



Mississippi Insurance Department

Report of Examination

of

**DIRECT GENERAL INSURANCE COMPANY
OF MISSISSIPPI**

as of

December 31, 2020

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**EXAMINER'S AFFIDAVIT AS TO STANDARDS AND
PROCEDURES USED IN AN EXAMINATION**


State of Oregon,

County of Jackson,

David Daulton, being duly sworn, states as follows:

1. I have authority to represent Mississippi Insurance Department in the examination of Direct General Insurance Company of Mississippi as of December 31, 2020.
2. Mississippi Insurance Department is accredited under the National Association of Insurance Commissioners Financial Regulation Standards and Accreditation.
3. I have reviewed the examination work papers and examination report, and the examination of Direct General Insurance Company of Mississippi was performed in a manner consistent with the standards and procedures required by the National Association of Insurance Commissioners and the Mississippi Insurance Department.

The affiant says nothing further.



Examiner's Signature

Subscribed and sworn before me by David Daulton on this 25 day of May, 2022.

(SEAL)





Notary Public

My commission expires 01-23-2023 [date].

MIKE CHANEY
Commissioner of Insurance
State Fire Marshal

MARK HAIRE
Deputy Commissioner of
Insurance

MISSISSIPPI INSURANCE DEPARTMENT

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May 6, 2022

Honorable Mike Chaney
Commissioner of Insurance
Mississippi Insurance Department
1001 Woolfolk Building
501 North West Street
Jackson, Mississippi 39201

Dear Commissioner Chaney:

Pursuant to your instructions and authorization and in compliance with statutory provisions, an examination has been conducted, as of December 31, 2020, of the affairs and financial condition of:

Direct General Insurance Company of Mississippi

2914 Highway 80 East, Suite B
Pearl, MS 39208

License #	NAIC Group #	NAIC #	FEETS#	MATS#
9700042	4928	10889	10889-MS-2020-7	MS-MS099-35

This examination was commenced in accordance with Miss. Code Ann. § 83-5-201 *et seq.* and was performed in Nashville, Tennessee at the principal administrative office of the Company. The Report of Examination is herewith submitted.

SCOPE OF EXAMINATION

The Thomas Consulting Group, Inc. ("Thomas Consulting") performed an individual-state examination of Direct General Insurance Company of Mississippi ("Company"). The last exam was completed as of December 31, 2015. This examination covers the period from January 1, 2016 through December 31, 2020.

The Company is an indirectly held subsidiary of National General Holdings Corporation ("National General"); however, with the exception of the Company and Direct General Insurance Company ("DGIC"), the other member insurers in the holding group were last examined as of December 31, 2017. Therefore, this examination has not been coordinated.

We conducted our examination in accordance with the NAIC Financial Condition Examiners Handbook ("Handbook"). The Handbook requires that we plan and perform the examination to evaluate the financial condition, assess corporate governance, identify current and prospective risks of the Company, and evaluate system controls and procedures used to mitigate those risks. An examination also includes identifying and evaluating significant risks that could cause an insurer's surplus to be materially misstated both currently and prospectively.

All accounts and activities of the Company were considered in accordance with the risk-focused examination process.

COMMENTS AND RECOMMENDATIONS OF PREVIOUS EXAMINATION

There were no comments on financial statements from the previous examination report.

HISTORY OF THE COMPANY

On October 10, 1997, the Company was incorporated under the laws of the State of Mississippi and commenced business on May 7, 1998 with its principal office being located in Nashville, Tennessee.

The original Articles of Incorporation authorized 100,000 shares of \$50 par value capital stock. The Company's initial capitalization consisted of Direct General Corporation ("DGC") purchasing 12,000 shares of the authorized capital stock for an aggregate purchase price of \$2,002,698. On December 28, 2001, the Articles of Incorporation were amended to increase the Company's capital stock par value to \$100 per share.

