



MISSISSIPPI

INSURANCE DEPARTMENT

MIKE CHANEY
Commissioner of Insurance
and State Fire Marshal

PRESS RELEASE

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Mississippi Insurance Department Ready to Assist Storm Victims

Jackson, MS –Victims of Hurricane Nate are urged to document damage and file their insurance claims as quickly as possible. The Mississippi Insurance Department’s (MID) consumer services division is ready to assist policyholders with their claims. Anyone having problems reaching their agent or insurance company, or filing their claim should call the MID Consumer Services toll-free number at 1-800-562-2957.

The MID Gulf Coast Office is open and currently assisting storm victims. That office is located in Biloxi and can be reached by calling 228-374-2241.

“Hurricane Nate has been a gentle reminder to us that just because we haven’t had a devastating hurricane in 12 years, the threat still exists. And this storm has been a gentle reminder of the threat,” Commissioner of Insurance Mike Chaney said.

“Early reports indicate no major damage; however, we urge anyone with damage to document it and file their insurance claims as quickly as possible. The Mississippi Insurance Department is ready to help the recovery process by making the claim filing process easier.”

The Commissioner, who is also the State Fire Marshal, added that State Fire Marshal Deputies have been deployed to affected areas to assist local authorities.

To help Mississippians expedite filing claims, Chaney offers the following tips:

If you suffered storm damage:

- Have your insurance company’s name and policy number ready to speed up the claim process.
- Keep all receipts for expenses for any damages to your home.

- Be careful before you enter any damaged property and be careful of escaping natural gas, live electrical wires, and collapses.
- Take pictures of any damages before you repair both inside and outside. If possible, make temporary repairs to your property to prevent further losses.
- Hire licensed and reputable contractors for repair work. Call the Mississippi State Board of Contractors at 1-800-880-6161 or visit their website at <http://www.msdoc.us> to determine if a contractor is properly licensed.

Additional information on storm recovery, including a link to Insurance Company 800 Claim reporting numbers can be found on the Preparedness page of the MID website at www.mid.ms.gov Additional tips and information will be provided via the MID's Twitter @MSInsuranceDept and on its Facebook page.