

MIKE CHANEY
Commissioner of Insurance
State Fire Marshal

MARK HAIRE
Deputy Commissioner of Insurance

RICKY DAVIS
State Chief Deputy Fire Marshal

MISSISSIPPI INSURANCE DEPARTMENT

501 N. WEST STREET, SUITE 1001 WOOLFOLK BUILDING JACKSON, MISSISSIPPI 39201 www.mid.ms.gov

MAILING ADDRESS Post Office Box 79 Jackson, Mississippi 39205-0079 TELEPHONE: (601) 359-3569 FAX: (601) 359-2474

June 21, 2019

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Ms. Carol Pigott, CEO Bluebonnet Life Insurance Company 3545 Lakeland Drive Flowood, MS 39232

RE: Report of Examination as of December 31, 2017

Dear Ms. Pigott:

In accordance with <u>Miss. Code Ann.</u> § 83-5-201 et seq. (Rev. 2011), an examination of your Company has been completed. Enclosed herewith is the Order adopting the report and a copy of the final report as adopted.

Pursuant to Miss. Code Ann. § 83-5-209(6)(a) (Rev. 2011), the Mississippi Department of Insurance shall continue to hold the content of said report as private and confidential for a period of ten (10) days from the date of the Order. After the expiration of the aforementioned 10-day period, the Department will open the report for public inspection.

If you have any questions or comments, please feel free to contact me.

Sincerely,

MIKE CHANEY COMMISSIONER OF INSURANCE

 BY

Kim Causey

Special Assistant Attorney General

MC/KC/bs

Encls. Order w/exhibit

BEFORE THE COMMISSIONER OF INSURANCE OF THE STATE OF MISSISSIPPI

IN RE: REPORT OF EXAMINATION OF

BLUEBONNET LIFE INSURANCE COMPANY

CAUSE NO. 19-7435

ORDER

THIS CAUSE came on for consideration before the Commissioner of Insurance of the

State of Mississippi ("Commissioner"), or his designated appointee, in the Offices of the

Commissioner, 1001 Woolfolk Building, 501 North West Street, 10th Floor, Jackson, Hinds

County, Mississippi, pursuant to Miss. Code Ann. § 83-5-201 et seq. (Rev. 2011). The

Commissioner, having fully considered and reviewed the Report of Examination, together with

any submissions or rebuttals and any relevant portions of the examiner's work papers, makes the

following findings of fact and conclusions of law, to-wit:

JURISDICTION

I.

That the Commissioner has jurisdiction over this matter pursuant to the provisions of

Miss. Code Ann. § 83-5-201 et seq. (Rev. 2011).

II.

That Bluebonnet Life Insurance Company is a Mississippi-domiciled company licensed

to write Life; Accident and Health coverages.

FINDINGS OF FACT

III.

That the Commissioner, or his appointee, pursuant to Miss. Code Ann. § 83-5-201 et seq.

(Rev. 2011), called for an examination of Bluebonnet Life Insurance Company and appointed

Kimberly Strong, Examiner-In-Charge, to conduct said examination.

That on or about May 28, 2019, the draft Report of Examination concerning Bluebonnet Life Insurance Company for the period of January 1, 2013, through December 31, 2017, was submitted to the Department by the Examiner-In-Charge, Kimberly Strong.

V

That on or about May 30, 2019, pursuant to Miss. Code Ann. § 83-5-209(2) (Rev. 2011), the Department forwarded to the Company a copy of the draft report and allowed the Company a 15-day period to submit any rebuttal to the draft report. On or about June 7, 2019, the Company responded by email.

CONCLUSIONS OF LAW

VI.

The Commissioner, pursuant to Miss. Code Ann. § 83-5-209(3) (Rev. 2011), must consider and review the report along with any submissions or rebuttals and all relevant portions of examiner work papers and enter an Order: (1) adopting the Report of Examination as final or with modifications or corrections; (2) rejecting the Report of Examination with directions to reopen; or (3) calling for an investigatory hearing.

IT IS, THEREFORE, ORDERED, after reviewing the Report of Examination, the Company's rebuttal, and all relevant examiner work papers, that the Report of Examination of Bluebonnet Life Insurance Company, attached hereto as Exhibit "A", should be and same is hereby adopted as final.

IT IS FURTHER ORDERED that a copy of the adopted Report of Examination, accompanied with this Order, shall be served upon the Company by certified mail, postage prepaid, return receipt requested.