Effective December 31, 2001, all outstanding shares of the Company were contributed in the form of a capital contribution from DGC to one of its property and casualty insurance subsidiaries, DGIC. In June 2016, all outstanding shares of the Company were contributed as a dividend back to DGC by DGIC.

On March 28, 2007, the Mississippi Insurance Department ("MID") approved DGC's acquisition

of Elara Holdings, Inc. ("Elara"), a Delaware corporation. The ultimate controlling entities of Elara were Calera Capital Investors III, L.L.C, and TPG Partners V, L.P. Under the terms of this merger, Elara acquired all of the outstanding common stock of DGC. In addition, this acquisition removed DGC and its affiliates from U.S. Security and Exchange Commission regulatory authority since they were no longer public.

On November 1, 2016, National General completed its acquisition of Elara and DGC. This included all subsidiaries in the Elara Group. National General is a Delaware Corporation and was a publicly-traded company until January 4, 2021, at which time The Allstate Corporation completed its acquisition of National General and its subsidiaries.

CORPORATE RECORDS

The Articles of Incorporation, Bylaws, and amendments thereto were reviewed and duly applied in other sections of this report where appropriate. Minutes of the meetings of the Stockholders and the Board of Directors ("Board"), as recorded during the period covered by this examination, were reviewed, and appeared to be complete and in order with regard to actions brought up at the meetings for deliberation and appropriate action, which included the approval and support of the Company's transactions and events. It was noted that the annual meetings and other regular Board meetings were held in accordance with the Company's Bylaws.

The Company amended Article 8 of its Article of Incorporation by restating, "The Place within this State of the Corporation's location is Pearl, Rankin County, Mississippi." The amendment was effective May 2, 2019, and was approved by the Commissioner and Secretary of State. No other changes were made to its Articles of Incorporation and Bylaws during the period under examination.

MANAGEMENT AND CONTROL

Stockholders

In 2017, the Company declared and paid an extraordinary dividend of \$7,000,000 to its then-parent DGC, which the MID approved by a letter dated August 23, 2017. During 2018, the Company also received a contribution to Surplus Paid-in of \$1,500,000. As of December 31, 2020, the Company had issued an outstanding twelve thousand (12,000) shares of common capital stock with a par value of \$100 per share. The outstanding common shares were 100% owned by National General Management Corp. ("National General Management").

Board of Directors

The Articles of Incorporation and Bylaws vest the management and control of the Company's business affairs with the Board. The members of the duly elected Board as of December 31, 2020,

along with their place of residence, year elected, and principal occupation, were as follows:

Name and Residence	Year Elected/Appointed	Principal Occupation
Barry S. Karfunkel* New York, New York	2016	Co-Chair & Chief Executive Officer - National General and its Subsidiaries
Michael H. Weiner** New York, New York	2016	Treasurer & Chief Financial Officer - National General and its Subsidiaries
Jeffrey A. Weissmann*** Clifton, New Jersey	2016	Executive Vice President, General Counsel & Secretary - National General and its Subsidiaries

* Resigned effective March 1, 2021, after acquisition by Allstate Corporation on January 4, 2021

** Resigned effective July 23, 2021, after acquisition by Allstate Corporation on January 4, 2021

*** Resigned effective July 6, 2021, after acquisition by Allstate Corporation on January 4, 2021

Committees

The Company does not have appointed committees. The Board committees were all at the National General level during the period covered by this examination. The Bylaws of National General provide that the Board of directors may designate one (1) or more committees. Each committee is to consist of one (1) or more directors of the corporation. Accordingly, the following committees existed as of the examination date:

Committee Structure

Compensation	Audit	Investment
Donald T. DeCarlo, Chairman***	John M. Marshaleck, Chairman***	Barry S. Karfunkel*
John M. Marshaleck***	Barbara E. Paris***	Michael H. Weiner**
Jay D. Nichols***	Patrick J. Fallon***	Peter A. Rendall

* Resigned effective March 1, 2021, after acquisition by Allstate Corporation on January 4, 2021

