(a) (Rev. 2011), the Mississippi Department of Insurance shall continue to hold the content of said report as private and confidential for a period of ten (10) days from the date of the Order. After the expiration of the aforementioned 10-day period, the Department will open the report for public inspection.

If you have any questions or comments, please feel free to contact me.

Sincerely,

MIKE CHANEY COMMISSIONER OF INSURANCE

BY

Christina J. Kelsey General Counsel

MC/CJK/bs Encls. Order w/exhibit BEFORE THE COMMISSIONER OF INSURANCE OF THE STATE OF MISSISSIPPI

IN RE: REPORT OF EXAMINATION OF DIRECT GENERAL

INSURANCE COMPANY OF MISSISSIPPI

CAUSE NO. 24-7896

ORDER

THIS CAUSE came on for consideration before the Commissioner of Insurance of the State

of Mississippi ("Commissioner"), or his designated appointee, in the Offices of the Commissioner.

1001 Woolfolk Building, 501 North West Street, 10th Floor, Jackson, Hinds County, Mississippi,

pursuant to Miss. Code Ann. § 83-5-201 et seq. (Rev. 2011). The Commissioner, having fully

considered and reviewed the Report of Examination together with any submissions or rebuttals and

any relevant portions of the examiner's work papers, makes the following findings of fact and

conclusions of law, to-wit:

JURISDICTION

I.

That the Commissioner has jurisdiction over this matter pursuant to the provisions of Miss.

Code Ann. § 83-5-201 et seq. (Rev. 2011).

II.

That Direct General Insurance Company of Mississippi is a Mississippi-domiciled Company

licensed to write Accident & Health; Automobile Physical Damage/Liability; Casualty/Liability;

Fire/Allied Lines; Home/Farm Owners; Inland Marine; Plate Glass; and Trip Accident and Baggage

coverages.

FINDINGS OF FACT

III.

That the Commissioner, or his appointee, pursuant to Miss. Code Ann. § 83-5-201 et seq. (Rev. 2011), called for an examination of Direct General Insurance Company of Mississippi and appointed R. Dale Miller, Examiner-In-Charge, to conduct said examination.

IV.

That on or about May 24, 2024, the draft Report of Examination concerning Direct General Insurance Company of Mississippi for the period of January 1, 2021 through December 31, 2022, was submitted to the Department by the Examiner-In-Charge, R. Dale Miller.

V.

That on or about June 3, 2024, pursuant to Miss. Code Ann. § 83-5-209(2) (Rev. 2011), the Department forwarded to the Company a copy of the draft report and allowed the Company a 15-day period to submit any rebuttal to the draft report. The Company responded by email on or about June 7, 2024.

CONCLUSIONS OF LAW

VI.

The Commissioner, pursuant to Miss. Code Ann. § 83-5-209(3) (Rev. 2011), must consider and review the report along with any submissions or rebuttals and all relevant portions of examiner work papers and enter an Order: (1) adopting the Report of Examination as final or with modifications or corrections; (2) rejecting the Report of Examination with directions to reopen; or (3) calling for an investigatory hearing.

IT IS, THEREFORE, ORDERED, after reviewing the Report of Examination, the Company's rebuttal, and all relevant examiner work papers, that the Report of Examination of Direct General Insurance Company of Mississippi, attached hereto as Exhibit "A", should be and same is hereby adopted as final.

IT IS FURTHER ORDERED that a copy of the adopted Report of Examination, accompanied with this Order, shall be served upon the Company by certified mail, postage pre-paid, return receipt requested.

IT IS FURTHER ORDERED that the Mississippi Department of Insurance shall continue to hold the content of this report as private and confidential for a period of ten (10) days from the date of this Order, pursuant to Miss. Code Ann. § 83-5-209(6)(a) (Rev. 2011).

IT IS FURTHER ORDERED, pursuant to Miss. Code Ann. § 83-5-209(4) (Rev. 2011), that within thirty (30) days of the issuance of the adopted report, Direct General Insurance Company of Mississippi shall file affidavits executed by each of its directors stating under oath that they have received a copy of the adopted report and related orders.

IT IS FURTHER ORDERED that Direct General Insurance Company of Mississippi take the necessary actions and implement the necessary procedures to ensure that all recommendations contained in the Report of Examination are properly and promptly complied with.

SO ORDERED, this the day of June 2024.