IT IS FURTHER ORDERED that the Mississippi Department of Insurance shall continue to hold the content of this report as private and confidential information for a period of

ten (10) days from the date of this Order, pursuant to Miss. Code Ann. § 83-5-209(6)(a) (Rev. 2011).

IT IS FURTHER ORDERED, pursuant to Miss. Code Ann. § 83-5-209(4) (Rev. 2011), that within thirty (30) days of the issuance of the adopted report, Bluebonnet Life Insurance Company shall file affidavits executed by each of its directors stating under oath that they have received a copy of the adopted report and related orders.

IT IS FURTHER ORDERED that Bluebonnet Life Insurance Company take the necessary actions and implement the necessary procedures to properly and promptly comply with all recommendations contained in the Report of Examination.

SO ORDERED, this the 2 | 3 day of June 2019.

MARK HAIRE

DEPUTY COMMISSIONER OF INSURANCE

STATE OF MISSISSIPPI

CERTIFICATE OF MAILING

I hereby certify that a true and correct copy of the above and foregoing Order and a copy of the final Report of Examination, as adopted by the Mississippi Department of Insurance, was sent by certified mail, postage pre-paid, return receipt requested, on this the Australia day of June 2019, to:

Ms. Carol Pigott, CEO Bluebonnet Life Insurance Company 3545 Lakeland Drive Flowood, MS 39232

Kim Causey

Special Assistant Attorney General

Kim Causey Special Assistant Attorney General Counsel for the Mississippi Department of Insurance Post Office Box 79 Jackson, MS 39205-0079 (601) 359-3577 Miss. Bar No. 10816



MISSISSIPPI INSURANCE DEPARTMENT

Report of Examination

of

BLUEBONNET LIFE INSURANCE COMPANY

as of

December 31, 2017

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EXAMINER'S AFFIDAVIT AS TO STANDARDS AND PROCEDURES USED IN AN EXAMINATION

| State of M | <u>lississippi</u> , |
|-------------------------|--|
| County of_ | <u>Madison</u> |
| Kimberly S | trong, being duly sworn, states as follows: |
| | have authority to represent the Mississippi Insurance Department in the examination of nebonnet Life Insurance Company as of December 31, 2017. |
| | e Mississippi Insurance Department is accredited under the National Association of Insurance mmissioners Financial Regulation Standards and Accreditation. |
| Blu | ave reviewed the examination work papers and examination report, and the examination of nebonnet Life Insurance Company was performed in a manner consistent with the standards and needures required by the National Association of Insurance Commissioners and the Mississippi urance Department. |
| The | e affiant says nothing further. |
| Kimberly S Examiner- | Strong, CPA, CFE in-Charge |
| Subscribed (SEAL) | and say of the property on this 19th day of the property of th |
| Macl Notary Pub | ut Carula |
| | ssion expires October 29, 2021 [date]. |



MIKE CHANEY

Commissioner of Insurance State Fire Marshal

MARK HAIRE

Deputy Commissioner of Insurance

MISSISSIPPI INSURANCE DEPARTMENT

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June 14, 2019

Honorable Mike Chaney Commissioner of Insurance Mississippi Insurance Department 1001 Woolfolk Building 501 North West Street Jackson, Mississippi 39201

Dear Commissioner Chaney:

Pursuant to your instructions and authorization and in compliance with statutory provisions, an examination has been conducted, as of December 31, 2017, of the affairs and financial condition of:

BLUEBONNET LIFE INSURANCE COMPANY

3545 Lakeland Drive Flowood, MS 39232

| License # | NAIC Group # | NAIC# | FEETS# | MATS |
|-----------|--------------|-------|-----------------|-------------|
| 8700018 | 1126 | 68535 | 68535-MS-2017-6 | MS-MS099-15 |

This examination was commenced in accordance with Miss. Code Ann. § 83-5-201 et seq. and was performed in Flowood, Mississippi, at the statutory home office of the Company. The report of examination is herewith submitted.

SCOPE OF EXAMINATION

We have performed a multi-state examination of Bluebonnet Life Insurance Company ("Company" or "BBLIC"). The last exam was completed as of December 31, 2012. This examination covers the period January 1, 2013 through December 31, 2017.

We conducted our examination in accordance with the NAIC Financial Condition Examiners Handbook. The Handbook requires that we plan and perform the examination to evaluate the financial condition and identify prospective risks of the Company by obtaining information about the Company, including corporate governance, identifying and assessing inherent risks within the Company, and evaluating system controls and procedures used to mitigate those risks. An examination also includes assessing the principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation, management's compliance with Statutory Accounting Principles and annual statement instructions, when applicable to domestic state regulations.

