HUMANA

1. Please identify the insurance company(ies) reflected in this response?

a. Humana Insurance Company

- 2. How does your insurance company provide the required Autism benefits mandated under Mississippi Law?
 - a. **Humana:** *Covered expenses* are expenses incurred for autism spectrum disorders. Coverage includes *medically necessary* screening, treatment, and diagnosis of autism spectrum disorders. Treatment includes: Applied behavior analysis;
 - Behavioral health treatment;
 - Pharmacy care;
 - Psychiatric care;
 - Psychological care; and
 - Therapeutic care.

Covered expenses for autism spectrum disorder are payable the same as any other *behavioral health sickness* based upon location of services and the type of provider.

- 3. When it comes to Applied Behavior Analysis services or treatment, does the company have specific procedure codes for billing purposes?
 - a. **Humana:** Yes, the following chart outlines codes that are specific to Applied Behavior Analysis services/treatment; it does not include other services/treatments that may be provided under an Autism diagnosis.

Code	Description
90889	Preparation of report of patient's psychiatric status, history, treatment, or progress (other than for legal or consultative purposes) for other
H0031	individuals, agencies, or insurance carriers Mental health assessment, by nonphysician
H0032	Mental health service plan development, by nonphysician
H2012	Behavioral health day treatment, per hour
H2019	Therapeutic behavioral services, per 15 minutes

4. Will the company require precertifications or preauthorizations for any treatments or services?

a. Humana:

- **i.** Psychiatric care Yes, but only for inpatient treatment as outlined in Humana's prior authorization list.
- **ii.** Psychological care Yes, but only for inpatient treatment as outlined in Humana's prior authorization list.

- **iii.** Behavioral health treatment, including applied behavior analysis therapy Prior authorization limits are being removed from this treatment, effective January 22, 2018, to coincide with the 2018 Prior Authorization List release/update.
- iv. Therapeutic care No.
- v. Pharmacy care Yes, but only for prescription drugs as outlined in Humana's prior authorization list.
- 5. What would be a good contact number that providers can use to contact the company for precertifications or preauthorizations?
 - a. Humana: For treatment or services noted above as requiring preauthorization, the company would prefer that providers follow the instructions at https://www.humana.com/provider/support/referral/behavioral-health-services regarding use of the Availability Web Portal, alternatively they are welcome to call the number on the back of the member's identification card
- 6. What should a provider do if the patient has already been diagnosed as being in the autism spectrum and is currently undergoing treatments that are now covered under this law?
 - **a. Humana:** This would depend upon the level of care with which the member is being treated. For a member in outpatient treatment the provider would simply need to file a claim, however, if the member is undergoing in patient treatment, the provider would need to obtain prior authorization before submitting a claim.
- 7. Does the company have a specific form that must be used or required elements that must be included when submitting a treatment plan?
 - **a.** Humana: No, the company does not have a specific form.
- **8.** How should a claim with multiple diagnoses (including autism) and services be coded to ensure payment?
 - **a. Humana:** Codes should be used for the appropriate diagnoses and services on the claim form.
- **9.** Where can a provider receive more information about contracting with the insurance company?
 - a. Humana: Providers can go to this website to get more information about contracting with the company https://www.humanabehavioralhealth.com/providers/join-our-network/provider-interest-forms/
- 10. Please provide a list of Mississippi-licensed ABA therapy providers that are currently part of your network.
 - a. Humana:
 - i. Carotti, Corrina PS Jackson, MS
 - ii. Behavior Attention and Developmental Disabilities Cor Southaven, MS
 - iii. Darden , Marie PS Tupelo, MS

- iv. Orman , Amber PS Tupelo, MS
- v. Reed, Jessyi PS Tupelo, MS
- vi. Stevens, Jessica PS Tupelo, MS
- vii. Wood, Haley PS Tupelo, MS
- viii. Sales, Christina D BCB Southaven, MS