David Browning

DEPUTY COMMISSIONER OF INSURANCE

STATE OF MISSISSIPPI

CERTIFICATE OF MAILING

I hereby certify that a true and correct copy of the above and foregoing Order and a copy of the final Report of Examination, as adopted by the Mississippi Department of Insurance, was sent by certified mail, postage pre-paid, return receipt requested, on this the 21 day of June 2024, to:

Mr. Peter Andrew Rendall, President Direct General Insurance Company of Mississippi 5630 University Parkway Winston-Salem, NC 27105

> Christina J. Kelsey General Counsel

Mr. Peter Andrew Rendall, President Direct General Insurance Company of Mississippi 5630 University Parkway Winston-Salem, NC 27105

Christina J. Kelsey General Counsel Counsel for the Mississippi Department of Insurance



Mississippi Insurance Department

Report of Examination

of

DIRECT GENERAL INSURANCE COMPANY OF MISSISSIPPI

as of

December 31, 2022

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EXAMINER'S AFFIDAVIT AS TO STANDARDS AND PROCEDURES USED IN AN EXAMINATION

State of Mississippi,

County of Madison,

R. Dale Miller, being duly sworn, states as follows:

- 1. I have authority to represent the Mississippi Insurance Department in the examination of Direct General Insurance Company of Mississippi as of December 31, 2022.
- 2. The Mississippi Insurance Department is accredited under the National Association of Insurance Commissioners Financial Regulation Standards and Accreditation.
- 3. I have reviewed the examination work papers and examination report, and the examination of Direct General Insurance Company of Mississippi was performed in a manner consistent with the standards and procedures required by the National Association of Insurance Commissioners and the Mississippi Insurance Department.

The affiant says nothing further.

R. Dale Miller, CPA, CFE, CFF

Examiner-in-Charge

Subscribed and sworn before me by R Date Miller on this Th day of June, 2024.

(SEAL)

Commission Expires

Oct. 27, 2024

Line Delia

My commission expires October 27, 2024 [date].



MIKE CHANEY
Commissioner of Insurance

Commissioner of Insurance State Fire Marshal

DAVID BROWNINGDeputy Commissioner of Insurance

MISSISSIPPI INSURANCE DEPARTMENT

501 N. WEST STREET, SUITE 1001 WOOLFOLK BUILDING JACKSON, MISSISSIPPI 39201 www.mid.ms.gov MAILING ADDRESS Post Office Box 79 Jackson, MS 39205-0079 TELEPHONE: (601) 359-3569 FAX: (601) 576-2568

May 29, 2024

Honorable Mike Chaney Commissioner of Insurance Mississippi Insurance Department 1001 Woolfolk Building 501 North West Street Jackson, Mississippi 39201

Dear Commissioner Chaney:

Pursuant to your instructions and authorization and in compliance with statutory provisions, an examination has been conducted, as of December 31, 2022, of the affairs and financial condition of:

DIRECT GENERAL INSURANCE COMPANY OF MISSISSIPPI

2914 Highway 80 East, Suite B Pearl, Mississippi 39208

License #	NAIC Group #	NAIC#	FEETS#	MATS#
9700042	4928	10889	10889-MS-2022-3	MS-MS099-48

This examination was commenced in accordance with Miss. Code Ann. §83-5-201 et seq. The report of examination is herewith submitted.

SCOPE OF EXAMINATION

We have performed our multi-state, coordinated financial examination of Direct General Insurance Company of Mississippi (the "Company"). The last examination covered the period of January 1, 2016 through December 31, 2020. This examination covers the period of January 1, 2021 through December 31, 2022. The lead state for this coordinated examination was North Carolina, and states that participated in this examination, in addition to Mississippi, included: Alabama, California, Illinois, Indiana, Michigan, Missouri, New Jersey, New York, Ohio, and Texas.

We conducted our examination in accordance with the National Association of Insurance Commissioners ("NAIC") *Financial Condition Examiners Handbook* ("Handbook"). The Handbook requires that we plan and perform the examination to evaluate the financial condition, assess corporate governance, identify current and prospective risks of the Company and evaluate system controls and procedures used to mitigate those risks. An examination also includes identifying and evaluating significant risks that could cause an insurer's surplus to be materially misstated both currently and prospectively.

All accounts and activities of the Company were considered in accordance with the risk-focused examination process. This may include assessing significant estimates made by management and evaluating management's compliance with Statutory Accounting Principles. The examination does not attest to the fair presentation of the financial statements included herein. If, during the course of the examination an adjustment is identified, the impact of such adjustment will be documented separately following the Company's financial statements.

