Current Health Insurance Portals

Joel Jasper
Legislative Chair – MS Assoc. of Health Underwriters
What is an Insurance Exchange?

- 2 or More Competing Programs (Private)
- Information
- Enrollment
- Underwriting
- Eligibility Verification
- Collect & Verify Payment Information
- Eligibility to Carriers/Plan Providers
- Secure
- Customer Service
Three Web Sites

- **eHealthInsurance®**
  - [www.eHealthInsurance.com](http://www.eHealthInsurance.com)

- **Utah Health Exchange**
  - [www.exchange.utah.gov](http://www.exchange.utah.gov)

- **HealthCare.gov**
  - [www.healthcare.gov](http://www.healthcare.gov)
What the press is saying about us

“Go to eHealthInsurance.com, the largest online resource for health insurance”
- SUZE ORMAN

“Shop at eHealthInsurance.com for an affordable policy”
- Newsweek

“On eHealthInsurance.com you can compare the basics of a variety of plans.”

Did you know?

With Individual health insurance you pay month to month - you can cancel any time - no annual commitment.
Get Quotes for Individual & Family Health Insurance Plans

Zip Code: 39047
Start coverage on: 01/01/2011

* Required Information

<table>
<thead>
<tr>
<th>Gender</th>
<th>Date of Birth (MM / DD / YYYY)</th>
<th>Tobacco use? (past 12 months)</th>
<th>College Student? (full-time)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Applicant: Male 01 / 15 / 1965 Yes No</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Spouse: Female 02 / 15 / 1967 Yes No</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Child1: Female 03 / 15 / 1996 Yes No</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Child2: Male 04 / 15 / 1999 Yes No</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

+ Add More Children

GO
### Monthly Cost

#### All Monthly Costs
- Under $300 (1)
- $300 to $400 (6)
- $400 to $500 (7)
- $500 to $600 (10)
- $600 to $700 (9)
- $700 to $800 (8)
- $800 to $900 (4)
- $900 to $1000 (4)
- $1000 to $1100 (4)
- $1200 & Above (2)

### Deductible

#### All Deductibles
- Under $500 (1)
- $500 to $1000 (6)
- $1000 to $2500 (21)
- $2500 to $5000 (30)
- $5000 to $10000 (27)
- $10000 & Above (7)

### 24/7 Support

- **CLICK TO TALK**
  - We'll call you now

---

### Best Sellers

#### Copay Select 70 - 10000
- **Plan Type**: Network
- **Deductible**: $10,000
- **Coinsurance**: 30%
- **Office Visit**: $35 before deductible

- **AM Best Rating**: △
- **Find Doctor**
- **Plan Details**
- **Not Yet Rated**

- **24 Hour Approval**
- **$352.14/mo**

- **Compare (up to 4 plans)**

---

#### Saver 80
- **Plan Type**: Network
- **Deductible**: $2,500
- **Coinsurance**: 20%
- **Office Visit**: Not Covered

- **AM Best Rating**: △
- **Find Doctor**
- **Plan Details**
- **Rating 4.6**

- **24 Hour Approval**
- **$378.95/mo**

- **Compare (up to 4 plans)**

---

#### CeltiCare Preferred Select PPO 80/20 Plan
- **Plan Type**: PPO
- **Deductible**: $5,000
- **Coinsurance**: 20%
- **Office Visit**: $15

- **AM Best Rating**: ★★★★☆
- **Find Doctor**
- **Plan Details**
- **Rating 3.6**

- **24 Hour Approval**
- **$608.79/mo**

- **Compare (up to 4 plans)**

---

#### Copay Select 70 - 2500
- **Plan Type**: Network
- **Deductible**: $2,500
- **Coinsurance**: 30%
- **Office Visit**: $35 before deductible

- **AM Best Rating**: △
- **Find Doctor**
- **Plan Details**
- **Not Yet Rated**

- **24 Hour Approval**
- **$626.72/mo**

- **Compare (up to 4 plans)**
## Insurance Plan Benefit Details and Comparison

### Saver 80
- **Plan Type**: Saver 80
- **Estimated Cost**: $378.95 monthly
- **Customer Ratings**: 4.6 of 5 Reviews
- **Plan Type Details**: Network
- **Office Visit for Primary Doctor**: Not Covered
- **Estimated Cost**: $368.79 monthly
- **Customer Ratings**: 3.6 of 5 Reviews
- **Plan Type**: PPO
- **Office Visit for Primary Doctor**: $15 copay (2 visits - primary and specialist combined), 3 visits 20% coinsurance after deductible