** Resigned effective July 23, 2021, after acquisition by Allstate Corporation on January 4, 2021

*** Independent directors of National General resigned effective February 27, 2021, following the filing of National General's 10-K for the year ended December 31, 2020

Officers

Name	Year Elected/Appointed	Title
Robert M. Karfunkel*	2016	President
Peter A. Rendall	2016	Chief Operations Officer
Michael H. Weiner**	2016	Treasurer and Chief Financial Officer
Jeffrey A. Weissmann***	2016	Secretary and General Counsel
Donald J. Bolar	2016	Chief Accounting Officer
George H. Hall, Jr	2016	Chief Claims Officer
Michael S. Goldstein	2016	Senior Vice President

* Resigned effective January 15, 2021, after acquisition by Allstate Corporation on January 4, 2021

** Resigned effective July 23, 2021, after acquisition by Allstate Corporation on January 4, 2021

*** Resigned effective July 6, 2021, after acquisition by Allstate Corporation on January 4, 2021

Conflict of Interest

The Board of National General Management and each of its subsidiaries and affiliates annually review and reaffirm the Code of Conduct. All employees, officers, and directors are required to disclose any potential conflicts by completing a conflict-of-interest ("COI") form. These forms list out any current or potential conflict of interests. From the review of the COI forms for 2016 through 2020, it was noted that all directors and a sample of senior officers completed the COI form.

Corporate Governance

The Corporate Governance is at the holding company level. Thomas Consulting reviewed the programs, processes, and personnel that comprise the National General's combined governance framework. The Company has no direct employees. National General and its various subsidiaries perform the duties and operations for the Company through related party agreements.

The minutes of the sole Shareholder and the Board Meetings were reviewed for the period under examination through the fieldwork date and significant actions taken during each meeting were noted. The Board minutes provided quality information on the functions and discussions within the Board meetings and how the Board manages the organization. The Board minutes also provided evidence that the preceding meetings and actions taken during those meetings were read and approved during the period under examination.

The Board's management activities reviewed and approved include performance/financial reports, legal and regulatory updates, reinsurance programs, market conduct reports, company performance, budgets, claims, investment results, and other reports. Each member of the Board also serves as an executive officer and/or Board member for certain affiliated companies in the holding company organization.

Management reviews various data in an effort to identify trends and ensure accurate disclosure in the financial statements. Budget and actual operating results are compared monthly by Management.

During the examination period, the President met with his executive staff on a weekly basis, facilitating the dissemination of information on key issues impacting the organization. In addition, during the examination period, the President and Chief Financial Officer also sat on the parent company's Board, so they were able to report on matters directly to and from the Board as appropriate.

HOLDING COMPANY STRUCTURE

The Company was a member of an insurance holding company system as defined with Miss. Code Ann. § 83-6-1. Holding Company Registration Statements were filed during the examination period with the MID in accordance with Miss. Code Ann. §§ 83-6-5 and 83-6-9.

The Company is a wholly-owned subsidiary of National General Management, which is a wholly-owned subsidiary of National General, a publicly held company. Leah Karfunkel, as trustee of Leah Karfunkel 2016-NG GRAT (11.8%) and the Michael Karfunkel Family 2005 Trust (30%), directly and indirectly own 41.8% of National General common stock. Accordingly, Leah Karfunkel, the widow of Michael Karfunkel, has all powers of a sole trustee with respect to National General common stock held by each trust.

