

# Mississippi

Hartford Accident & Indemnity Company  
Hartford Underwriters Insurance Company  
Property & Casualty Insurance Company of Hartford  
Sentinel Insurance Company, LTD.  
Trumbull Insurance Company



## EXPLANATORY MEMORANDUM

The attached endorsement is being filed for immediate inclusion with all private passenger auto policies for all Hartford writing companies offering policies on a new or renewal basis. The purpose of the endorsement is to authorize and facilitate discretionary payments to policyholders. The Hartford is acting with urgency on behalf of consumers in recognition of the impact that issuance of emergency orders is having on driving behavior as people shelter in place. This action replaces any temporary changes based on reported mileage or driving frequency.

The payment recognizes the shelter in place orders are reducing the number of vehicles on the road, miles driven, and ultimately the overall number of auto accidents. Although customers are driving less and in fewer accidents, the full impact of the pandemic remains uncertain and this payment represents our best estimate of what we are currently seeing. We also are monitoring the impact of the current environment on other aspects including repair costs, premiums being received, customer retention, coverage levels, and investment returns.

Private passenger auto customers who have paid in full will receive the money back through a credit to their bank account, credit card on file or check depending on how they make payments. Customers who are on installment bill plans will have the next installment adjusted to reflect the credit. The payback will equal 15% of 60 days of premium (calculated on a pro-rata basis). The credit will be paid to all eligible auto policyholders with a policy in force as of April 1<sup>st</sup>.

We are trying to respond with urgency to get money to policyholders as soon as we can. Although much uncertainty remains over the full impact of the pandemic on all of our costs, we are filing the endorsement to remain in effect for 180 days to provide flexibility for future payments, if appropriate.

Our rating plans currently on file are not impacted by this payment and do not require modification now or in the future as a result of this filing.

Because this filing is being made in response to the COVID-19 pandemic and is intended to provide policyholders with relief, we ask for your prompt attention and approval. Thank you for your assistance with this filing.