### CeltiCare Preferred Select PPO 80/20 Plan
- **Plan Type**: CeltiCare Preferred Select PPO 80/20 Plan
- **Estimated Cost**: $662.72 monthly
- **Customer Ratings**: Not Yet Rated
- **Plan Type**: Network
- **Office Visit for Primary Doctor**: History and Exam: $35 Copay - no deductible (4 Dr. Office Visit Copay & $25 Office Visit Copay optional benefits available)
- **Estimated Cost**: $946.42 monthly
- **Customer Ratings**: Not Yet Rated
- **Plan Type**: PPO
- **Office Visit for Primary Doctor**: $15 copay (2 visits - primary and specialist combined), 3 visits 20% coinsurance after deductible

### Copay Select 70 - 2500
- **Plan Type**: Copay Select 70 - 2500
- **Estimated Cost**: $626.72 monthly
- **Customer Ratings**: Not Yet Rated
- **Plan Type**: Network
- **Office Visit for Primary Doctor**: History and Exam: $35 Copay - no deductible (4 Dr. Office Visit Copay & $25 Office Visit Copay optional benefits available)
- **Estimated Cost**: $946.42 monthly
- **Customer Ratings**: Not Yet Rated
- **Plan Type**: PPO
- **Office Visit for Primary Doctor**: $15 copay (2 visits - primary and specialist combined), 3 visits 20% coinsurance after deductible

### Apply

- **Remove from comparison**

---

**Did you know?**

Only on eHealth - You can search Plans by Doctor across insurance companies.

**Online Assistance**

- **View Tutorial on Insurance**
- **Your Quote Profile**
<table>
<thead>
<tr>
<th><strong>Primary Applicant’s Information</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>First Name:</strong> Joel</td>
</tr>
<tr>
<td><strong>M.I.:</strong> K</td>
</tr>
<tr>
<td><strong>Last Name:</strong> Jasper</td>
</tr>
<tr>
<td><strong>Sex:</strong> M</td>
</tr>
<tr>
<td><strong>Birth Date:</strong> 01-15-1965</td>
</tr>
<tr>
<td><strong>Height:</strong> ft. in.</td>
</tr>
<tr>
<td><strong>Weight:</strong> lbs.</td>
</tr>
<tr>
<td><strong>Phone Numbers:</strong></td>
</tr>
<tr>
<td><strong>Home:</strong> (____) - _______</td>
</tr>
<tr>
<td><strong>Other:</strong> (____) - _______</td>
</tr>
<tr>
<td><strong>Best number:</strong> (____) - _______</td>
</tr>
<tr>
<td><strong>Best times to call:</strong></td>
</tr>
<tr>
<td><strong>E-mail Address:</strong></td>
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<tr>
<td><strong>Your Occupation:</strong></td>
</tr>
<tr>
<td><strong>Occupation:</strong></td>
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<td><strong>If “Other”, specify:</strong></td>
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<tr>
<td><strong>Address Information</strong></td>
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<td><strong>Mailing Address:</strong></td>
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<tr>
<td><strong>Street (Include Apt.):</strong></td>
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<td><strong>State:</strong></td>
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<tr>
<td><strong>City:</strong></td>
</tr>
<tr>
<td><strong>ZIP:</strong></td>
</tr>
<tr>
<td><strong>Physical Address:</strong></td>
</tr>
</tbody>
</table>
| A physical address is required if different than your mailing address. P.O. Boxes are not accepted as a physical address.
Individuals and Families

Health insurance plans provide comprehensive medical coverage and long-term financial protection for you and your family. Families and individuals who don’t have insurance available through their employer may use this site to find an insurance agent broker, purchase direct from a carrier, or compare individual health insurance plans side-by-side.

The information provided below is intended for self employed small business owners as a means to find insurance for herself and/or himself and their immediate family members. Information on this display does not apply to small employer groups having 2 or more employees.

Buy Direct

Buy directly from a local Utah health insurance provider.

Altius Health Plans

In today’s world of health insurance, it’s easy to feel lost in the shuffle. That’s why our focus is on serving you. We do more than answer your questions quickly and thoroughly or provide you with access to quality doctors and health benefits. Whether you are an employer, broker, provider, or health plan member, we’re constantly improving the quality of care and service you receive.