This examination report includes significant findings of fact, as mentioned in Miss. Code Ann. §83-5-201 and general information about the insurer and its financial condition. There may be other items identified during the examination that, due to their nature (e.g., subjective conclusions, proprietary information, etc.), are not included within the examination report but separately communicated to other regulators and/or the Company.

COMMENTS AND RECOMMENDATIONS OF PREVIOUS EXAMINATION

There were no comments or recommendations from the previous examination report.

HISTORY OF THE COMPANY

The Company was incorporated under the laws of the State of Mississippi on October 10, 1997 and commenced business on May 7, 1998.

The Company was a wholly owned subsidiary of National General Management Corporation ("NGMC"), a Delaware corporation; NGMC was a wholly owned subsidiary of National General

Holdings Corporation ("NGHC"), a publicly traded Delaware corporation. Effective January 4, 2021, pursuant to a Merger Agreement entered into on July 7, 2020, NGHC and its subsidiaries were purchased by The Allstate Corporation ("Allstate Corp."). Upon Allstate Corp.'s purchase of NGHC and its subsidiaries, NGHC became a wholly owned subsidiary of Allstate Insurance Holdings, LLC ("AIH"), a Delaware limited liability company.

CORPORATE RECORDS

The minutes of the meetings of Stockholders and Board of Directors ("Board"), regarding the Company's business affairs as recorded during the period covered by the examination, were reviewed and appeared to be complete and in order with regard to recording action on matters brought up at the meetings for deliberation.

MANAGEMENT AND CONTROL

Capital Stock

As of December 31, 2022, the Company had authorized 100,000 shares of common stock and had 12,000 shares of common stock issued and outstanding with a par value of \$100 per share. NGMC owned 100% of the shares issued and outstanding. No dividends were paid by and no capital contributions were contributed to the Company during the examination period.

Board of Directors

The Articles of Incorporation and Bylaws vest the management and control of the Company's business affairs with the Board. The members of the duly elected Board, along with their place of residence, year elected/appointed, and principal occupation at December 31, 2022, were as follows:

Name and Residence	Year Elected/Appointed	Principal Occupation
Peter A. Rendall Sanibel, Florida	2021	Board Chairman, President, Chief Operating Officer, National General companies
Aaron B. Kuluk Nashville, Tennessee	2021	Senior Vice President, Allstate Insurance Company
Douglas P. Hanes Advance, North Carolina	2021	Senior Vice President, Allstate Insurance Company

Committees

The Company's acting Audit Committee was appointed by the AIH Board. The Audit Committee assists in monitoring the integrity of financial statements and other financial information; compliance with legal and regulatory requirements; performance of the internal audit function; and systems of disclosure controls and procedures, internal controls over financial reporting, accounting, and financial reporting processes. The following members served on the Audit Committee at December 31, 2022:

Audit Committee
Thomas J. Wilson, Chairman
John C. Pintozzi
Mario Rizzo

The Company's Board appointed a Reinsurance Committee. The Reinsurance Committee reviews and approves all treaty placements, and reviews and approves guidelines for facultative placements, on behalf of the Company. The following members served on the Reinsurance Committee at December 31, 2022:

Reinsurance Committee
Peter A. Rendall, Chairman
Michael W. Demetre
Mark Q. Prindiville
Patrick J. Macellaro
John C. Pintozzi

Officers

The officers of the Company as of December 31, 2022 were:

Name	Year Elected/ Appointed	Title
Peter A. Rendall	2021	Board Chairman, President, Chief Operating Officer
Patrick J. Macellaro*	2021	Vice President, Chief Financial Officer
Donald J. Bolar	2021	Vice President, Chief Accounting Officer
Alexandra T. Band	2022	Senior Vice President, Treasurer
George H. Hall, Jr*	2021	Vice President, Chief Claims Officer
Christina Hwang	2021	Senior Vice President

In 2023, Elliot Andries Stultz, Senior Vice President, and Christine Marie Debiase, Executive Vice President and Secretary, were elected/appointed by the Board as officers of the Company. In May 2024, Julie E. Cho was appointed Vice President and Secretary by the Board.

*Effective January 31, 2024, George H. Hall, Jr. resigned and is no longer with the Company. Effective May 14, 2024, Toby R. Tomlin replaced Patrick J. Macellaro as Vice President and Chief Financial Officer.

