

MISSISSIPPI INSURANCE DEPARTMENT

MIKE CHANEY Commissioner of Insurance State Fire Marshal

MARK HAIRE Deputy Commissioner of Insurance

RICKY DAVIS State Chief Deputy Fire Marshal 501 N. WEST STREET, SUITE 1001 WOOLFOLK BUILDING JACKSON, MISSISSIPPI 39201 www.mid.ms.gov

MAILING ADDRESS Post Office Box 79 Jackson, Mississippi 39205-0079 TELEPHONE: (601) 359-3569 FAX: (601) 359-2474

June 20, 2017

CERTIFIED MAIL RETURN RECEIPT REQUESTED

Mr. Craig Allen Johnson, President Brierfield Insurance Company 6300 University Parkway Sarasota, FL 34240

Re: Briefield Insurance Company Report of Examination as of December 31, 2015

Dear Mr. Johnson:

Enclosed is an Amended Order in the above-referenced matter:

Please note that the only purpose of the Amended Order is to correct the typographical error regarding the date of the examination period.

If you have any questions pertaining to this matter, please do not hesitate to contact this office.

Sincerely,

MIKE CHANEY COMMISSIONER OF INSURANCE

BY

Christina J. Kelsey Senior Attorney

MC/CJK/bs Enclosures

BEFORE THE COMMISSIONER OF INSURANCE OF THE STATE OF MISSISSIPPI

IN RE: REPORT OF EXAMINATION OF BRIERFIELD INSURANCE COMPANY

CAUSE NO. 17-7205

AMENDED ORDER

THIS CAUSE came on for consideration before the Commissioner of Insurance of the State of Mississippi ("Commissioner"), or his designated appointee, in the Offices of the Commissioner, 1001 Woolfolk Building, 501 North West Street, 10th Floor, Jackson, Hinds County, Mississippi, pursuant to <u>Miss. Code Ann.</u> § 83-5-201 et seq. (Rev. 2011). The Commissioner, having fully considered and reviewed the Report of Examination together with any submissions or rebuttals and any relevant portions of the examiner's work papers, makes the following findings of fact and conclusions of law, to-wit:

JURISDICTION

I.

That the Commissioner has jurisdiction over this matter pursuant to the provisions of <u>Miss.</u> <u>Code Ann.</u> § 83-5-201 et seq. (Rev. 2011).

II.

That Brierfield Insurance Company is a Mississippi-domiciled company licensed to write Accident and Health; Automobile Physical Damage/Liability; Boiler and Machinery; Casualty/Liability; Fidelity; Fire/Allied Lines; Home/Farm Owners; Industrial Fire; Inland Marine; Plate Glass; Surety; Trip Accident and Baggage; and Workers' Compensation coverages.

FINDINGS OF FACT

III.

That the Commissioner, or his appointee, pursuant to <u>Miss. Code Ann.</u> § 83-5-201 et seq. (Rev. 2011), called for an examination of Brierfield Insurance Company and appointed Philip D. Engelhart, Examiner-In-Charge, to conduct said examination.

IV.

That on or about April 18, 2017, the draft Report of Examination concerning Brierfield Insurance Company for the period of January 1, 2014 through December 31, 2015 was submitted to the Department by the Examiner-In-Charge, Philip D. Engelhart.

V.

That on or about May 9, 2017, pursuant to <u>Miss. Code Ann.</u> § 83-5-209(2) (Rev. 2011), the Department forwarded to the Company a copy of the draft report and allowed the Company a 15-day period to submit any rebuttal to the draft report. The Company responded by letter to the draft on or about May 12, 2017.

CONCLUSIONS OF LAW

VI.

The Commissioner, pursuant to <u>Miss. Code Ann.</u> § 83-5-209(3) (Rev. 2011), must consider and review the report along with any submissions or rebuttals and all relevant portions of examiner work papers and enter an Order: (1) adopting the Report of Examination as final or with modifications or corrections; (2) rejecting the Report of Examination with directions to reopen; or (3) calling for an investigatory hearing. IT IS, THEREFORE, ORDERED, after reviewing the Report of Examination, the written submission, and all relevant examiner work papers, that the Report of Examination of Brierfield Insurance Company, attached hereto as Exhibit "A", should be and same is hereby adopted as final.