Humana Health Plans

Humana offers traditional insurance plus innovative plans that give consumers greater choice and control. With all our plans, you have access to personalized guidance to help you choose and use your plan - so you can make the best decisions for your budget and your healthcare needs.

Regence Health Plans

Regence is a nonprofit health care company. We offer individual and group medical, dental, vision and life insurance, Medicare and other government programs, and pharmacy benefit management.

SelectHealth Health Plans

SelectHealth’s Individual plans offer coverage options to people who are self-employed, don’t have work benefits, college students, and those looking for a better coverage solution. We provide standard HMO/Plus products as well as High Deductible Health Plan (HDHP) which is designed to be used with a Health Savings Account (HSA). Both plan designs are offered in with our three provider networks. Individual plus plans offer a point-of-service or ‘plus’ feature. This means you can choose both participating and nonparticipating providers.

United Health Care Health Plans

UnitedHealthcare believes everyone deserves flexible health care. That’s why we offer a range of health insurance plans directly to families and individuals under age 64 through our subsidiary, Golden Rule Insurance Company. From traditional health benefits to Health Savings Accounts Plans and more, Golden Rule may have coverage that’s right for you.
**Small Employers**

**Getting Started:** Employers interested in participating in the Utah Health Exchange must complete an on-line Employer Health Insurance Application. Employers will receive notification of acceptance or denial of their application within approximately 10 business days.

Employer Health Insurance Applications received after September 15th will be accepted for future benefit effective dates. Employers can identify their requested plan year effective date by including it on their Employer Health Insurance Application. Here is a schedule of the Exchange’s future effective date processing windows:

- Employer applications received prior to November 16th, 2010 will apply to renewal dates on or after February 1, 2011.
- Employer applications received prior to December 15, 2010 will apply to renewal dates on or after March 1, 2011.
- Employer applications received prior to January 6th, 2011 will apply to renewal dates on or after April 1, 2011.
- Employer applications received prior to February 6th, 2011 and end of day February 15th, 2011 will apply to renewal dates on or after May 1, 2011.

**Employer applications can be completed at:** [http://www.utahhealthexchange.bswift.com](http://www.utahhealthexchange.bswift.com)

**Employer Application Details:** During the registration process, the following information will be requested: information about your company, your current health insurance plan information, information about your producer, your new hire waiting period, copies of your latest Quarterly Wage and Tax Form, your latest health insurance carrier bill and a standard census file.

**Employer Eligibility:** Criteria for small employer group participation in the exchange is determined by specific criteria. This includes: group must have from 2 to 50 eligible employees, at least 75% of the group must reside in the state of Utah, and all information must be completed on the on-line application including attaching necessary documents.

**Key Dates for employees:**

- **For employers with a February benefit effective date:** The deadline for submitting employee health applications is Thursday, December 2nd. The annual enrollment window for employees begins on Friday, December 17th and runs through Thursday, December 30th.
- **For employers with a March benefit effective date:** The deadline for submitting employee health applications is Tuesday, December 21st. The annual enrollment window for employees begins on Thursday, January 13th and runs through Thursday, January 27th.

**Defined Contribution:** Defined contribution plans greatly simplify the planning and management of a company’s health benefit options. Read more.

**Working with a Producer:** In an effort to provide you with the best possible experience and to ensure the enrollment process is completed without any problems we are encouraging participants to work with an insurance agent / producer with Defined Contribution experience. If you are currently working with an insurance agent / producer, then please contact them to begin the enrollment process. If you are not currently using a insurance agent / producer, then please use our [Agent Search](http://www.utahhealthexchange.bswift.com).
Employees

Getting Started: If your employer has enrolled in a defined contribution plan via the Utah Health Exchange, you can use The Exchange to compare multiple health insurance plans and pick the coverage that is tailored to your individual needs. Further instructions regarding registration and enrollment will be provided by your employer.

The first step begins with your employer completing an on-line application and submitting it for approval. Once received, the applications are reviewed by the Exchange committee of carriers to confirm the employer meets participation criteria. At the conclusion of this process, your employer is notified of next steps and the employee application process begins.

Once employer registration is complete, you (as an employee), will be instructed to complete an on-line Utah Individual Health Insurance Application. All benefits eligible employees must complete a health application even if waiving coverage or are already included as a dependent on a family members application and is working for the same employer.