All accounts and activities of the Company were considered in accordance with the risk-focused examination process.

COMMENTS AND RECOMMENDATIONS OF PREVIOUS EXAMINATION

There were no comments or recommendations of the Report of Examination as of December 31, 2012.

HISTORY OF THE COMPANY

The Company was incorporated under the laws of the State of Louisiana on June 11, 1984, and commenced business on that same date. The Company was originally capitalized by Louisiana Health Service Indemnity Company, d/b/a Blue Cross & Blue Shield of Louisiana (BCBSLA), with 100,000 shares of \$1.00 par value capital stock and \$1,000,000 of gross paid-in and contributed surplus.

Per the Articles of Incorporation, the Company was formed to enter into forms of insurance contracts insuring perils similar to those described within Miss. Code. Ann. § 83-19-1 "Class Two (2)(a)(b) – Life and Accident and Health", and to carry on any other business activities and financial services that an insurance company can lawfully conduct under the laws of the State of Louisiana.

On October 13, 1989, the Company was acquired by Capstone Corporation, a Mississippi for-profit holding company and wholly-owned subsidiary of Blue Cross & Blue Shield of Mississippi, a Mutual Insurance Company (BCBSMS). Shares are not actively traded and neither management nor members of the Board of Directors hold any shares of BBLIC or Capstone Corporation. On February 18, 1997, the Board of Directors of BBLIC resolved to re-domesticate from Louisiana

to Mississippi, effective at the close of business March 31, 1997. Amendments were made to the Bylaws and Articles of Incorporation, and approval was granted by the Commissioner of Insurance of the State of Mississippi for the Company to re-domesticate to Mississippi.

CORPORATE RECORDS

The minutes of the meetings of the policyholders and board of directors, prepared during the period under examination, were reviewed and appeared to be complete with regard to the matters brought up at the meetings for deliberation, which included approval of the Company's investment portfolio and actions of the Company's officers.

MANAGEMENT AND CONTROL

Stockholder

As of December 31, 2017, the Company had issued and outstanding two hundred fifty thousand (250,000) shares of common capital stock with a par value of \$4.00 per share. The common capital stock was owned 100% by Capstone Corporation, a for-profit holding company for the interests of BCBSMS. No dividends were paid to Capstone Corporation during the examination period.

Board of Directors

The Articles of Incorporation and Bylaws vest the management and control of the Company's business affairs with the Board of Directors (Board). The members of the duly elected Board, along with their place of residence and principal occupation, at December 31, 2017, were as follows:

| Name and Residence | Principal Occupation |
|-------------------------------------|--|
| Richard John Hale, Chairman | Owner, RJ Farms |
| Madison, Mississippi | |
| James Herbert Finley, Vice Chairman | Owner, Finley Services, LLC |
| Morton, Mississippi | |
| Arthur Claiborne Kelly | Owner, Kelly Consulting Group |
| Starkville, Mississippi | |
| Robert Mark Ledbetter | Owner, Robert M. Ledbetter Enterprises, LLC |
| Tupelo, Mississippi | |
| Carol Todd Puckett | Former owner and president of The Everyday |
| Jackson, Mississippi | Gourmet and Everyday Gardner |
| | President and Chief Executive Officer – Blue |
| Mary Carol Pigott | Cross & Blue Shield of Mississippi, A Mutual |
| Jackson, Mississippi | Insurance Company |

| Robin Young McCormick West Point, Mississippi | Partner, Watkins, Ward and Stafford, CPAs, PLLC |
|--|---|
| Ralph Brooks Vance, M. D. | Professor Emeritus of Medicine, University of |
| Jackson, Mississippi | Mississippi Medical Center |

Committees

There were no active committees of the Board as of the examination date.

Officers

| Name | Title |
|----------------------|----------------------------|
| Mary Carol Pigott | Chief Executive Officer |
| Bryan Arthur Lagg | President |
| Jeffery Thomas Leber | Vice President & Treasurer |
| Cheri Denise Green | Vice President & Secretary |

Conflict of Interest

The Company had formal procedures whereby disclosure was made to the Board of any material interest or affiliation on the part of any officer or director that was, or would likely be, a conflict with the official duties of such persons. Written statements were signed annually by all officers and members of the Board of Directors.