There were approximately 20 property and casualty companies, two (2) accident and health companies, and two (2) management companies that manage two (2) reciprocal exchange companies in the group. The chart below has been condensed due to the large size of the organizational structure and reflects companies that produced business for the Company through affiliated management agreements, reinsurance agreements, or affiliated agencies:

Organizational Chart

The following organizational chart depicts the Company's relationship within the holding company system:

	NAIC CO. Code	Domiciliary State/County
National General Holdings Corp.		DE
National General Management Corp.		DE
Integon National Insurance Company	29742	NC
Direct General Insurance Company	42781	IN
Direct General Insurance Company of Mississippi	10889	MS
Direct Insurance Company	37220	NC
Direct National Insurance Company	23736	NC
Direct General Life Insurance Company	97705	SC
Direct General Insurance Agency, Inc.		TN
Right Choice Insurance Agency, Inc.		TN

Parent and Affiliated Companies

National General Holdings Corp. (National General) was formed in 2009 to acquire the private passenger auto business of the U.S. consumer property and casualty insurance segment of General Motors Acceptance Corporation. This business was acquired on March 1, 2010. National General is a specialty personal lines insurance holding company that provides various insurance products through its subsidiaries, including personal and small business automobiles, homeowners, umbrella, recreational vehicles, motorcycles, lender-placed, supplemental health, and other niches of insurance products. The property and casualty insurance products are sold through a network of approximately 42,300 independent agents' products, a number of affinity partners, direct-response marketing programs, and retail storefronts. Approximately 73.7% of the property and casualty premium written originated in ten (10) core states: North Carolina, New York, California, Florida, Texas, Louisiana, New Jersey, Virginia, Michigan, and Alabama. The accident and health business provides insurance products not subject to the Patient Protection and Affordable Care ACT ("PPACA") and targets uninsured or underinsured individuals and employers who are interested in an alternative to PPACA-compliant major medical coverage or who are looking for additional insurance options to help cover out of pocket costs. Two (2) of the wholly-owned subsidiaries are management companies that act as Attorneys-In-Fact for two (2) separate reciprocals.

National General Management Corp. (National General Management) became part of the Group on March 1, 2010 when National General acquired it from GMAC Insurance Holdings, Corp., an indirect subsidiary of GMAC, Inc. The purchase included Integon National Insurance Company (Integon National), a wholly-owned subsidiary of National General Management. On April 17, 2019, DGC, a wholly-owned subsidiary of Elara, merged with and into National General Management, making it the direct shareholder of the Company and other affiliates previously owned by DGC. As stated below under "Affiliated and Related Party Transactions", National General Management also provides services to the Company and its affiliates under a Management Services Agreement.

Affiliated and Related Party Transactions

For the examination year 2020, the Company filed a Form B Holding Company Registration Statement with the MID on a consolidated basis along with its ultimate controlling entity, Allstate Corporation (“Allstate”) (Acquisition date January 4, 2021), and as such most of the affiliated agreements and transactions were not stated in Form B due to materiality. Below is a description of the Intercompany Agreements to which the Company is a party.

Management Services Agreement

Effective November 1, 2016, the Company, along with other affiliates, DGIC, Direct General Insurance Company of Louisiana (“DGICLA”), Direct General Life Insurance Company (“DGLIC”), Direct Insurance Company (“DIC”), Direct National Insurance Company (“DNIC”), and National General Management were parties to a Management Services Agreement. Pursuant to the agreement, National General Management provides underwriting, claims, actuarial, policyholder services, accounting, information technology, and other administrative functions for the insurers. The Company's allocated portion under this agreement for 2019 and 2020 was \$8,867,311 and \$14,662,455, respectively.

Tax Allocation Agreement

Effective November 1, 2016, the Company, DGIC, DGICLA, DGLIC, DIC, and DNIC were parties to a Tax Allocation Agreement with National General. The agreement sets forth the parties' obligations in connection with their filing as a consolidated tax filing group in accordance with the relevant provisions of the Internal Revenue Code. A copy of this agreement is on file with the MID and is incorporated herein by reference. The Company's allocated portion under this agreement for 2019 and 2020 was \$9,393 and \$11,858, respectively.

Reinsurance Agreement

Effective January 1, 2017, the Company, DGIC, DNIC, DIC, and DGICLA, entered into a Reinsurance Agreement with Integon National and National General Management. Pursuant to the terms of the agreement, all of the net liability under the insurance business of the insurers will be ceded to Integon National, and Integon National will assume 100% of the premiums.