Employees will also be instructed, by their employer, to make their benefit election choices during the scheduled annual enrollment period. During this enrollment period, if an employee does not elect a medical plan or does not choose to waive coverage, the employee will be defaulted into a pre-selected medical plan chosen by the employer.

Next, participants will receive ID cards directly from their coverage provider in December, 2010. Coverage providers include: Humana, Regence, SelectHealth, and United Health Care. If you have questions regarding coverage, please contact the provider directly by referring to the telephone number listed on your ID card or contact your broker for additional details.

Advantages of Participating in the Utah Health Exchange

Individual Control and Choice: The Exchange puts you, not your employer, in control of your health plan decisions. Pick the coverage that best suits your own needs, preferences, and budget. The Exchange lets you compare plans from multiple providers, calculate your premium contribution, and apply for coverage online.

Pay with Pre-Tax Dollars: Health insurance plans available through The Exchange preserve the tax benefits of traditional employer-sponsored plans. Your premium contributions are made with pre-tax dollars, reducing your tax liability. Certain plans available via The Exchange may also allow pre-tax contributions to a Health Savings Account (HSA) which you own. For more information about Health Savings Accounts, click here.

Plan Portability: The Exchange allows for plan portability, meaning that you won't have to switch your health plan if you switch your job, providing that both employers participate in a defined contribution plan via The Exchange.

Premium Aggregation: The Exchange allows you to aggregate premium payment contributions from multiple sources. The Exchange will aggregate the defined contribution from your employer, your premium contribution, and contributions from other sources, such as second employer, a spouse's employer, etc.
Producers and Agents

Producer Registration Process

Getting Started: Producers are an integral part of the insurance market. Producers help find the best plan that best suits the needs of their clients.

The Utah Health Exchange will be utilizing the Producer community to help with educating the Business community and their employees about the benefits of the defined contribution marketplace.

The Office of Consumer Health Services in cooperation with our Exchange technology vendors has provided information and training regarding defined contribution and the employer enrollment process. Before starting the employer enrollment process, we encourage agents / Producers to review the provided training materials.

In order to register with the Utah Health Exchange, Producers will need to do the following:

1. Be a licensed health insurance producer. This is completed through the Utah Insurance Department. For additional information, please see www.insurance.utah.gov.
2. Be appointed with the majority of the carriers supporting the Exchange (SelectHealth, United HealthCare, Humana, and Regence).
3. Register with HealthEquity. HealthEquity pays the broker compensation for the Utah Health Exchange, as such, it is important that you register with HealthEquity in order to receive your compensation. In addition, a HealthEquity Broker ID number is needed during the Employer Application process - you can get one during the HealthEquity broker registration process. Finally, you can sign-up for a Premier level of call center support with the Customer Interaction Solution (CIS) designed to provide you and your clients and their employees with an expert level of support on using the Utah Health Exchange. Registration can be completed at www.healthequity.com.
4. Complete Producer Training. Classes are approved by the Utah Department of Insurance. There are two additional training courses scheduled for September, both at the Utah State Office Building (building directly north of the Capital on the capital complex) in the Auditorium, first floor. Trainings are open to the public and are free of charge. Health Insurance Producers are able to earn 2 hours of CE credit for attendance. The next course is scheduled for Monday, September 27th from 8:00 am to 10:00 am.
5. After completing the four steps above, you are ready to function as a broker/consultant in the Utah Health Exchange.

2010 Initial Small Employer Enrollment Time Line

- **August 2010** - Participating carriers are required to submit their benefit plans and benefit detail between August 1st and August 31st.
- **September 2010** - The Utah Health Exchange re-opens for small employer enrollment during the month of September. Employers must complete the Utah Small Employer Health Insurance Application on-line beginning September 1st through September 15th, 2010.
- **October 2010** - The Utah Health Exchange re-opens for Employee Registration. Employees of the Small Employer Groups must complete the Utah Individual Health Insurance Application on-line beginning October 1st through October 22nd, 2010.
Let’s get started. (Just two quick steps)

This tool will help you find the health insurance best suited to your needs, whether it’s private insurance for individuals, families, and small businesses, or public programs that may work for you. It was created to help consumers under the health insurance reform law, the Affordable Care Act.