Corporate Governance

The risk-focused surveillance approach requires examiners to consider the insurer's corporate governance and established risk management processes. This evaluation included assessing the "tone-at-the-top", board of directors and management oversight and understanding and conveyance of the necessity of internal controls to employees. Strong corporate governance encompasses a clearly defined vision of ethics, appropriate goals, effective strategy, effective implementation of the strategy, and appropriate reporting systems emphasizing feedback and transparency.

It was noted that the Company's management as of December 31, 2017 consisted of a CEO, President, Treasurer and Secretary. In accordance with the Company's Bylaws (as amended April 22, 2010) the Board consisted of eight board members with a majority being public members. Ms. McCormick meets the standard of a "financial expert". Information regarding the Board members, committees and other related information can be found in the "Management and Control" section of this report.

The appropriateness of the entity's organizational structure and its ability to provide the necessary information flow to manage its activities were considerations in obtaining our understanding of the organizational structure. Our consideration also encompassed understanding the assignment

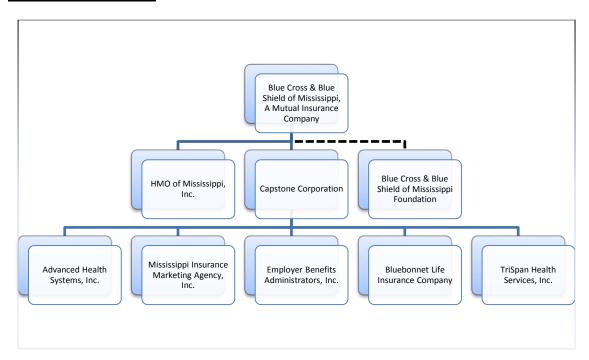
of authority and responsibility. It was noted that the Company maintained formal internal control policies. Oversight of operational processes, business planning, non-routine transactions, and material events were reviewed and approved by appropriate levels of management and the Board. Management maintained effective controls over its IT environment through utilization of systems of its affiliate BCBSMS pursuant to a service agreement and maintained frequent correspondence with its external auditors, Carr, Riggs & Ingram LLC. The management structure of the Company showed clear assignment of responsibilities within the Company. It appeared that the Company's organizational structure provides appropriate segregation of duties, review and oversight for the size and nature of the Company.

Management of BCBSMS has implemented an effective enterprise risk management (ERM) program which encompasses BCBSMS' subsidiaries and includes re-evaluating and re-prioritizing the most significant risks facing the Company on a regular basis. The ERM evaluation and planned responses/mitigations of the identified risk are reported to the Board regularly.

HOLDING COMPANY STRUCTURE

The Company is a member of an insurance holding company system as defined in <u>Miss. Code Ann.</u> § 83-6-1. The Company was required to file with the MID, Holding Company Registration Statements in accordance with <u>Miss. Code Ann.</u> §§ 83-6-5 and 83-6-9. These filings set forth material changes in structure, identity or relationships of affiliates and any material transactions by and between the Company and its affiliates.

Organizational Chart



Parent and Affiliated Companies

BLUE CROSS & BLUE SHIELD OF MISSISSIPPI, A MUTUAL INSURANCE COMPANY (BCBSMS): BCBSMS is the ultimate controlling entity and was incorporated in 1947 under the laws of the State of Mississippi. It provides hospitalization and other health care benefits under contract to subscribers. BCBSMS also performs administrative services and processes claims for other Blue Cross & Blue Shield plans and for certain other programs.

HMO OF MISSISSIPPI, INC. (HMOMS): HMOMS, a wholly owned subsidiary of BCBSMS, was incorporated on June 21, 1995, under the laws of the State of Mississippi, as a health maintenance organization whose products were included within BCBSMS' managed care offerings. As of the examination date, HMOMS was inactive.

CAPSTONE CORPORATION (CAPSTONE): Capstone, a wholly owned subsidiary of BCBSMS, was incorporated on November 2, 1984, under the laws of the State of Mississippi, as a for-profit holding company for the interests of BCBSMS.

BLUE CROSS & BLUE SHIELD OF MISSISSIPPI FOUNDATION (BCBSMSFD): BCBSFD, a non-profit corporation, is a philanthropic affiliate of BCBSMS. It is a private, charitable foundation operated exclusively to fund and support 501(c)(3) organizations and programs that positively impact the health of Mississippians. It is reflected with a dotted line denoting the lack of control by BCBSMS.

ADVANCED HEALTH SYSTEMS, INC. (AHS): AHS, a wholly owned subsidiary of Capstone Corporation, was incorporated on December 14, 1984, under the laws of the State of Mississippi, as Automated Health Systems, Inc., with its business being the facilitation of electronic submission of claims by providers. The Company's name was changed to Advanced Health Systems, Inc., and, in 1994, its business purposes were expanded to include utilization management, managed care services for clients, employers and groups; the development and maintenance of provider networks; providing health care provider management and consulting; and providing computerized information management.

