

MIKE CHANEY Commissioner of Insurance State Fire Marshal

MARK HAIRE Deputy Commissioner of Insurance

RICKY DAVIS State Chief Deputy Fire Marshal 501 N. WEST STREET, SUITE 1001 WOOLFOLK BUILDING JACKSON, MISSISSIPPI 39201 www.mid.ms.gov

MISSISSIPPI INSURANCE DEPARTMENT

MAILING ADDRESS Post Office Box 79 Jackson, Mississippi 39205-0079 TELEPHONE: (601) 359-3569 FAX: (601) 359-2474

September 14, 2020

CERTIFIED MAIL RETURN RECEIPT REQUESTED

Mr. Arthur Russell, Executive Director Mississippi Insurance Guaranty Association 713 Pear Orchard, Suite 200 Ridgeland, MS 39157-4823

RE: Report of Examination as of December 31, 2018

Dear Mr. Russell:

In accordance with <u>Miss. Code Ann.</u> §§ 83-23-127 and 83-5-201 et seq. (Rev. 2011), an examination of your Association has been completed. Enclosed herewith is the Order adopting the report and a copy of the final report as adopted.

Pursuant to <u>Miss. Code Ann.</u> § 83-5-209(6)(a) (Rev. 2011), the Mississippi Department of Insurance shall continue to hold the content of said report as private and confidential for a period of ten (10) days from the date of the Order. After the expiration of the aforementioned 10-day period, the Department will open the report for public inspection.

If you have any questions or comments, please feel free to contact me.

Sincerely,

MIKE CHANEY COMMISSIONER OF INSURANCE

BY

Christina J. Kelsey Senior Attorney

MC/CJK/bs Encls. Order w/exhibit

BEFORE THE COMMISSIONER OF INSURANCE OF THE STATE OF MISSISSIPPI

IN RE: REPORT OF EXAMINATION OF MISSISSIPPI INSURANCE GUARANTY ASSOCIATION CAUSE NO. 20-7549

ORDER

THIS CAUSE came on for consideration before the Commissioner of Insurance of the State of Mississippi ("Commissioner"), or his designated appointee, in the Offices of the Commissioner, 1001 Woolfolk Building, 501 North West Street, 10th Floor, Jackson, Hinds County, Mississippi, pursuant to <u>Miss. Code Ann.</u> §§ 83-23-127 and 83-5-201 et seq. (Rev. 2011). The Commissioner, having fully considered and reviewed the Report of Examination together with any submissions or rebuttals and any relevant portions of the examiner's work papers, makes the following findings of fact and conclusions of law, to-wit:

JURISDICTION

I.

That the Commissioner has jurisdiction over this matter pursuant to the provisions of <u>Miss.</u> <u>Code Ann.</u> §§ 83-23-127 and 83-5-201 et seq. (Rev. 2011).

II.

That the Mississippi Insurance Guaranty Association is a nonprofit, unincorporated legal entity that was created by the Mississippi State Legislature in April of 1970 to provide a mechanism for the payment of covered claims under certain insurance policies, to avoid excessive delay in payment, and to avoid financial loss to claimants or policyholders because of the insolvency of a member insurer, and to provide a process for the Association to assess the cost of such protection among insurers.

FINDINGS OF FACT

III.

That the Commissioner, or his appointee, pursuant to <u>Miss. Code Ann.</u> §§ 83-23-127 and 83-5-201 et seq. (Rev. 2011), called for an examination of the Mississippi Insurance Guaranty Association and appointed Kimberly Strong, Examiner-In-Charge, to conduct said examination.

IV.

That on or about March 19, 2020, the draft Report of Examination concerning the Mississippi Insurance Guaranty Association for the period of January 1, 2014 through December 31, 2018, was submitted to the Department by the Examiner-In-Charge, Kimberly Strong.

V.

That on or about August 10, 2020, pursuant to <u>Miss. Code Ann.</u> § 83-5-209(2) (Rev. 2011), the Department forwarded to the Association a copy of the draft report and allowed the Association a 30-day period to submit any rebuttal to the draft report. On or about August 17, 2020, the Association responded by email.