STEP 1 of 2 - Please Answer All Questions

Which state do you live in? [Mississippi]

Which best describes you? (Select one.)
- Family / Children
- Healthy Individual
- Individual with Medical Condition
- Pregnant Woman
Find Insurance Options
See which public, private and community programs meet your needs

➤ Just a few more questions...

✓ I live in MS ✓ I am a Family

STEP 2 of 2 - Please Answer All Questions

Which best fits your situation?

- My family and I are losing the health insurance we have through work.
- My family and I tried to get health insurance, but we were rejected for coverage.
- My family and I need health insurance for another reason.

NOTICE: Some family members (for example, children, people with disabilities, and pregnant women) may qualify for coverage not available to all family members. To find the right coverage options for each family member, answer these questions separately for each person needing coverage.

How old is your family member needing coverage?

- 18 or under
- 19-25
- 26-64
- 65 or older
How old is your family member needing coverage?
- 18 or under
- 19-25
- 26-64
- 65 or older

Do any of the following apply to you or your family?
(Check all that apply.)
- Medical condition or health problem
- Disability
- Breast or cervical cancer
- Dependent under 21
- Nursing home or long term care
- Special healthcare need
- Pregnancy
- Veteran status
- American Indian or Alaskan Native

Is it difficult for you or your family member to afford insurance?
- Yes
- No
there are **6 options** you should look into:

<table>
<thead>
<tr>
<th></th>
<th>Explore these options:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Health Insurance Through Work</td>
<td>Learn More</td>
</tr>
<tr>
<td></td>
<td>You may be eligible for coverage through work – your job or your spouse’s.</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Health Insurance Plans for Individuals &amp; Families</td>
<td>Learn More</td>
</tr>
<tr>
<td></td>
<td>If you do not have job-based or other coverage, you may want to buy a policy from a private insurer.</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Pre-Existing Condition Insurance Plan (PCIP)/High Risk Pool</td>
<td>Learn More</td>
</tr>
<tr>
<td></td>
<td>You may qualify for a pre-existing condition insurance plan or a high risk pool, which helps people who have a hard time getting insurance find coverage.</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Medicaid</td>
<td>Learn More</td>
</tr>
<tr>
<td></td>
<td>Medicaid provides coverage for low income children, families, the elderly, and people with disabilities. Pregnant women may qualify with higher incomes.</td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>Veterans Affairs</td>
<td>Learn More</td>
</tr>
<tr>
<td></td>
<td>The Department of Veterans Affairs (VA) provides comprehensive healthcare and long-term care for veterans.</td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>Finding Care You Can Afford</td>
<td>Learn More</td>
</tr>
<tr>
<td></td>
<td>There may be local facilities that provide free or reduced-cost care, whether you’re insured or not. What you pay depends on your income.</td>
<td></td>
</tr>
</tbody>
</table>
Private Health Insurance Plans for Individuals & Families

In most states, insurance companies try to figure out your health status when you're applying for health insurance coverage to determine whether to offer you coverage, at what price to charge your coverage, and what services will be left out or limited under the terms of the plan. This is called "medical underwriting." Plan summaries on this site include some information about how insurers are using this information.

Learn More about Health Status

Insurance is about protection. Even healthy people need to use medical services from time to time. Health insurance that covers more services may have higher premiums, but it can also save you money if you need to use it.

Learn More about Premiums and Protections
Health Insurance Plans for Individuals & Families

Zip Code*  39047  ex. 48154

When do you want coverage to start?*  01 / 01 / 2011 (mm/dd/yyyy)

Who do you want to get insured?

<table>
<thead>
<tr>
<th>PERSON</th>
<th>GENDER</th>
<th>DATE OF BIRTH (MM/DD/YYYY)</th>
<th>TOBACCO USE? Past 12 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary</td>
<td>Male</td>
<td>01 / 15 / 1965</td>
<td>○ Yes ○ No</td>
</tr>
<tr>
<td>Spouse</td>
<td>Female</td>
<td>02 / 15 / 1967</td>
<td>○ Yes ○ No</td>
</tr>
<tr>
<td>Child</td>
<td>Female</td>
<td>03 / 15 / 1996</td>
<td>○ Yes ○ No</td>
</tr>
<tr>
<td>Child</td>
<td>Male</td>
<td>04 / 15 / 1999</td>
<td>○ Yes ○ No</td>
</tr>
</tbody>
</table>

+ Add More Children

*indicated required field
6 Options for You

Based on the info you provided,
Change Options

1. Health Insurance Through Work

2. Health Insurance Plans for Individuals & Families

3. Pre-Existing Condition Insurance Plan (PCIP)/High Risk Pool

4. Medicaid

5. Veterans Affairs

6. Finding Care You Can Afford

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Keep in Mind...