Conflict of Interest

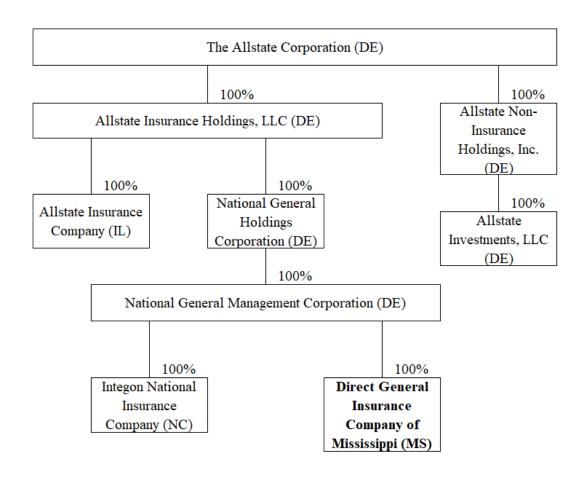
The Company had formal procedures whereby disclosure was made to the Board of any material interest or affiliation on the part of any officer or director that is, or would likely be, a conflict with their official duties. These procedures were reviewed, and no conflicts or exceptions to the Company's policies were noted.

HOLDING COMPANY STRUCTURE

The Company was a member of an insurance holding company system as defined by <u>Miss. Code Ann.</u> §83-6-1. For each year under examination, Holding Company Registration Statements were filed with the MID in accordance with <u>Miss. Code Ann.</u> §83-6-5 and §83-6-9.

Organizational Chart

A simplified organizational chart as of December 31, 2022, reflecting the holding company system, is shown on the following page. Schedule Y of the Company's 2022 annual statement provides a list of all related companies of the holding company group.



Affiliated and Related Party Transactions

The following agreements were in effect between the Company and its affiliates:

Amended and Restated Service and Expense Agreement

Effective January 4, 2021, the Company became party to an Amended and Restated Service and Expense Agreement with Allstate Corp., Allstate Insurance Company ("AIC"), and other affiliates, whereby AIC or other affiliates shall furnish certain services and facilities, to each other from time to time, pursuant to the agreement, and to provide for possible future alternative methods of costing for facilities and services. Charges for services and facilities shall be based on direct costs and costs allocated in accordance with NAIC guidelines. The agreement shall remain in effect unless otherwise terminated pursuant to the agreement's terms. Charges for services and facilities shall be settled no less frequently than quarterly through the intercompany settlement processes, in compliance with NAIC guidelines. Expenses allocated to the Company under this agreement during 2022 were included in the total amount allocated under the Management Services Agreement discussed below.

Management Services Agreement

Effective November 1, 2016, the Company, along with other affiliates, entered into a Management Services Agreement with NGMC. Pursuant to the agreement, NGMC provides underwriting, claims, actuarial, policyholder services, accounting, information technology, and other administrative functions for the insurers. The Company shall reimburse NGMC for direct expenses attributable to the Company, and all common expenses, including salaries and employee benefits, in accordance with the Company's proportionate share based on net written premiums for policy related expenses and net paid losses for claims related expenses, which shall be based on reasonable allocation methods in conformity with Statements of Statutory Accounting Principles No. 70. Compensation for providing such services shall be based on actual cost without a profit factor. Compensation/reimbursements shall be settled within 30 days of the end of each calendar quarter. The agreement shall remain in effect for the initial service period and shall renew automatically for subsequent one year terms unless otherwise terminated pursuant to the agreement's terms. Expenses allocated to the Company under this agreement during 2022 totaled \$18,791,866.

Investment Management Agreement

Effective January 4, 2021, the Company became party to an Investment Management Agreement with Allstate Investments, LLC ("Allstate Invest") and other affiliates, whereby, Allstate Invest is appointed as the investment manager and will render investment management services and advice. Service fees under the agreement are based on the actual cost incurred to the manage portfolios, including a provision of all administrative, reporting or other services required to manage the portfolios and provide services. To the extent costs are determined by allocation, the allocation shall be made in accordance with the general provisions of the NAIC expense classification and allocation guidelines. Service fees shall be settled monthly through the monthly intercompany settlement. The agreement shall remain in effect for one year and shall renew automatically for subsequent one year terms unless otherwise terminated pursuant to the agreement's terms. Fees paid by the Company under this agreement during 2022 totaled \$33,866.