CONCLUSIONS OF LAW

VI.

The Commissioner, pursuant to <u>Miss. Code Ann.</u> § 83-5-209(3) (Rev. 2011), must consider and review the report along with any submissions or rebuttals and all relevant portions of examiner work papers and enter an Order: (1) adopting the Report of Examination as final or with modifications or corrections; (2) rejecting the Report of Examination with directions to reopen; or (3) calling for an investigatory hearing.

IT IS, THEREFORE, ORDERED, after reviewing the Report of Examination and all relevant examiner work papers, that the Report of Examination of the Mississippi Life and Health Guaranty Association, attached hereto as Exhibit "A", should be and same is hereby adopted as final.

IT IS FURTHER ORDERED that a copy of the adopted Report of Examination, accompanied with this Order, shall be served upon the Association by certified mail, postage prepaid, return receipt requested.

IT IS FURTHER ORDERED that the Mississippi Department of Insurance shall continue to hold the content of this report as private and confidential for a period of ten (10) days from the date of this Order, pursuant to <u>Miss. Code Ann.</u> § 83-5-209(6)(a) (Rev. 2011).

IT IS FURTHER ORDERED, pursuant to <u>Miss. Code Ann.</u> § 83-5-209(4) (Rev. 2011), that within thirty (30) days of the issuance of the adopted report, the Mississippi Insurance Guaranty Association shall file affidavits executed by each of its directors stating under oath that they have received a copy of the adopted report and related orders.

IT IS FURTHER ORDERED that the Mississippi Insurance Guaranty Association take the necessary actions and implement the necessary procedures to ensure that all recommendations contained in the Report of Examination are properly and promptly complied with.

SO ORDERED, this the $\frac{14}{5}$ day of September 2020.

Thin the state of the state of

nach H

UTY COMMISSIONER OF INSURANCE

CERTIFICATE OF MAILING

I hereby certify that a true and correct copy of the above and foregoing Order and a copy of the final Report of Examination, as adopted by the Mississippi Department of Insurance, was sent by certified mail, postage pre-paid, return receipt requested, on this the / day of September 2020,

to:

Mr. Arthur Russell, Executive Director Mississippi Insurance Guaranty Association 713 Pear Orchard, Suite 200 Ridgeland, MS 39157-4823

Christina J. Kelsey Senior Attorney

Christina J. Kelsey Senior Attorney Counsel for the Mississippi Department of Insurance Post Office Box 79 Jackson, MS 39205-0079 (601) 359-3577 Miss. Bar No. 9853



MISSISSIPPI INSURANCE DEPARTMENT

Report of Examination

of

Mississippi Insurance Guaranty Association

as of

December 31, 2018

TABLE OF CONTENTS

Examiner Affidavit
Salutation
Scope of Examination
Comments and Recommendations of Previous Examination
History of the Association
Corporate Records
Management and Control
Members4Board of Directors4Committees5Officers6Conflict of Interest6
Fidelity Other Insurance
Pensions Plans and Other Employee Benefit Plans
Accounts and Records7
Financial Statements
Introduction8Statement of Financial Position9Statement of Activities10Reconciliation of Examination Adjustments to Net Assets11
Comments and Recommendations
Commitments and Contingent Liabilities
Subsequent Events 12
Acknowledgment

EXAMINER'S AFFIDAVIT AS TO STANDARDS AND PROCEDURES USED IN AN EXAMINATION

State of <u>Mississippi</u>

County of Madison ,

Kimberly Strong, being duly sworn, states as follows:

- 1. I have authority to represent the Mississippi Insurance Department in the examination of Mississippi Insurance Guaranty Association as of December 31, 2018.
- 2. The Mississippi Insurance Department is accredited under the National Association of Insurance Commissioners Financial Regulation Standards and Accreditation.
- 3. I have reviewed the examination work papers and examination report, and the examination of Mississippi Insurance Guaranty Association was performed in a manner consistent with the standards and procedures required by the National Association of Insurance Commissioners and the Mississippi Insurance Department.

The affiant says nothing further.