IT IS FURTHER ORDERED that a copy of the adopted Report of Examination, accompanied with this Order, shall be served upon the Company by certified mail, postage pre-paid, return receipt requested.

IT IS FURTHER ORDERED that the Mississippi Department of Insurance shall continue to hold the content of this report as private and confidential for a period of ten (10) days from the date of this Order, pursuant to <u>Miss. Code Ann.</u> § 83-5-209(6)(a) (Rev. 2011).

IT IS FURTHER ORDERED, pursuant to <u>Miss. Code Ann.</u> § 83-5-209(4) (Rev. 2011), that within thirty (30) days of the issuance of the adopted report, Brierfield Insurance Company shall file affidavits executed by each of its directors stating under oath that they have received a copy of the adopted report and related orders.

IT IS FURTHER ORDERED that Briefield Insurance Company take the necessary actions and implement the necessary procedures to ensure that all recommendations contained in the Report of Examination are properly and promptly complied with.

SO ORDERED, this the 20 ± 4 day of June 2017.



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DEPUTY COMMISSIONER OF INSURANCE STATE OF MISSISSIPPI

CERTIFICATE OF MAILING

I hereby certify that a true and correct copy of the above and foregoing Order and a copy of the final Report of Examination, as adopted by the Mississippi Department of Insurance, was sent by certified mail, postage pre-paid, return receipt requested, on this the *Qorday* of June 2017, to:

Mr. Craig Allen Johnson, President Brierfield Insurance Company 6300 University Parkway Sarasota, FL 34240-8424

Christina J. Kelsey Senior Attorney

Christina J. Kelsey Senior Attorney Counsel for the Mississippi Department of Insurance Post Office Box 79 Jackson, MS 39205-0079 (601) 359-3577 Miss. Bar No. 9853



Mississippi Insurance Department

Report of Examination

of

BRIERFIELD INSURANCE COMPANY

as of

December 31, 2015

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EXAMINER'S AFFIDAVIT AS TO STANDARDS AND PROCEDURES USED IN AN EXAMINATION

State of Georgia,

County of Gwinnett,

Philip D. Engelhart, being duly sworn, states as follows:

- 1. I have authority to represent the Mississippi Insurance Department in the examination of Brierfield Insurance Company as of December 31, 2015.
- 2. The Mississippi Insurance Department is accredited under the National Association of Insurance Commissioners Financial Regulation Standards and Accreditation.
- 3. I have reviewed the examination work papers and examination report, and the examination of Brieffield Insurance Company was performed in a manner consistent with the standards and procedures required by the National Association of Insurance Commissioners and the Mississippi Insurance Department.

The affiant says nothing further.

Philip D. Engelhart, CPA,

Subscribed and sworn before me by Philip D. Engelhart on this 4th day of May, 2017.

Jean F Kinard (SEALNotary Public **Gwinnett County Georgia** My Comm Expires 11-14-19 main Notary Public

11-14-19 My commission expires [date].

Briefield Insurance Company MID Examination as of December 31, 2015



MIKE CHANEY Commissioner of Insurance State Fire Marshal

MARK HAIRE Deputy Commissioner of Insurance MISSISSIPPI INSURANCE DEPARTMENT 501 N. WEST STREET, SUITE 1001 WOOLFOLK BUILDING JACKSON, MISSISSIPPI 39201 www.mid.ms.gov

MAILING ADDRESS Post Office Box 79 Jackson, MS 39205-0079 TELEPHONE: (601) 359-3569 FAX: (601) 576-2568

May 4, 2017

Honorable Mike Chaney Commissioner of Insurance Mississippi Insurance Department 1001 Woolfolk Building 501 North West Street Jackson, Mississippi 39201

Dear Commissioner Chaney:

Pursuant to your instructions and authorization and in compliance with statutory provisions, an examination has been conducted, as of December 31, 2015, of the affairs and financial condition of:

BRIERFIELD INSURANCE COMPANY

1020 Highland Colony Parkway, Suite 800 Ridgeland, MS 39157-2128

License #	NAIC Group #	NAIC #	FEETS#	MATS#
9900035	474	10993	10993-MS-2015-5	MS-MS099-8

This examination was commenced in accordance with <u>Miss. Code Ann.</u> § 83-5-201 *et seq.* and was performed in Ridgeland, Mississippi, at the statutory home office of the Company, and the main administrative office of the Company in Sarasota, Florida. The report of examination is herewith submitted.