Agency Agreement

Effective August 19, 2020, the Company became party to an Agency Agreement with Northeast Agencies, Inc. ("NEA") and other affiliates, whereby the Company authorizes NEA and its network of licensed captive insurance producers to act as its insurance services representative and agent with regard to certain classes of risks identified in the agreement. This agreement allows the Company to request previously conducted background checks of certain employees, agents, and servants of NEA. The Company shall pay commissions to NEA, based on a percentage, varying by type of product, and whether it's new or renewal business. Commissions shall be settled on a monthly basis. The agreement shall remain in effect unless otherwise terminated pursuant to the agreement's terms. No fees were incurred by the Company under this agreement during 2022.

Tax Sharing Agreement

Effective January 4, 2021, the Company became party to a Tax Sharing Agreement with Allstate Corp. and other affiliates, whereby parties to the agreement file a consolidated federal income tax return. The consolidated federal income tax liability is allocated based on each party's federal income tax liability computed on a separate return basis, except all tax benefits resulting from operating losses and tax credits are allocated to the parties to the extent they can be utilized in the consolidated return.

Reinsurance Agreement

Effective January 1, 2017, the Company and other affiliates entered into a Reinsurance Agreement with Integon National Insurance Company ("Integon National") as the reinsurer and NGMC as the administrator. Pursuant to the terms of the agreement, 100% of the net liability under the insurance business of the insurers is ceded to Integon National and Integon National assumes 100% of the premiums. NGMC shall serve as the administrator. The agreement shall have an indefinite term unless otherwise terminated pursuant to the agreement's terms.

FIDELITY BOND

The Company and certain other affiliates had fidelity bond coverage exceeding the NAIC's suggested minimum amount of fidelity bond coverage.

PENSIONS, STOCK OWNERSHIP AND INSURANCE PLANS

The Company did not have employees. Personnel were employed by NGMC. An affiliated company sponsored a defined contribution saving plan for NGMC employees.

TERRITORY AND PLAN OF OPERATION

As of December 31, 2022, the Company was authorized in the State of Mississippi to write the following lines of business:

- Auto Physical Damage/Liability
- Casualty/Liability
- Fire and Allied Lines
- Homeowners/Farm Owners

As of December 31, 2022, the Company was authorized in the State of Kentucky to write the following lines of business:

- Casualty-Glass
- Casualty-Liability Insurance
- Casualty-Vehicle Insurance
- Property

The Company did not write any business in Kentucky during the examination period.

GROWTH OF COMPANY

The review of the growth of the Company was performed based on balances reported in the annual statements filed with the MID during the period under examination.

	2022	2021		
Total admitted assets	\$34,492,074	\$29,992,172		
Total liabilities	\$27,464,488	\$23,095,062		
Surplus as regards policyholders	\$ 7,027,586	\$ 6,897,110		
Net cash from operations	\$ 296,048	\$ (458,602)		
Total adjusted capital	\$ 7,027,586	\$ 6,897,110		
Authorized control level risk-based capital	\$ 167,033	\$ 137,935		
Direct premiums written	\$48,742,688 \$46,271,0			
Ceded premiums written	\$48,742,688	\$46,271,032		
Net premiums written	\$ -	\$ -		
Net underwriting gain (loss)	\$ (287)	\$ -		
Net investment gain	\$ 100,062	\$ 180,418		
Net income	\$ 79,610	\$ 184,405		
Return on equity	1.1%	2.7%		
Investment yield	1.9%	1.5%		

REINSURANCE

Reinsurance Assumed

As of December 31, 2022, the Company did not assume any reinsurance.

Reinsurance Ceded

Effective January 1, 2017, the Company entered into a reinsurance agreement with Integon National, an affiliate, whereby the Company cedes 100% of its net premiums earned, net losses, net loss adjustment expenses incurred, and other net underwriting expenses to Integon National.

ACCOUNTS AND RECORDS

The Company's trial balance detail was traced to the December 31, 2022 annual statement filed with the MID. The Company was audited annually by an independent CPA firm, and along with other affiliates, filed consolidated audited financial statements with the MID.

STATUTORY DEPOSITS

As of December 31, 2022, the Company had bonds on deposit for the benefit of policyholders, with a book/adjusted carrying value of \$1,316,322 and a fair value of \$1,212,385. Accordingly, the statutory deposits with the State of Mississippi complied with Miss. Code Ann. §83-19-31(2).