Asset Management Agreement

Effective November 1, 2016, the Company, DGIC, DGICLA, DGLIC, DIC, and DNIC were parties to an Asset Management Agreement with All Insurance Management Limited (“AIM”). Pursuant to the agreement, AIM provides investment management services with respect to assets designated by National General and the insurers. This agreement was terminated effective April 16, 2018.

Intercompany Producer Agreement

The Company was party to an Intercompany Producer Agreement with its affiliated insurance agencies, Direct General Insurance Agency of Mississippi, Inc. (DGIAMS) and Right Choice Insurance Agency, whereby management could pay a commission of up to 15% on written premiums to its agencies. DGIAMS merged into Direct General Insurance Agency, Inc., and the Company entered into a new agreement dated May 1, 2014.

PENSIONS, STOCK OWNERSHIP, AND INSURANCE PLANS

National General Management sponsors a defined contribution savings plan ("Plan"). Employees may contribute up to 90% of their salary subject to IRS guidelines to the Plan, which is eligible for a 50% match on the first 6% of contributions by National General Management. The match is funded quarterly and allocated to the Company through their Management Services Agreement. The Company does not have any employees but receives an allocation of National General Management expenses related to the Plan. The Company's share of this savings plan expenses was \$55,880 and \$88,450 for 2019 and 2020, respectively. In addition to pension benefits, the affiliate provides certain health and dental benefits.

TERRITORY AND PLAN OF OPERATION

The Company commenced writing nonstandard private passenger automobile insurance policies in Mississippi in May 1998 and Kentucky in August 2002. These policies, which are generally issued for the minimum limits of coverage required by state laws, provide coverage to drivers who cannot obtain insurance from standard carriers due to a variety of factors, including the lack of flexible payment plans, the failure to maintain continuous coverage, age, prior accidents, driving violations, occupation, and type of vehicle. Affiliate insurance agencies sell the Company's products directly through neighborhood sales offices. In the early part of 2006, the Company introduced telephone sales as a new distribution system. In May 2007, the Company introduced web sales as another distribution system.

The Company stopped writing business in Kentucky after the fourth quarter of 2010 due to extraordinary losses associated with claims fraud. In June of 2011, the Company switched from premium financing to installment billing.

GROWTH OF COMPANY

The review of the growth of the Company was performed based on balances as reported in the annual statements filed with the MID during the period under examination.

	2020	2019	2018
Total admitted assets	\$27,370,412	\$23,599,779	\$25,405,764
Total liabilities	20,642,863	17,696,696	18,887,554
Total capital and surplus	6,727,549	5,903,083	6,518,210
Net cash from operations	\$(1,555,375)	\$661,204	\$(74,687)
Total adjusted capital	6,727,549	5,903,083	6,518,210
Authorized control level risk-based capital	24,217	32,104	35,353
Direct premiums written	\$40,368,542	\$30,340,976	\$33,737,687
Ceded premiums written	40,368,542	30,340,976	33,737,687
Net written premiums	0	0	0
Net underwriting gain (loss)	\$0	\$0	\$0
Net investment income	143,777	246,664	52,000
Net income	127,483	238,283	21,419
Net loss ratio	0%	0%	0%
Expense ratio	0%	0%	0%
Investment yield	2.2%	2.8%	2%

REINSURANCE

Reinsurance Assumed

As of December 31, 2020, the Company did not assume any reinsurance.

Reinsurance Ceded

Effective January 1, 2017, the Company entered into a reinsurance agreement with Integon National, an affiliated entity, whereby the Company cedes 100% of its net premiums earned, net losses, net loss adjustment expenses incurred, and other net underwriting expenses to Integon National.

