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BULLETIN NO. 2014-2
MISSISSIPPI DEPARTMENT OF INSURANCE

AMENDED EMERGENCY WAIVER OF CERTAIN LPG GAS STANDARDS AND PROCEDURES
February 10, 2014

Due to the continued extreme weather conditions that are creating a prolonged period of below-freezing
temperatures across Mississippi and the eastern half of the United States there is a greatly increased
demand for propane gas. This demand has created a sharp decline in propane inventories. Furthermore,
this demand/supply challenge has led to distribution and delivery problems in particular areas of
Mississippi. The U.S. Department of Transportation, as of February 5, 2014, extended an emergency
declaration providing regulatory relief for commercial motor vehicle operations delivering propane and
home heating fuels in 31 states and the District of Columbia effective through March 1, 2014.

In Mississippi there is propane gas available, however there are distribution problems preventing delivery.
Specifically, United Propane Gas (UPG), also known as Delta Propane and Pearl River Propane, is unable
to service all its customers. As of this date delivery is suspended to Poultry Farms, Schools, and
Municipalities, among others. They will continue residential deliveries and deliveries to certain
emergency agencies.

To address this imminent peril to the public health, safety and welfare due to a lack of needed propane
gas, the Mississippi Insurance Department is extending this Emergency Bulletin.

Under this Emergency Bulletin the following procedural waivers remain in effect:

1. Mississippi Department of Insurance Regulation 2011-2, Handling of Liquefied Compressed Gas
   Containers, Section 4.A, is hereby waived so that any UPG Propane Gas customer with a UPG
   Release may request another dealer to fill their tank(s).

2. Mississippi Department of Insurance Bulletin 2010-4, Leak Checks, Paragraph I, is hereby
   waived so that Leak Checks are not required upon “first time service” of UPG commercial
   customers only. All other leak check requirements remain in place.

All other legal and procedural requirements remain in place. Companies are expected to observe all
safety rules and regulations to ensure that no unsafe situation is allowed to exist. Price gouging will not
be tolerated. This Waiver only applies to UPG commercial customers who request a Release from UPG
and service from another dealer.

This Emergency Bulletin is effective through March 1, 2014, unless renewed or modified, and replaces

MIKE CHANEY
COMMISSIONER OF INSURANCE