SCOPE OF EXAMINATION

We have performed our multi-state examination of Brierfield Insurance Company ("Company"). The last exam was completed as of December 31, 2013. This examination covers the period January 1, 2014 through December 31, 2015.

We conducted our examination in accordance with the NAIC *Financial Condition Examiners Handbook* ("Handbook"). The Handbook requires that we plan and perform the examination to evaluate the financial condition, assess corporate governance, identify current and prospective risks of the Company and evaluate system controls and procedures used to mitigate those risks. An examination also includes identifying and evaluating significant risks that could cause an insurer's surplus to be materially misstated both currently and prospectively.

All accounts and activities of the Company were considered in accordance with the risk-focused examination process. This may include assessing significant estimates made by management and evaluating management's compliance with Statutory Accounting Principles. The examination does not attest to the fair presentation of the financial statements included herein. If, during the course of the examination an adjustment is identified, the impact of such adjustment will be documented separately following the Company's financial statements.

This examination report includes significant findings of fact and general information about the insurer and its financial condition. There may be other items identified during the examination that, due to their nature (e.g., subjective conclusions, proprietary information, etc.), are not included within the examination report but separately communicated to other regulators and/or the Company.

COMMENTS AND RECOMMENDATIONS OF PREVIOUS EXAMINATION

There were no comments and/or recommendations deemed necessary for inclusion in the previous examination report.

HISTORY OF THE COMPANY

The Company was incorporated and licensed under the laws of the State of Mississippi on September 1, 1999 for the purpose of transacting property and casualty insurance pursuant to <u>Miss.</u> <u>Code Ann.</u> §83-19-1 et seq. (Rev. 1999). The Company's initial ownership structure consisted of FCCI Insurance Group, Inc. ("FIG"), with eighty percent (80%) ownership, and Mississippi Insurance Managers, Inc. ("MIM"), an unaffiliated managing general agent, with twenty percent (20%) ownership. FIG, an intermediate holding company, was wholly owned by FCCI Insurance Company ("FCCI"), a Florida domiciled property and casualty insurer. On December 31, 2008, FIG purchased MIM, making the Company a wholly owned subsidiary of FIG. In December 2009, one hundred percent (100%) of MIM's stock in the Company was dividended to FIG.

CORPORATE RECORDS

Articles of Incorporation, Bylaws and amendments thereto were reviewed and duly applied in other sections of this report where appropriate. The recorded minutes of the shareholder, Board of Directors ("Board"), and certain internal committees were reviewed for the period under examination. The recorded minutes of the Board adequately documented its meetings and approval of Company transactions, including the authorization of investments and the review of its audit, actuarial and examination reports.

MANAGEMENT AND CONTROL

Stockholders

As of December 31, 2015, the Company had issued and outstanding all 1,000,000 shares of its authorized common capital stock with a par value of \$1.00 per share. The common capital stock was 100% owned by FIG. During the examination period, the Company paid \$0 in dividends to its stockholder.

Board of Directors

The Articles of Incorporation and Bylaws vest the management and control of the Company's business affairs with the Board of Directors ("Board"). The members of the duly elected Board, along with their place of residence, number of years as Director, and principal occupation, at December 31, 2015, were as follows:

Name and Residence	Year Elected/Appointed	Principal Occupation
Charles Robert Baumann Sarasota, FL	2004	Shareholder, Kerkering, Baberio & Co.
John Joseph Cox Sarasota, FL	2012	President & Owner of Halfacre Construction Company
Robert Winthrop Flanders Sarasota, FL	1999	President & Owner of Quality Walls
Gordon William Jacobs Sarasota, FL	1999	Former Insurance Executive
Craig Allan Johnson Sarasota, FL	2011	President of FCCI Ins. Co.
John Thomas Stafford Sarasota, FL	1999	Former Banking Executive, Chairman
Roy Allan Yahraus Sarasota, FL	2007	Former Business Executive