ACCOUNTS AND RECORDS

The 2019 and 2020 trial balances of the Company's accounts were traced to the balance sheet of the Company's statutory annual statements filed with the MID. In addition, for examination years 2017, 2018, 2019, and 2020, the Company requested and was granted approval by the MID to file combined audited statutory basis financial statements along with Integon National, which is the lead reinsurer of 100% ceded business of the property and casualty companies in the National General Group. The combined audited statutory basis financial statements for such years were then reconciled to the combined Annual Statement for the respective years.

STATUTORY DEPOSITS

As of December 31, 2020, the Company had bonds on deposit for the benefit of all policyholders with a book/adjusting carrying value of \$1,091,516 and a fair value of \$1,188,103. Accordingly, the statutory deposits with the State of Mississippi complied with Miss. Code Ann. § 83-19-31(2).

FINANCIAL STATEMENTS

Introduction

The following financial statements consist of a Statement of Assets, Liabilities, Surplus, and Other Funds – Statutory at December 31, 2020, a Statement of Income – Statutory for the year ending December 31, 2020, and a Reconciliation of Capital and Surplus – Statutory for examination period ending 2020.

The following financial statements are based on the statutory financial statements filed by the Company with the MID and present the Company's financial condition for the period ending December 31, 2020.

**STATEMENT OF ASSETS, LIABILITIES, SURPLUS AND OTHER FUNDS
DECEMBER 31, 2020**

Assets		
Bonds	\$	6,085,475
Cash and short-term investments		1,209,462
Investment income due and accrued		43,140
Uncollected premiums and agents' balances in the course of collection		3,361,909
Deferred premiums, agents' balances and installments booked but deferred and not yet due		16,650,053
Net deferred tax asset		15,313
Aggregate write-ins for other than invested assets		5,060
Total assets	\$	27,370,412
Liabilities, Capital and Surplus		
Current federal and foreign income taxes	\$	15,517
Ceded reinsurance premiums payable (net of ceding commissions)		19,034,108
Payable to parent, subsidiaries, or affiliates		1,593,238
Total liabilities	\$	20,642,863
Common capital stock		1,200,000
Gross paid in and contributed Surplus		4,037,907
Unassigned funds (surplus)		1,489,642
Total capital and surplus		6,727,549
Total liabilities, capital and surplus	\$	27,370,412

**STATEMENT OF INCOME
FOR YEAR ENDED DECEMBER 31, 2020**

Investment Income		
Net investment income earned	\$	155,870
Net realized capital gains or (losses) less capital gains tax		(12,093)
Net investment gain (loss)		143,777
<hr/>		
Net income before dividends to policyholders, after capital gains tax and before all other federal and foreign income taxes		143,777
<hr/>		
Net income after dividends, capital gains tax and before all other federal and foreign income tax		143,777
Federal and foreign income taxes incurred		16,294
Net income	\$	127,483

**RECONCILIATION OF CAPITAL AND SURPLUS
FOR THE EXAMINATION PERIOD ENDED DECEMBER 31, 2020**

	2020	2019	2018
Surplus as regards policyholders, December 31 prior year	\$ 5,903,083	\$ 6,518,210	\$ 4,907,807
Net income	\$ 127,483	\$ 238,283	\$ 21,419
Change in net deferred income tax	(151,323)	121,425	2,956
Change in nonadmitted assets	848,306	(924,890)	(431)
Surplus adjustments: Paid in Aggregate write-ins for gains and losses in surplus	-	-	1,500,000
Change in Surplus as regards policyholders for the year	\$ 824,466	\$ (615,127)	\$ 86,459
Surplus as regards policyholders, December 31 current year	\$ 6,727,549	\$ 5,903,083	\$ 1,610,403
	\$ 6,727,549	\$ 5,903,083	\$ 6,518,210

RECONCILIATION OF EXAMINATION ADJUSTMENTS TO SURPLUS DECEMBER 31, 2020

There were no examination adjustments made to the assets, liabilities, or surplus balances reported by the Company for the year ending December 31, 2020. Accordingly, the surplus regarding policyholders, which totaled \$6,727,549 as of the examination date, was determined to be reasonably stated and in compliance with Miss. Code Ann. § 83-19-31.