MISSISSIPPI INSURANCE MARKETING AGENCY, INC. (MIMA): MIMA, a wholly owned subsidiary of Capstone Corporation, was incorporated on September 19, 1986, under the laws of the State of Mississippi. The primary purpose of this company is that of a general insurance agency, which includes the selling and brokerage of insurance coverage and the administration of claims and other services.

EMPLOYER BENEFITS ADMINISTRATORS, INC. (EBA): EBA, a wholly owned subsidiary of Capstone Corporation, was incorporated on September 18, 1986, under the laws of the State of Mississippi, as a third party administrator for self-insured, partially insured and insured employee benefit plans. The name was changed from Bluestone Administrative Services, Inc. in February 1987.

TRISPAN HEALTH SERVICES, INC. (THS): THS, a wholly owned subsidiary of Capstone Corporation, was incorporated on April 21, 2005, under the laws of the State of Mississippi. The primary purpose of this company was to execute contracts related to federal and/or state government health care programs.

Affiliated and Related Party Transactions

<u>Tax Sharing Agreement with BCBSMS</u>:

Effective January 1, 1996, the Company was a party to a Tax Sharing Agreement with BCBSMS which provided for an allocation of tax liability based on the amount of taxable income or taxable loss. This agreement was in effect during the examination period.

Service Agreement with Capstone Corporation:

The Company entered into a Service Agreement on January 1, 1997, with Capstone Corporation. Under the terms of this agreement, Capstone agreed to provide business services as requested to BBLIC. The services were to be provided by Capstone's parent company, BCBSMS, in compliance with a service agreement between Capstone and BCBSMS.

FIDELITY BOND AND OTHER INSURANCE

The Company's parent maintained a comprehensive corporate insurance program. This program included commercial general liability, commercial property, and cybersecurity and privacy liability, as well as other policies, as deemed appropriate by the Company's management. The Company maintained a financial institution bond with a \$5,000,000 aggregate limit of liability for the operations of BCBSMS and its subsidiaries, which exceeded the minimum fidelity coverage suggested by the NAIC for a company of this size.

PENSIONS, STOCK OWNERSHIP AND INSURANCE PLANS

The Company did not have any employees. Pursuant to a service agreement, the day-to-day operations of the Company were performed by BCBSMS. As such, no provision was made in the financial statements for obligations under any benefit plan.

TERRITORY AND PLAN OF OPERATION

As of December 31, 2017, the Company was authorized to write life and accident and health insurance in the State of Mississippi. In addition, BBLIC was licensed in the states of Alabama, Arkansas, Louisiana, and Tennessee. Approximately 99% of written premiums were in Mississippi with the remaining premiums being written in Louisiana.

GROWTH OF COMPANY

| | 2017 | 2016 | 2015 | 2014 | 2013 |
|--|------------------|------------------|------------------|------------------|------------------|
| Capital and Surplus | \$ 57,209,681 | \$ 55,482,221 | \$ 53,004,763 | \$ 49,938,382 | \$ 47,652,283 |
| Ratio of premiums to capital and surplus | 0.08 to 1 | 0.08 to 1 | 0.09 to 1 | 0.10 to 1 | 0.12 to 1 |
| Ratio of assets to liabilities | 15.07 to 1 | 14.65 to 1 | 14.39 to 1 | 12.35 to 1 | 11.96 to 1 |
| Ratio of premiums to expenses | 1.61 to 1 | 1.58 to 1 | 1.69 to 1 | 1.64 to 1 | 1.47 to 1 |
| Cash flows from operations | \$ 2,640,273 | \$ 3,068,957 | \$ 2,164,266 | \$ 2,840,378 | \$ 2,551,191 |
| Net income (loss) | \$ 2,564,505 | \$ 2,483,564 | \$ 2,574,579 | \$ 2,528,298 | \$ 2,395,444 |

REINSURANCE

The Company utilized reinsurance agreements to minimize its exposure to large losses. A review of the reinsurance agreements and records revealed that the terms of the reinsurance agreements were being followed.

Assumed:

Quota Share Assumption Reinsurance Contract with State Life Insurance Company

Under this agreement, BBLIC assumes 50% for each policy or rider reinsured not to exceed the maximum cession amount of \$30,000.