Committees

FCCI Mutual Insurance Holding Company (Ultimate Parent), has established several internal committees. The following were the principal internal board committees and their members as of December 31, 2015:

Committee Structure

Executive	Claims/Reserving	Audit	Investment
John T. Stafford Chairman	Robert W. Flanders Chairman	Gordon W. Jacobs Chairman	Gordon W. Jacobs Chairman
Craig A. Johnson	Charles R. Baumann	Charles R. Baumann	Charles R. Baumann
	Gordon W. Jacobs	Robert W. Flanders	Robert W. Flanders
	Roy A. Yahraus	Roy A. Yahraus	John J. Cox

Officers

Name	Year Elected/Appointed	Title
Craig Allan Johnson	2011	President
Thomas Augustine Koval	2011	Secretary
Christopher Samir Shoucair	2011	Treasurer
Lisa Patrizi Weiland	2015	Executive Vice President
Joseph Anthony Keene	2006	Executive Vice President
Lisa Ann Krouse	2014	Executive Vice President
Michelle Marie Jalbert	2011	Vice President

Conflict of Interest

The Company had formal procedures whereby disclosure was made to the Board of any material interest or affiliation on the part of any officer or director that was, or would likely be, a conflict with the official duties of such persons. Written statements were signed annually by all officers and members of the Board.

Corporate Governance

The risk-focused surveillance approach requires examiners to consider the insurer's corporate governance and established risk management processes. This evaluation included assessing the "tone-at-the-top", board of directors and management oversight and understanding and conveyance of the necessity of internal controls to employees. Strong corporate governance encompasses a clearly defined vision of ethics, appropriate goals, effective strategy, effective implementation of the strategy, and appropriate reporting systems emphasizing feedback and transparency.

The Company does not have any employees. All administration and management of the Company is performed by employees of its parent and /or affiliates through a Management Services Agreement.

The Board's involvement and oversight along with its independence from management was considered during the course of our examination. Other key variables in our consideration of the Board's involvement included but were not limited to factors such as: (1) the frequency of Board meetings, (2) the type of information communicated to the Board prior to meetings and the topics discussed along with the depth and quality of discussions and (3) key communication channels to and from management to the Board along with the overall "tone at the top". Information regarding the Board members, committees and other related information can be found in the Management and Control section of this report.

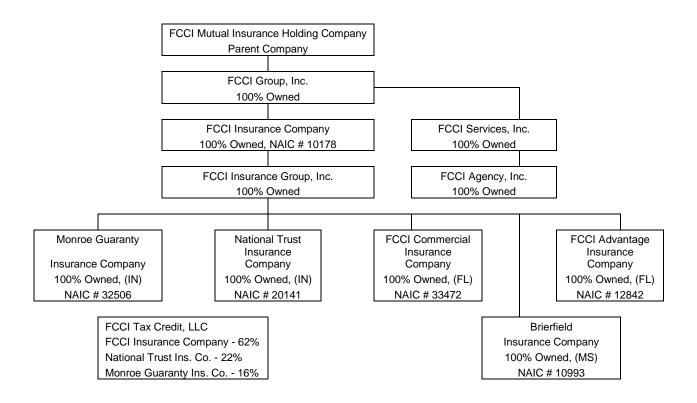
The appropriateness of the organizational structure, and its ability to provide the necessary information flow to manage activities were considerations in obtaining our understanding of the organizational structure of the Company and its affiliates. This included consideration of the entity's structure and its ability to communicate information upstream, downstream and across all business activities. Management's competence was also considered in the overall assessment of corporate governance. In our review of this area; we considered factors such as (1) experience level within key management, (2) management turnover and (3) previous experience of key management.

The Company outsourced their Internal Audit ("IA") function to Ernest & Young, until it was brought in-house in 2015. The Chief Auditor reported directly to the FCCI Mutual Insurance Holding Company Audit Committee ("AC") Chairman and the AC Committee was comprised of independent directors. The Board and AC meeting minutes were reviewed noting evidence of detailed discussion during meetings regarding IA activities. The IA Department provided input on operating and financial reporting risks and as well as internal controls.