MARKET CONDUCT ACTIVITIES

Policyholder Services

The Company maintained a valid complaint log during the period under examination.

Underwriting and Rating

Underwriting practices were reviewed for underwriting compliance, cancellation compliance, and underwriting compliance for discrimination practices.

Claims Handling

Claim files were reviewed for general indicators of policyholder treatment.

Producer Licensing

From testing performed, Thomas Consulting noted no issues with the Company not properly terminating agents.

Privacy

Privacy notices were sent to the Company's policyholders.

COMMITMENTS AND CONTINGENT LIABILITIES

The Company's management and attorneys confirmed that there were no pending non-policy-related litigations, unreported commitments, or contingent liabilities incurred through the examination date.

SUBSEQUENT EVENTS

There were subsequent events to the examination date and before the completion of fieldwork that were considered material events requiring disclosure in this report.

Acquisition of National General by Allstate Corporation

There were events subsequent to the examination date and prior to the completion of fieldwork that were considered material events requiring disclosure in this report.

On January 4, 2021, Allstate acquired National General for approximately \$4,000,000,000. National General had owned DGC, which indirectly owned the Company since November 1, 2016. Subsequently, DGC merged into National General Management, effective April 17, 2019. National General and its former parent, AmTrust Financial Services, Inc., were publicly traded companies. Due to the acquisition by Allstate, the Company received an A.M. Best rating of A+ with a stable outlook. In addition, the Company maintained an A.M. Best Rating of A-, with a stable outlook for September 27, 2017 through July 17, 2020.

Written consent of the sole shareholder (indirect owner “Allstate”) dated August 13, 2021, elected the following director effective July 23, 2021:

Aaron B. Kuluk

Written consent in lieu of a Meeting of the Board dated July 14, 2021, appointed the following director and officers:

Douglas P. Hanes, Director (effective July 6, 2021)

Rhonda S. Ferguson, Executive Vice President and Secretary (effective July 6, 2021)

Daniel G. Gordon - Vice President and Assistant Secretary

Meghan E. Jauhar - Assistant Secretary

Written consent in lieu of a Meeting of the Board dated August 13, 2021, elected the following officers:

Peter A. Rendall, Chairman of the Board (effective July 23, 2021)

Patrick J. Macellaro, Vice President and Chief Financial Officer (effective July 23, 2021)

Marilyn W. Hirsch, Senior Vice President and Treasurer (effective July 23, 2021)

Joseph M. Washburn, Vice President and Assistant Treasurer

Carol E. Lundahl, Vice President and Assistant Treasurer

Except for specific Board members and executive management changes mentioned above, there are no anticipated changes to their business plan. Therefore, all policyholders will remain policyholders under their Direct General policies.

The Company also filed a Form D with the MID pertaining to three (3) Allstate affiliated agreements: 1) Amended and Restated Service and Expense Agreement, 2) Investment Management Agreement, and 3) Tax Sharing Agreement.

COMMENTS AND RECOMMENDATIONS

Based on the results of this examination, there were no comments or recommendations.

ACKNOWLEDGMENT

The examiners representing the Mississippi Insurance Department and participating in this examination were:

Examiner-In-Charge:	David Daulton, CFE
Supervising Examiner:	Cecil W. Thomas, CFE, CIE, MCM
Sr. Examiner:	Aejaz Palejwala, CFE
Sr. Examiner:	Ed Fossa, CFE
Information Technology Specialist:	Brandon Thomas, HISP, MCM
Actuary:	Robert Daniel, ACAS, MAAA

The courteous cooperation of the officers and employees responsible for assisting in the examination is hereby acknowledged and appreciated.

Respectfully submitted,



David Daulton, CFE
Examiner-In-Charge



Mark Cooley, CFE
Chief Examiner, Financial & Market Regulation