Ceded:

<u>Automatic Group Reinsurance Contract with Swiss Re Life & Health America, Inc. written through Innovative Reinsurance Group</u>

Under this agreement, BBLIC cedes Group Term Life, Voluntary Group Term Life, Group Accidental Death and Dismemberment and Voluntary Accidental Death and Dismemberment policies (including waiver of premium disability benefits).

With respect to Group Term Life insurance written by the Company, BBLIC retains \$30,000 per person up to \$570,000 per person for BCBSMS employees and \$300,000 per person for all other business.

With respect to the BCBSMS employee pension plan, BBLIC cedes 100% of the Company's insurance limit, subject to a maximum of \$400,000 per person. For Group Accidental Death and Dismemberment BBLIC cedes 100% of the Company's insurance limit per person.

With respect to Voluntary Group Term Life Insurance, BBLIC retains 50% of up to \$60,000 per person (\$30,000) and cedes up to 50% of \$60,000 and 100% in excess of \$60,000 per person.

With respect to Voluntary Group Accidental Death and Dismemberment insurance and Voluntary Accidental Death and Dismemberment benefits, BBLIC cedes 100% of the insurance limit per person: 1) House Account, subject to maximum limiters per person; (2) All Other Business, subject to a maximum of \$300,000 per person.

Yearly Renewable Term Automatic Reinsurance Agreement with Swiss Re Life & Health America, Inc. written through Innovative Reinsurance Group

Under this agreement, BBLIC cedes all amounts in excess of \$30,000 up to the maximum limit of \$70,000. This agreement was originally with Connecticut General Life Insurance Company and was changed by addendum to Swiss Re in 2001. Effective July 1, 2006, the Company

ceased writing this product and the contract was amended (addendum 7) to cover only in-force business as of that date.

Automatic Coinsurance Reinsurance Agreement with Swiss Re Life & Health America, Inc. written through Innovative Reinsurance Group

Under this agreement, BBLIC retains 50% of each policy related to its BlueCare products with a face value up to \$60,000 per policy. The reinsurer agrees to accept 50% of each policy up to \$120,000. If BBLIC has reached its maximum retention on the life as specified above, the reinsurer's percentage will automatically increase to 100%; however their limits will not exceed \$120,000.

Group Long-Term Disability Facultative Reinsurance Agreement with Unity Security Insurance Company written through Innovative Reinsurance Group

Under this agreement, BBLIC cedes 100% of all group long-term disability policies written by the Company. Effective July 1, 2005, the Company ceased writing this product and the contract was amended to cover only in-force business as of that date. This agreement was originally with London Life Reinsurance Company and was transferred via novation agreement to Union Security Insurance Company effective April 1, 2007.

<u>Cancer Excess Reinsurance Contract with American National Insurance Company written</u> <u>through Innovative Reinsurance Group</u>

Under this contract, BBLIC retains the first \$20,000 of ultimate net loss arising out of claims incurred during the contract year and paid by the Company within 12 months after the end of the contract year. The Reinsurer is then liable for the amount by which the Company's ultimate net loss per insured person, per contract year exceeds \$20,000, but not to exceed \$230,000 per insured lifetime. Effective June 1, 2003, the Company ceased writing this product and the contract was amended to cover only in-force business as of that date.

Facultative Group Long Term Disability Monthly Income Reinsurance Agreement with UNUM Life Insurance Company written through Innovative Reinsurance Group

Under this contract, BBLIC cedes 100% of all Group Long-Term Disability monthly income benefits.

ACCOUNTS AND RECORDS

The Company's 2017 trial balances were tied to the financial statements within the statutory Annual Statements filed with the MID, with no material exceptions noted. The Company was audited annually by an independent CPA firm and the Company's aggregate reserve liability was calculated by a consulting actuarial firm.

The Company is licensed as a single-line insurance company pursuant to Miss. Code Ann. § 83-19-31(a), which requires the Company to maintain a minimum capital and surplus of \$400,000 and \$600,000, respectively. Pursuant to Miss. Code Ann. § 83-5-55, the Company is required to file an NAIC Life, Accident and Health Annual Statement. The Company is also required to file risk-based capital (RBC) reports for each of its NAIC annual statement filings pursuant to Miss. Code Ann. § 83-5-401 through § 83-5-427.