This site organizes and presents information collected from insurers to help you better understand your options. It does not recommend specific plans.

The actual premiums you are quoted may be higher than the starting estimates shown here, based on your health status.

Until the Affordable Care Act is fully implemented, insurers may still deny you coverage based on your health status.

Show me the plans.
6 Options for You

Based on the info you provided,
Change Options

1. Health Insurance Through Work

2. Health Insurance Plans for Individuals & Families

3. Pre-Existing Condition Insurance Plan (PCIP)/High Risk Pool

4. Medicaid

5. Veterans Affairs

6. Finding Care You Can Afford

Need Help? - Be sure you understand what you’re buying. Learn how to use this tool.

Sort by: Out-of-pocket limit, low to high

HumanaOne Autograph Total Plus RX / HSA - $1,500 Single / $3,000 Family

- Out-of-Pocket limit for Individual: $0
- Doctor Choice: PPO
- Prescription Coverage: Yes
- Monthly Premium Estimate: Premiums start at $968 per month
- You may be charged more. 15% received surcharged quotes.
- How many people are denied? 30% who applied were turned down.

HumanaOne Autograph Total Plus RX / HSA - $2,500 Single / $5,000 Family

- Out-of-Pocket limit for Individual: $0
- Doctor Choice: PPO
- Monthly Premium Estimate: Premiums start at $711 per month
Learn About Prevention

Learn About Prevention

Live well. Learn how.

Use healthfinder.gov to learn the most important prevention steps you should take.

The federal government’s healthfinder service provides prevention information specifically for you.

Just answer a few questions using the tool at the right. You’ll be taken to the healthfinder site, where you’ll find tips, tools, and information matched to your situation.

Let’s Move!

Let’s Move! has an ambitious national goal of solving the challenge of childhood obesity within a generation so that children born today will reach adulthood at a healthy weight. Visit LetsMove.gov to find out what you can do to help raise a healthier generation of kids.

Under the Affordable Care Act, many insurers are required to cover certain evidence-based preventive services at no cost to you. Learn More about Preventive Services

Learn how to keep yourself healthy and prevent disease by visiting these pages from the Agency for Healthcare Research and Quality:

- Men: Stay Healthy at Any Age | en Español
- Men: Stay Healthy at 50+ | en Español
- Women: Stay Healthy at Any Age | en Español
- Women: Stay Healthy at 50+ | en Español
Tools to help you assess the quality of the care you’re getting

The Affordable Care Act is designed not just to control health care costs, but to improve quality of care as well. The Federal government is creating tools to allow people to compare a variety of quality measures of care providers.

1. Hospital Compare
   Visit the Website
   Hospital Compare is a tool that helps you compare the quality of care that hospitals provide. It provides a list of U.S. hospitals which includes hospital demographics (location, hospital type) and 44 quality-of-care measures. It also includes data on some Department of Veterans Affairs medical centers.

2. Nursing Home Compare
   Visit the Website
   Nursing Home Compare is a tool that helps you compare the quality of care that nursing homes provide. It provides a list of U.S. nursing homes which includes demographics (location and type of facility) and nursing home ratings, which include health inspection reports, staffing data, and quality measures.
Hospital Compare

Where do you want to find a hospital?

Search Information

Location - ZIP Code or City, State

39209
e.g. 10009 or New York, NY

Search type 
- General
- Medical Conditions
- Surgical Procedures

Find Hospitals

Hospital Spotlight

Are You a Hospital Inpatient or Outpatient?

Hospital Compare now includes information that will help consumers compare the quality of information available in hospital outpatient departments.

For more information about the differences between inpatients and outpatients, read our fact sheet, Are You a Hospital Inpatient or Outpatient?