HOLDING COMPANY STRUCTURE

The Company is a member of an insurance holding company system as defined by <u>Miss. Code</u> <u>Ann.</u> §83-6-1. The Company was required to file with the MID, Holding Company Registration Statements in accordance with <u>Miss. Code Ann.</u> §83-6-5 and §83-6-9. These filings set forth material changes in structure, identity or relationships of affiliates and any material transactions by and between the Company and its affiliates.

Organizational Chart



Affiliated and Related Party Transactions

The following agreements were in effect between the Company and its affiliates:

Tax Allocation Agreement

The Company, along with FCCI Insurance Company and its affiliates, file a consolidated federal income tax return. On December 31, 2015, the method of allocation between the Company and its parent was the "separate-entity" basis described in Internal Revenue Code (IRC) Section 1552(a) (2) and Treasury Regulation 1.1552-1(a) (2) on the basis of the percentage of the total tax which each member, if computed on a separate return would bear to the total taxes for all members.

Management Services Agreement

The Company, along with its parents and affiliates, had a management services agreement with FCCI Services, Inc. ("FSI"), which provided insurance and general management services including, but not limited to: underwriting, premium formulation, collection services, accounting services, internal operations, personnel, information systems, marketing, facilities management, tax services, reinsurance services, corporate governance, and other services related to the effective management of the Company. The Company incurred expenses for these services of \$6,780,878 and \$6,414,153 in 2015 and 2014, respectively.

Capital Maintenance Agreement

As a condition of authorization to write workers' compensation coverage under the Longshore and Harbor Workers' Compensation Act and its extensions, the Department of Labor, Office of Workers' Compensation Programs, Division of Longshore and Harbor Workers' Compensation, required the Company to enter into a capital maintenance agreement with FCCI Insurance Company. The agreement requires FCCI and the Company to maintain sufficient capital in the Company that will meet or exceed levels required by Mississippi law.

FIDELITY BOND AND OTHER INSURANCE

The Company's ultimate parent, FCCI Mutual Insurance Holding Company, maintained fidelity bond coverage, which included the Company, up to \$5,000,000 with a \$50,000 deductible, which meets the suggested minimum as recommended by the NAIC.

The Company also was a named insured on a commercial property and general liability policy, workers' compensation and employer's liability policy, commercial umbrella liability policy, and business auto policy.

PENSIONS, STOCK OWNERSHIP AND INSURANCE PLANS

The Company and FSI, along with certain affiliated insurance companies, were members of a retirement and savings plan ("401k Plan", a defined 401k contribution and profit sharing plan) in which all employees were eligible to participate.

Also, certain members of the Board of Directors of FCCI Group Inc. ("FCCI Group"), an upstream parent of the Company, entered into a deferred compensation plan, which included a deferred compensation payment of three times the director's annual fees at retirement subject to certain vesting criteria.

Additionally, FCCI Group had established for members of the Board of Directors and officers of FSI a Long-Term Incentive Plan ("Incentive Plan") that offered two types of performance-based incentive awards, a Full Value Performance Unit Award ("Performance Units") and a Performance Unit Appreciation Rights Award ("Appreciation Rights"). After satisfaction or lapse of the restrictions, terms and conditions established by the Incentive Plan with respect to a grant of Performance Units, the Incentive Plan participant would receive a cash payment equal to the number of vested Performance Units multiplied by a Company Value as of the Exercise Date as defined in the Incentive Plan. Appreciation Rights may be exercised subject to the terms of the Incentive Plan and upon exercise, the Incentive Plan participant will receive the number of vested Appreciation Rights exercised multiplied by the increase in Company Value as of the Exercise Date compared to the Company Value on the Grant Date.

Costs for retirement and deferred compensation plans are allocated to the Company based on the direct written premiums and the level of claims transactions to the totals for the consolidated Company.

TERRITORY AND PLAN OF OPERATION

The Company is licensed in the States of Alabama, Arkansas, Florida, Georgia, Mississippi and Tennessee, but only issued business in the States of Florida and Mississippi through the examination date.