STATUTORY DEPOSITS

The Company's statutory deposits with the State of Mississippi complied with Miss. Code Ann. § 83-19-31(2) and § 83-7-21. The following chart displays the Company's deposits at December 31, 2017.

| Description of Security | State Deposited | F | air Value |
|--------------------------------|-----------------|----|-----------|
| Bonds | Mississippi | \$ | 835,021 |
| Certificate of deposit | Arkansas | | 100,000 |
| Total | | \$ | 935,021 |

FINANCIAL STATEMENTS

Introduction

The following financial statements consist of a Statement of Assets, Liabilities, Surplus and Other Funds as of December 31, 2017, a Summary of Operations for year ended December 31, 2017, a Reconciliation of Capital and Surplus for the examination period ended December 31, 2017 and a Reconciliation of Examination Adjustments to Surplus at December 31, 2017.

Statement of Assets, Liabilities, Surplus and Other Funds December 31, 2017

| Assets | | |
|---|----|-------------------|
| Bonds | \$ | 52,292,335 |
| Stock – common stock | | 464,189 |
| Cash and short-term investments | | 7,588,877 |
| Premiums and administrative fees | | 96,393 |
| Due from reinsurers | | 18,283 |
| Accrued interest | | 413,844 |
| Receivables from affiliates | | 38,961 |
| Refundable state income and premium taxes | | 68,415 |
| Other | | 54,422 |
| Net deferred tax asset | | 241,043 |
| Total assets | \$ | 61,276,762 |
| | | |
| Liabilities, Surplus and Other Funds | ф | 227 202 |
| Aggregate reserve for life contracts | \$ | 227,203 |
| Aggregate reserve for accident and health contracts | | 2,024 |
| Contract claims: life | | 755,602 |
| Contract claims: accident and health | | 2,000 |
| Premiums received in advance and unearned income | | 4,739 |
| Accounts payable and other liabilities | | 152,229 |
| Amounts withheld for others | | 458,712 |
| Payable to affiliates | | 24,944 |
| Interest maintenance and asset valuation reserves | | 518,674 |
| Federal income tax payable | | 1,166,087 |
| Accrued postretirement benefit cost Due to reinsurers | | 712,515 42,352 |
| Total liabilities | | 4,067,081 |
| C | | |
| Common capital stock, \$4 par value; 600,000 shares | | |
| authorized; 250,000 shares issued and outstanding | | 1,000,000 |
| Gross paid-in and contributed surplus | | 899,660 |
| Unassigned funds (surplus) | | 55,310,021 |
| Total capital, surplus and other funds | | 57,209,681 |
| Total liabilities, surplus and other funds | \$ | 61,276,762 |

Summary of Operations For the examination period ended December 31, 2017

| Revenue | _ | |
|---|----|-----------|
| Premiums and other considerations | \$ | 4,593,457 |
| Commissions and administrative fee income | Ψ | 64,668 |
| Net investment income | | 1,854,447 |
| Amortization of interest maintenance reserve | | 57,435 |
| Total income | | 6,570,007 |
| | | |
| Expenses | | |
| Life and accident and health benefits | \$ | 1,413,810 |
| Increase in aggregate reserves for life and accident and health contracts | | (37,599) |
| Commissions | | 518,024 |
| General insurance expenses | | 765,354 |
| Taxes, licenses and fees | | 195,859 |
| Total expenses | | 2,855,448 |
| | | |
| Income before federal income taxes | | 3,714,559 |
| Federal income taxes | | 1,150,054 |
| Net income | \$ | 2,564,505 |

Reconciliation of Capital and Surplus For the Examination Period Ended December 31, 2017

| | 2017 | 2016 | 2015 | 2014 | 2013 |
|-----------------------------------|--------------|--------------|--------------|---------------------------------------|--------------|
| Capital and Surplus, | | | | | |
| December 31, prior | | | | | |
| year | \$55,482,221 | \$53,004,763 | \$49,938,382 | \$47,652,283 | \$45,397,878 |
| Net Income | 2,564,505 | 2,483,564 | 2,574,579 | 2,528,298 | 2,395,444 |
| Change in net | | | | | |
| unrealized capital gains | | | | | |
| (losses) | 35,772 | 24,870 | (13,488) | (13,523) | 8,274 |
| Change in net deferred | 15.00 - | (2.210) | (4.70.070) | 04 500 | ~4 04 ~ |
| income tax | 17,326 | (3,319) | (153,259) | 91,692 | 51,815 |
| Change in non- | (711 572) | 26.905 | 225 041 | (154 110) | (46.500) |
| admitted assets | (711,572) | 26,895 | 235,941 | (154,119) | (46,509) |
| Change in asset valuation reserve | (9,276) | (9,994) | 698 | (21,973) | (9,942) |
| Change in | (9,270) | (3,334) | 096 | (21,973) | (9,942) |
| unrecognized | | | | | |
| postretirement liability | (169,295) | (44,558) | 421,610 | (144,276) | (144,677) |
| Capital and Surplus, | (- ,) | , ,, | , | \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ | , ,,,,, |
| December 31, current | | | | | |
| year | \$57,209,681 | \$55,482,221 | \$53,004,763 | \$49,938,382 | \$47,652,283 |

