



MISSISSIPPI

INSURANCE DEPARTMENT

MIKE CHANEY
Commissioner of Insurance
and State Fire Marshal

PRESS RELEASE

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Mississippi Insurance Department offers help to UMMC, BCBS consumers

Jackson – Consumers of University of Mississippi Medical Center (UMMC) and/or Blue Cross Blue Shield of Mississippi (BCBSMS) with questions about their service have two ways to get help. Now, they may email the Mississippi Insurance Department at umcbcdispute@mid.ms.gov or call 1-800-562-2957 for assistance.

Commissioner of Insurance Mike Chaney issued a statement on the contract dispute.

Chaney said, “My primary concern in this situation is that patients continue to receive access to quality healthcare without suffering financial penalties. As Commissioner of Insurance, I am very limited in my ability to get involved with contract disputes. However, both UMMC and BCBSMS have agreed to a mediation proposal from the MID, that should take place within the next few weeks. I remain hopeful that the parties will find common ground and settle the dispute.”