Kimberly Strong, CPA, CFE Examiner-in-Charge

Subscribed and sworn before me by Kinberly Strong on this 1th day of	of
august, 20 20 ROF MISSISSIO	
NOTARY PUBLIC *	
(SEAL) ID No. 122024 Commission Expires	
Martin A Contraction Countra Notary Public	
My commission expires October 29, 20 [date].	



MIKE CHANEY

Commissioner of Insurance State Fire Marshal

MARK HAIRE

MISSISSIPPI INSURANCE DEPARTMENT

501 N. WEST STREET, SUITE 1001 WOOLFOLK BUILDING

JACKSON, MISSISSIPPI 39201

MAILING ADDRESS

Post Office Box 79 Jackson, MS 39205-0079

February 21, 2020

Honorable Mike Chaney Commissioner of Insurance Mississippi Insurance Department 1001 Woolfolk Building 501 North West Street Jackson, Mississippi 39201

Dear Commissioner Chaney:

Pursuant to your instructions and authorization and in compliance with statutory provisions, an examination has been conducted, as of December 31, 2018, of the affairs and financial condition of:

Mississippi Insurance Guaranty Association

713 South Pear Orchard Road, Suite 200 Ridgeland, MS 39157

This examination was commenced in accordance with <u>Miss. Code Ann.</u> § 83-23-127 and <u>Miss.</u> <u>Code Ann.</u> § 83-5-201 *et seq.* and was performed in Ridgeland, Mississippi, at the statutory home office of the Association. The report of examination is herewith submitted.

SCOPE OF EXAMINATION

We have performed the single-state examination of Mississippi Insurance Guaranty Association ("Association" or "MIGA"). The last exam was completed as of December 31, 2005. This examination covers the period January 1, 2014 through December 31, 2018.

This examination of the Association was a financial examination using the National Association of Insurance Commissioners ("NAIC") *Financial Condition Examiners Handbook* ("FCEH") and Mississippi statutes and regulations as guidance. The examination was not a full risk-focused examination and was limited to a review of the GAAP financial statements and certain procedures and controls of the Association.

<u>COMMENTS AND RECOMMENDATIONS OF PREVIOUS</u> <u>EXAMINATION</u>

<u>Finding #1: Disaster Recovery Plan</u>: It is recommended that the Association develop and implement a written data processing disaster recovery plan in accordance with Part 1, Section IV, Subsection B of NAIC *Financial Condition Examiners Handbook*.

<u>Comments on current year</u>: The Association implemented a written data processing disaster recovery plan in compliance with the NAIC *Financial Condition Examiners Handbook*.

<u>Finding #2: Investment Custodial Agreement</u>: It is recommended that the Association amend its agreement with its investment custodian to comply the requirements found within the NAIC *Financial Condition Examiners Handbook*.

<u>Comments of current year</u>: A permitted practice was granted by the Mississippi Insurance Department ("MID") in regard to the custodial agreement maintained by the Association. The MID deemed that agreement to be sufficient for the purposes of the Association.

HISTORY OF THE ASSOCIATION

The Association is a nonprofit, unincorporated legal entity that was created by the Mississippi State Legislature in April of 1970 to provide a mechanism for the payment of covered claims under certain insurance policies, to avoid excessive delay in payment, and to avoid financial loss to claimants or policyholders because of the insolvency of a member insurer, and to provide a process for the Association to assess the cost of such protection among insurers. The maximum amount for all covered claims is \$300,000 per claimant, except for workers' compensation, which is not limited. There is a \$50 deductible applicable to claims that are not for workers' compensation and benefits paid by the Association can never exceed the benefits of the applicable insurance policy.

CORPORATE RECORDS

The minutes of the meetings of the Board of Directors ("Board"), prepared during the period under examination, were reviewed and appeared to be complete with regard to the matters brought up at the meetings for deliberation, which included approval of the Association's investment portfolio and actions of the Association's officers.