GROWTH OF COMPANY

Following is selected financial information as reported by the Company within the filed annual statements.

	2015	2014
Change in surplus	259,445	240,933
Net cash from operations	535,136	444,354
Net income	295,403	243,737
Investment yield	2.3%	2.3%
Gross premiums written to surplus	525.5%	468.7%

REINSURANCE

The Company has a reinsurance program in place that is intended to reduce overall risks, including exposure to large losses and catastrophic events. The reinsurance agreements reviewed complied with NAIC standards with respect to the standard insolvency clause, arbitration clause, transfer of risk, reporting, and settlement information.

Quota Share Reinsurance Agreement

The Company has a 100% quota share reinsurance contract with FCCI, an upstream parent through which the Company ceded 100% of the premiums written and earned and all loss and loss adjustment expenses incurred on or after January 1, 2005.

The reinsurance contract with FCCI included a provision for ceded commission income equal to 100% of operating expenses incurred. The Company recognized ceded commission income of \$13,916,632 and \$12,434,795 in 2015 and 2014, respectively, under this provision.

The Company's net reinsurance recoverable, including unearned premiums, at December 31, 2015 and 2014 was \$53,065,379 and \$48,756,525, respectively, and are presented as a reduction to direct and assumed loss and unearned premium reserves on the balance sheet. These amounts are due from FCCI and are unsecured.

The quota share agreement provides the Company the right to purchase facultative reinsurance on any of its policies which the Company utilizes from time to time.

The following table summarizes the effect of reinsurance on net premiums written for the period of this examination:

	2015	2014
Direct premiums	\$45,333,864	\$39,165,540
Assumed premiums	270,818	292,462
Ceded premiums to affiliate	(45,494,416)	(39,285,104)
Ceded premiums to nonaffiliates	(110,266)	(172,898)
Net premiums	\$ -	\$ -

ACCOUNTS AND RECORDS

The Company maintains its principal operational offices in Sarasota, Florida. The Company's accounting records were maintained on a computerized system and balance sheet accounts were verified with the line items of the annual statement submitted to the Mississippi Insurance Department. The Company contracted with an external independent CPA firm to perform an annual audit of its financial statements.

STATUTORY DEPOSITS

The Company's statutory deposits with the State of Mississippi complied with <u>Miss. Code Ann.</u> §83-19-31(2). The following chart displays the Company's total statutory deposits as held by the various states at December 31, 2015.

Description	State Deposited	Car	rying Value	Fair Value
U.S. Treasury Note	Mississippi	\$	555,306	\$ 551,810
Total Held in Mississippi			555,306	551,810
State Bond	Arkansas		252,972	261,170
U.S. Treasury Note	Florida		219,940	219,617
U.S. Treasury Note	Georgia		100,763	105,259
U.S. Treasury Note	U.S. Department of Labor		504,823	501,645
Total Held in all Other State	s or Jurisdictions		1,078,498	1,087,691
Total of all States & Jur	isdictions	\$	1,633,804	\$ 1,639,501

FINANCIAL STATEMENTS

Introduction

The financial statements consist of a Statement of Assets, Liabilities, Surplus and Other Funds as of December 31, 2015, a Summary of Operations for year ended December 31, 2015, and a Reconciliation of Capital and Surplus for the examination period ended December 31, 2015.

The following financial statements are based on the statutory financial statements filed by the Company with the Mississippi Insurance Department and present the financial condition of the Company for the period ending December 31, 2015.