DIRECT GENERAL INSURANCE COMPANY OF MISSISSIPPI FINANCIAL STATEMENTS EXAMINATION AS OF DECEMBER 31, 2022

Introduction

The following includes the Company's statutory Statement of Admitted Assets, Liabilities, Surplus and Other Funds, statutory Statement of Income, and a statutory Reconciliation of Changes in Capital and Surplus for the year ended December 31, 2022. The financial statements are based on the statutory financial statements filed by the Company with the MID and present the financial condition of the Company for the period ended December 31, 2022. Due to rounding, column amounts may not add to the totals reflected in this report.

Direct General Insurance Company of Mississippi Statement of Admitted Assets, Liabilities, Surplus and Other Funds December 31, 2022

Admitted Assets		
Bonds	\$	6,938,604
Cash, cash equivalents and short-term investments		312,895
Investment income due and accrued		51,728
Uncollected premiums and agents' balances in the course of collection		5,279,406
Deferred premiums, agents' balances and installments booked but deferred		
and not yet due		21,892,332
Net deferred tax asset		5,049
Aggregate write-ins for other than invested assets		12,060
Total admitted assets	\$3	34,492,074
Liabilities, Surplus and Other Funds		
Taxes, licenses and fees	\$	287
Current federal and foreign income taxes		6,372
Ceded reinsurance premiums payable		25,663,708
Payable to parent, subsidiaries and affiliates		1,794,121
Total liabilities	2	27,464,488
Common capital stock		1,200,000
Gross paid in and contributed surplus		4,037,907
Unassigned funds (surplus)		1,789,679
Surplus as regards policyholders		7,027,586
Total liabilities and surplus as regards policyholders	\$3	34,492,074

Direct General Insurance Company of Mississippi Statement of Income For the Examination Period Ended December 31, 2022

Underwriting Income	
Premiums earned	\$ -
Deductions:	
Other underwriting expenses incurred	287
Net underwriting gain (loss)	 (287)
Investment Income	
Net investment income earned	139,141
Net realized capital gains (losses) less capital gains tax	(39,078)
Net investment gain	 100,062
Net income before dividends to policyholders, after capital gains tax and	
before all other federal and foreign income taxes	99,775
Federal and foreign income taxes incurred	 20,165
Net income	\$ 79,610

Direct General Insurance Company of Mississippi Reconciliation of Changes in Capital and Surplus For the Examination Period Ended December 31, 2022

	2022	2021
Surplus as regards policyholders,		
beginning of the year	\$ 6,897,110	\$ 6,727,549
Net income	79,610	184,405
Change in net deferred income tax	(16,746)	2,386
Change in nonadmitted assets	67,611	(17,231)
Surplus as regards policyholders,		
end of the year	\$ 7,027,586	\$ 6,897,110

As a result of this examination, there were no adjustments made to capital and surplus. The surplus as regards policyholders, which totaled \$7,027,586 as of the examination date, was determined to be reasonably stated and in compliance with Miss. Code Ann. §83-19-31.

MARKET CONDUCT ACTIVITIES

A full scope market conduct examination was not performed; however, limited procedures were performed on certain areas of the Company. The areas in which limited procedures were performed included operations/management, complaint handling, producer licensing, underwriting, and claims. No exceptions were noted related to market conduct activities.

COMMITMENTS AND CONTINGENT LIABILITIES

At December 31, 2022, the Company was involved in various litigation matters arising during normal business activities. In the opinion of management, contingent liabilities arising from litigation, income taxes, and other matters are not considered material in relation to the financial position of the Company.

SUBSEQUENT EVENTS

There were no subsequent events to the examination date and before the completion of fieldwork that were considered material events requiring disclosure in this report.

COMMENTS AND RECOMMENDATIONS

The examination did not identify any material comments and/or recommendations deemed appropriate for the inclusion in the examination report.

ACKNOWLEDGMENT

The examiners representing the Mississippi Insurance Department and participating in this examination were:

Examiner-in-Charge: R. Dale Miller, CPA, CFE, CFF

Supervising Examiner: Joseph R. May, CPA, CMA, CFE, CIE, FAHM

Senior Examiner: Sharon Stuber, CPA

Examiner: Kaytlynn Bush

The courteous cooperation of the officers and employees responsible for assisting in the examination is hereby acknowledged and appreciated.

Respectfully submitted,

R. Dale Miller, CPA, CFE, CFF

Examiner-in-Charge

Mark Cooley, CFE

Mark Cooley

Mississippi Insurance Department Designee