MANAGEMENT AND CONTROL

Members

Property and casualty insurers licensed to transact direct business in the State of Mississippi are required to be members of the Association, where the Association, through its ability to assess its members, provides for the payment of covered claims owed by insolvent member insurers. The assessment of each member insurer, if approved by the Board and the Commissioner of Insurance for the State of Mississippi, is limited for any year to one percent of that member's net direct written premiums for the calendar year preceding the date of the assessment. Any excess recoveries obtained from a receiver or liquidator of an insolvent insurer are credited or refunded to the member insurers in proportion to the contributions of each member insurer to the insolvency.

No assessments were authorized and no excess recoveries were refunded to any member insurers during the period under examination.

Board of Directors

In accordance with the provisions of <u>Miss. Code Ann.</u> §83-23-113, management and control of the Association's business affairs was vested with the Board. The members of the duly elected Board, along with their place of residence and principal occupation, at December 31, 2018, were as follows:

Name and Residence	Principal Occupation
Jeffrey Carver, Chairman	Berkeley Southeast Insurance Group
Meridian, Mississippi	
Mike Richardson, Vice-Chairman	AmFed National Insurance Company
Ridgeland, Mississippi	
Bryan Hubbard, Secretary	Alfa Insurance Company
Montgomery, Alabama	
Jim Rowles, Treasurer	Mississippi Farm Bureau Insurance
Jackson, Mississippi	
Steve Simkins	State Farm Insurance Companies
Atlanta, Georgia	
Tiffany Hawkins	FCCI Insurance Group
Ridgeland, Mississippi	

Name and Residence	Principal Occupation
Ray Waugh Wilton, Connecticut	Nationwide Insurance Company
Lisa Pierce Nashville, Tennessee	Allstate Insurance Company
Kurt Close Birmingham, Alabama	Travelers Insurance Company

In accordance with the provisions of <u>Miss. Code Ann.</u> §83-23-113, the Board must consist of not less than five (5) and no more than nine (9) persons who are elected by a majority vote of the member insurers, subject to the approval of the Commissioner of Insurance for the State of Mississippi.

Committees

The following directors served on the Association's Executive Committee:

Name	Title
Jeffrey Carver	Chairman
Mike Richardson	Member
Bryan Hubbard	Member
Jim Rowles	Member

The following directors served on the Association's Personnel Committee:

Name	Title
Bryan Hubbard	Chairman
Mike Richardson	Member

The following directors served on the Association's Investment Committee:

Name	Title
Tiffany Hawkins	Chairman
Jim Rowles	Member
Kurt Close	Member

The following directors served on the Association's Legislative Committee:

Name	Title
Steve Simkins	Chairman
Ray Waugh	Member
Lisa Pierce	Member

The following directors served on the Association's Claims Committee:

Name	Title
Matt Wilson	Chairman
James Swanner	Member
Lisa Watson	Member

Officers

Name	Title
Arthur Russell	Executive Director
Rhonda Powell	Administrator

Conflict of Interest

The Association had formal procedures whereby disclosure was made to the Board of any material interest or affiliation on the part of any officer or director that was, or would likely be, a conflict with the official duties of such persons. It was noted that the Association did not obtain written conflict of interest statements from all Board members for all years under examination. It is recommended that the Association provide the Conflict of Interest Policy to all Board members and that each member of the Board sign a Conflict of Interest Statement annually, with any noted conflicts being reviewed by the Executive Director and Chairman of the Board.

FIDELITY AND OTHER INSURANCE

The Association maintained a comprehensive insurance program. This program included commercial general liability, directors and officers liability, business auto, cybersecurity and crime policies, as deemed appropriate by the Association's management. The Association maintained an employee theft policy with a \$1,000,000 single loss limit of insurance and forgery or alteration coverage of \$750,000 single loss limit of insurance for the operations of the Association. <u>Miss. Code Ann.</u> \$83-23-133 provides that there shall be no liability on the part of and no cause of action of any nature shall arise against any member insurer, the Association, its agents or employees, the Board, or the Commissioner of Insurance or his representatives for any good faith, affirmative action taken by them in the performance of their powers and duties under this article.

PENSION PLANS AND OTHER EMPLOYEE BENEFIT PLANS

The Association provided a health and welfare program for its officers and employees. It appears that adequate and/or reasonable provisions were made within the financial statements for the Association's obligations under such plans. The following is a brief description of the plans offered.