Additional Information

- View a list of Hospital Compare Contacts
- Download the Hospital Compare Report
<table>
<thead>
<tr>
<th>HOSPITAL NAME, ADDRESS</th>
<th>DISTANCE</th>
<th>HOSPITAL TYPE</th>
<th>EMERGENCY SERVICES</th>
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<tr>
<td>UNIVERSITY OF MISSISSIPPI MED CENTER 2500 N STATE ST</td>
<td>4.6 Miles</td>
<td>Acute Care</td>
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<tr>
<td>JACKSON, MS 39216 (601) 984-4100</td>
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<td></td>
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<tr>
<td>Add To My Favorites</td>
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<td></td>
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</tr>
<tr>
<td>MISSISSIPPI BAPTIST MEDICAL CENTER 1225 N STATE ST</td>
<td>4.8 Miles</td>
<td>Acute Care</td>
<td>Yes</td>
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<tr>
<td>JACKSON, MS 39202 (601) 968-1000</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Add To My Favorites</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MISSISSIPPI METHODIST REHAB CTR 1350 E WOODROW WILSON DR</td>
<td>5 Miles</td>
<td>Acute Care</td>
<td>No</td>
</tr>
<tr>
<td>JACKSON, MS 39216 (601) 981-2611</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
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</tr>
<tr>
<td>G. V. (SONNY) MONTGOMERY VA MEDICAL CENTER (1500 E. WOODROW</td>
<td>5.1 Miles</td>
<td>Acute Care - VA</td>
<td>No</td>
</tr>
<tr>
<td>WILSON DRIVE</td>
<td></td>
<td>Medical Center</td>
<td></td>
</tr>
<tr>
<td>JACKSON, MS 39216 (601) 362-4471</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>ST DOMINIC-JACKSON MEMORIAL HOSPITAL 969 LAKELAND DR</td>
<td>5.2 Miles</td>
<td>Acute Care</td>
<td>Yes</td>
</tr>
<tr>
<td>JACKSON, MS 39216 (601) 200-2000</td>
<td></td>
<td></td>
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<tr>
<td>Add To My Favorites</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>CENTRAL MISSISSIPPI MEDICAL CENTER 1850 CHADWICK DR</td>
<td>5.4 Miles</td>
<td>Acute Care</td>
<td>Yes</td>
</tr>
<tr>
<td>JACKSON, MS 39204 (601) 376-1000</td>
<td></td>
<td></td>
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<tr>
<td>Add To My Favorites</td>
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</tbody>
</table>
Survey of Patients' Hospital Experiences

HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) is a national survey that asks patients about their experiences during a recent hospital stay. Use the results shown here to compare hospitals based on ten important hospital quality topics. Read more information about the survey of patients' hospital experiences.

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>MISSISSIPPI BAPTIST MEDICAL CENTER</td>
<td>1225 N STATE ST JACKSON, MS 39202 (601) 968-1000</td>
<td></td>
</tr>
<tr>
<td>ST DOMINIC-JACKSON MEMORIAL HOSPITAL</td>
<td>969 LAKELAND DR JACKSON, MS 39216 (601) 200-2000</td>
<td></td>
</tr>
<tr>
<td>UNIVERSITY OF MISSISSIPPI MED CENTER</td>
<td>2500 N STATE ST JACKSON, MS 39216 (601) 984-4100</td>
<td></td>
</tr>
</tbody>
</table>

- **Acute Care**
  - MIS: 4.8 miles
  - SDJ: 5.2 miles
  - UMM: 4.6 miles

<table>
<thead>
<tr>
<th>Measure</th>
<th>Misissippi Baptist Medical Center</th>
<th>St. Dominic-Jackson Memorial Hospital</th>
<th>University of Mississippi Med Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patients who reported that their nurses &quot;Always&quot; communicated well.</td>
<td>77%</td>
<td>80%</td>
<td>81%</td>
</tr>
<tr>
<td>Patients who reported that their doctors &quot;Always&quot; communicated well.</td>
<td>85%</td>
<td>84%</td>
<td>84%</td>
</tr>
<tr>
<td>Patients who reported that they &quot;Always&quot; received help as soon as they wanted.</td>
<td>62%</td>
<td>67%</td>
<td>65%</td>
</tr>
</tbody>
</table>
Summary

- Numerous Sites / Few Technology Providers
- Simple to Use = Complicated Set-Up
- Impersonal
- H.I. Exchange Requirements
  - Determine Eligibility for Medicare & Medicaid
  - Enrollment in Medicare & Medicaid
  - Determine Eligibility for Subsidies
  - Income Verifications – I.R.S. connections
  - Enrollment in Private Health Insurance