



For Immediate Release

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MID Ready to Assist in Filing Storm Claims

Jackson- As Mississippians begin cleanup from Monday's storms, the Mississippi Insurance Department's (MID) consumer services division is standing ready to assist policyholders with their claims. Anyone having problems reaching their agent or insurance company, or filing their claim should call the MID Consumer Services toll-free number at 1-800-562-2957.

"Our thoughts are with those in the hardest hit areas of the state as they begin cleanup and repairs from the storms. We urge them to document damage and file their insurance claims as quickly as possible," Commissioner of Insurance Mike Chaney said.

With more storms expected in the area on Tuesday, Chaney also urges consumers to put safety first and wait until storms have passed before documenting damage.

To help Mississippians expedite filing claims Chaney offers the following tips:

If you suffered damage from the storms:

- Have your insurance company's name and policy number ready to speed up the claim process.
- Keep all receipts for expenses for any damages to your home.
- Be careful before you enter any damaged property and be careful of escaping natural gas, live electrical wires and collapses.
- Take pictures of any damages before you repair both inside and outside. If possible, make temporary repairs to your property to prevent further losses.
- Hire licensed and reputable contractors for repair work. Call the Mississippi State Board of Contractors at 1-800-880-6161 or visit their website at <http://www.msdoc.state.ms.us> to determine if a contractor is properly licensed.

If you have not suffered damage there is still time to prepare for the next round of storms as we move further into severe weather season:

- Move all of your important documents to a safe location; store them in a safe deposit box outside the area.
- Take an inventory of your personal property, such as clothes, jewelry, furniture, computers and audio/video equipment. Photos and video of your home, as well as sales receipts and the model and serial numbers of items, will make filing a claim simpler. (A home inventory checklist is available on the Consumer Publications List page of the MID website at www.mid.state.ms.us.)
- Leave a copy of your inventory with friends or relatives, e-mail it to yourself, and/or store it in a safe location. In addition, add insurance information to your inventory information - the name of your company and agent, policy number and contact information.

Additional information on storm recovery, including a link to Insurance Company 800 Claim reporting numbers can be found on the Disaster/Storm Preparation and Recovery page of the MID website at www.mid.state.ms.us. MID will also be sending out tips via Twitter at @MSInsuranceDept.