RECONCILIATION OF EXAMINATION ADJUSTMENTS TO SURPLUS DECEMBER 31, 2017

There were no changes made to the admitted assets, liabilities or surplus balances reported by the Company for the year ended December 31, 2017. The capital and surplus, which totaled \$57,209,681 as of the examination date, was determined to be reasonably stated and in compliance with Miss. Code Ann. §83-19-31.

MARKET CONDUCT ACTIVITIES

A full market conduct examination was not conducted; however, specific areas of the market conduct activities were reviewed. The specific areas reviewed included those items as indicated below.

Privacy

Privacy notices were sent to the Company's policyholders annually.

Complaint Handling

The Company maintained complaint documentation during the period under examination. Complaints appeared to have been appropriately resolved and no policyholder abuse was noted.

Producer Appointment & Licensing

The Company appeared to have the appropriate licensure to issue its products and agents appeared to be properly licensed and appointed.

Claims

Claim files were reviewed for general indicators of policyholder treatment concerns. No significant areas of concern were noted.

Grievances

The Company maintained grievance documentation during the period under examination. Grievances appeared to have been appropriately resolved and no policyholder abuse was noted.

COMMITMENTS AND CONTINGENT LIABILITIES

Blue Cross & Blue Shield of Mississippi, A Mutual Insurance Company, BBLIC's ultimate controlling parent, is a defendant in a single multi-district lawsuit (In re Blue Cross Blue Shield Antitrust Litigation), that is pending in the U.S. District Court for the Northern District of Alabama. In general, the suit alleges that the Association and the Blue Plans have engaged in a conspiracy to horizontally allocate geographic markets through license agreements, best efforts rules (which limit the percentage of non-Blue revenue of each plan), restrictions on acquisitions and other arrangements in violation of the Sherman Antitrust Act and related state laws. The cases were brought by two putative nationwide classes of plaintiffs, health plan subscribers and providers. Subsequent to year end, settlement discussions stalled and the case continues to move forward. It is reasonably possible that a change to the estimated accrued loss could occur in the near term and that such change could have a material effect on the financial condition of Blue Cross & Blue Shield of Mississippi, A Mutual Insurance Company.

As of December 31, 2017, the Plan accrued a loss contingency of approximately \$11.1 million for all legal matters in which the incurred loss could be reasonably estimated.

COMMENTS AND RECOMMENDATIONS

| The examination did not identify any material adjustments, comments, or recommendations. |
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SUBSEQUENT EVENTS

On August 30, 2018, Articles of Dissolution for TriSpan Health Services, Inc. were filed with the Mississippi Secretary of State's Office. The sole shareholder, Capstone Corporation, approved the dissolution pursuant to a Plan of Dissolution on August 23, 2018.

During the first quarter of 2019, Jeffery Thomas Leber was replaced by Leslie Sorrell as Treasurer.

ACKNOWLEDGMENT

The examiners representing the Mississippi Insurance Department and participating in this examination were:

| Jimmy Blissett, CFE | Administrative Examiner |
|---------------------------|---|
| Kimberly Strong, CPA, CFE | Examiner-in-charge, Harper, Rains, Knight & Co. |
| Steve Sartin, CISA, CRISC | IT Examiner, Harper, Rains, Knight & Co. |
| Darlene Schaffer, CISA | IT Examiner |
| John Mayberry, FSA, MAAA | Examination Actuary, Lewis & Ellis |
| Katie Gilchrist | Market Conduct Examiner, Gilchrest Donnell, |
| | Attorneys & Counselors At Law |
| Ryan Davison, CFE | Financial Examiner, Lewis & Ellis |
| Ryan Dunbar | Financial Examiner, Harper, Rains, Knight & Co. |
| Rachel Cross | Financial Examiner, Harper, Rains, Knight & Co. |

The courteous cooperation of the officers and employees responsible for assisting in the examination is hereby acknowledged and appreciated.

Respectfully submitted,

Kimberly Strong, CRA, CFE

Examiner-in-charge

Mark Cooley, CFE

Mississippi Insurance Department Designee