STATEMENT OF ASSETS, LIABILITIES, SURPLUS AND OTHER FUNDS DECEMBER 31, 2015

Admitted Assets	
Bonds	\$ 12,173,173
Cash and short-term investments	567,073
Investment income due and accrued	128,451
Funds held by or deposited with reinsured companies	3,247
Net deferred tax asset	11,976
Aggregate write-in:	
Other assets	3,113
Total admitted assets	\$ 12,887,033
Liabilities and Surplus	
Reinsurance payable	\$ 1,552,604
Commissions payable	1,602,574
Taxes, licenses, and fess	460,353
Current federal income taxes	7,797
Advance premiums	78,825
Ceded reinsurance premiums payable	497,004
Amounts withheld by Company for account of others	9,563
Total liabilities	4,208,720
	1 000 000
Common capital stock	1,000,000
Gross paid in and contributed surplus	4,000,000
Unassigned funds	3,678,313
Surplus as regards policyholders	8,678,313
Total liabilities and surplus	\$ 12,887,033

SUMMARY OF OPERATIONS FOR YEAR ENDED DECEMBER 31, 2015

Underwriting Income	
Other underwriting expenses incurred	\$ 218,671
Net underwriting loss	(218,671)
Investment Income	
Net investment income earned	283,186
Net realized capital gains	24,201
Net investment gain	307,387
Other Income	
Net loss from agents' or premium balances charged off	(46,088)
Finance or service charges not included in premiums	248,160
Total other income	202,072
Net income before dividends to policyholders, after capital gains	
tax and before all other federal income taxes	290,788
Dividends to policyholders	
Net income after dividends to policyholders, after capital gains	
tax and before all other federal income taxes	290,788
Federal income taxes	4,615
Net income	\$ 295,403

RECONCILIATION OF CAPITAL AND SURPLUS FOR EXAMINATION PERIOD ENDED DECEMBER 31, 2015

	2015	2014
Capital and surplus, beginning of the year	\$ 8,418,868	\$ 8,177,935
Net Income	295,403	243,737
Change in net deferred income tax	(27,384)	(12,503)
Change in nonadmitted assets	(8,574)	9,699
Capital and surplus, end of the year	\$ 8,678,313	\$ 8,418,868

RECONCILIATION OF EXAMINATION ADJUSTMENTS TO SURPLUS DECEMBER 31, 2015

There were no changes made to the admitted assets, liabilities, or surplus balances reported by the Company for the year ended December 31, 2015. The surplus as regards policyholders, which totaled \$8,678,313 as of the examination date, was determined to be reasonably stated and in compliance with <u>Miss. Code Ann.</u> §83-19-31(1)(b).

MARKET CONDUCT ACTIVITIES

Policyholder Services

The Company maintained complaint documentation during the period under examination. All complaints appeared to have been appropriately resolved and no policyholder abuse was noted.

Underwriting and Rating

It appeared that all cancellation, nonrenewal, discontinuance, and declination notices comply with policy provisions, state laws and the regulated entity's guidelines.

<u>Claims Handling</u>

Claim files were reviewed for general indicators of policyholder treatment concerns. No significant areas of concerns noted.

Producer Licensing

The Company was appropriately licensed to issue its products and agents writing business for the Company appeared to have been properly licensed and appointed.

Privacy

Privacy notices were sent to the Company's policyholders

COMMITMENTS AND CONTINGENT LIABILITIES

There were no commitments or other contingent liabilities noted during this examination.

SUBSEQUENT EVENTS

During 2016, Lisa Ann Krouse was elected as a Director, Craig Allan Johnson was nominated as Chairman, Robert Winthrop Flanders was elected Vice Chairman, John Thomas Stafford retired as a Director, and Joseph Anthony Keene retired as Executive Vice President.

COMMENTS AND RECOMMENDATIONS

The examination did not identify any material comments and/or recommendations deemed appropriate for inclusion in the examination report

ACKNOWLEDGMENT

The examiners representing the Mississippi Insurance Department and participating in this examination were:

Examiner-in-Charge:	Philip D. Engelhart, CPA, AIAF, CFE
IT Specialist:	Joanna Latham, CISA, AES, CPA, CFE
Actuary Specialist:	Anthony Pipia, ACAS, MAAA
Actuary Specialist:	Gustave Krause, FCAS, MAAA, FCA
Examiner:	Chris Davis, CPA
Examiner:	Paul Sliwinski, CPA, ARe
Supervising Examiner:	Thomas Mayberry, CPA, CFE

The courteous cooperation of the officers and employees responsible for assisting in the examination is hereby acknowledged and appreciated.

Respectfully submitted,

Philip D. Engelhart, CPA, AIAF, CFE Examiner-in-Charge