Insurance Company-Supported Organizations Employees' Pension Plan: This program is a qualified, defined benefit pension plan covering full-time employees who meet eligibility requirements. The Plan covers those employees hired after January 1, 1989.

<u>Health and Wellness Benefit Plan</u>: This program is a postretirement health care plan covering fulltime employees who retire after fifteen (15) years of service. Costs are funded annually by the Association.

<u>Defined Compensation Plan</u>: The Association sponsored a contributory, tax-favored savings program (401K) for all eligible employees where the Association matched 75% of eligible employee contributions which may not exceed 6% of their gross salary.

ACCOUNTS AND RECORDS

The Association's 2018 trial balances were tied to the audited financial statements filed with the MID, with no material exceptions noted. The Association was audited annually by an independent CPA firm.

The Association processed all information at its home office located in Ridgeland, Mississippi.

FINANCIAL STATEMENTS

Introduction

The following financial statements consist of a Statement of Financial Position as of December 31, 2018, and a Statement of Activities for the period ended December 31, 2018, and a Reconciliation of Examination Adjustments to Net Assets as of December 31, 2018.

Statement of Financial Position as of
December 31, 2018

ASSETS		
Cash and Cash Equivalents	\$	571,311
Accrued Interest Receivable		461,170
Investments		104,555,102
Fixed Assets, Less Accumulated Depreciation of \$247,624 in 2018		38,974
Total Assets	<u>\$</u>	105,626,557
LIABILITIES		
Estimated Claims and Adjustment Expenses	\$	85,901,362
Postretirement Benefit Obligations		1,231,454
Total Liabilities		87,132,816
Net Assets		18,493,741
Total Liabilities and Net Assets	\$	105,626,557

Statement of Activities For the period ended December 31, 2018

Revenues:	
Recoveries	\$ 17,625,962
Investment Income	 2,110,053
Total Revenues	\$ 19,736,015
Expenses:	
Claim Losses	\$ 5,991,490
Legal and Adjuster Fees	743,771
Increase (Decrease) in Estimated Claims and	
Adjustment Expenses	7,494,524
Administrative	1,012,022
Depreciation	4,710
Unrealized Losses on Investments	836,174
Realized Losses on Sale of Investments	 29,627
Total Expenses	\$ 16,112,318
Change in Net Assets	\$ 3,623,697
Net Assets at Beginning of Year	 14,870,044
Net Assets at End of Year	\$ 18,493,741

RECONCILIATION OF EXAMINATION ADJUSTMENTS TO NET ASSETS DECEMBER 31, 2018

There were no changes made to the net assets reported by the Association for the year ended December 31, 2018. The net assets, which totaled \$18,493,741 as of the examination date, was determined to be reasonably stated.

COMMENTS AND RECOMMENDATIONS

The following comments and recommendations reflect findings as of the examination date.

1. It is recommended that the Association provide the Conflict of Interest Policy to all Board members and that each member of the Board sign a Conflict of Interest Statement annually, with any noted conflicts being reviewed by the Executive Director and Chairman of the Board. (Page 6)

COMMITMENTS AND CONTINGENT LIABILITIES

During the examination period of January 1, 2014 through December 31, 2018, there was no litigation, commitments or other contingent liabilities to which the Association was a party.

SUBSEQUENT EVENTS

No significant events were identified subsequent to the examination date and prior to the date of the examination report.

ACKNOWLEDGMENT

The examiners representing the Mississippi Insurance Department and participating in this examination were:

Jimmy Blissett, CFE	Administrative Examiner	
Kimberly Strong, CPA, CFE	Examiner-in-charge, Harper, Rains, Knight &	
	Co.	
Stephen Solomon	Financial Examiner, Harper, Rains, Knight & Co.	
Russ Thompson	Financial Examiner, Harper, Rains, Knight & Co.	

The courteous cooperation of the officers and employees responsible for assisting in the examination is hereby acknowledged and appreciated.

Respectfully submitted,

Kimberly Strong, CPA, CFE Examiner-in-charge

MB.

Mark Cooley, CFE Mississippi Insurance Department Designee