



Exhibit A
Customer Communication
Midvale Indemnity Company

On behalf of Midvale Home and Auto, we share this check with you to encourage you to keep going... to remain hopeful in the face of this pandemic... to keep believing we will get through this together.

The past weeks have dealt unprecedented change for all of us. Through all of the difficulties and uncertainty the COVID-19 virus has brought forward, one thing hasn't changed: **Our support, belief and commitment to doing everything we can to inspire and protect your dreams and all the things you've worked so hard to achieve.**

In response, we are taking the unprecedented action to **help our customers by providing a one-time payment for your personal auto policy** you have with us through our premium relief fund. Why? Because with fewer cars on the road these days, there are less miles being driven and that means there will be fewer accidents and we want to return the savings to you.

You may wonder if this impacts your future rates? The answer is no—**you will not be charged back in any way** for our premium relief effort.

It's simply us supporting you as we all work through this together.

Thank you for trusting us to protect your dreams.

As always, if you have any questions please call us at 1-844-263-0250.

A handwritten signature in black ink that reads "Andrew A. McElwee, Jr." with a stylized flourish at the end.

Andrew A. McElwee Jr
Midval Indemnity Company President